Guidance on the Knowledge Test

To offer a safe and efficient service to members of the public it is important that the Council is satisfied that drivers have a basic understanding of the English Language and applicants have a good working knowledge of the Council's Taxi Policy and knowledge of relevant legislation such as the Town Police Clause Act 1847 and Local Government (Miscellaneous Provisions) Act 1975.

New applicants are required to pass a Knowledge Test to check this knowledge before a licence can be granted.

Applicants who are unsuccessful on the first attempt can retake the test. A fee will be due for each additional test.

You should read the enclosed information carefully to help you prepare for the test. You will need a good understanding of the Highway Code, as well as North Yorkshire Council's Hackney Carriage and Private Hire Licensing Policy.

https://www.northyorks.gov.uk/licensing-and-registration/taxis-and-private-hire-vehicles/taxi-driver-licence.

 You should also familiarise yourself with the hackney carriage table of fares which can be found on our website.

 https://www.northyorks.gov.uk/licensing-and-registration/taxis-and-private-hire-vehicles/taxi-driver-licence/taxi-fees-and-fares

What the test involves

The Knowledge Test comprises 60 questions with a mixture of multiple choice and written answers. You will need to correctly answer 48 or more to pass.

Applicants have 60 minutes to complete the test.

Frequently Asked Questions

Q: Why do I need to answer questions on the Highway Code when I have already done this to obtain my DVLA driving licence?

A: Whilst the Local Authority does not believe there is a need for you to be tested to a great depth on matters relating to the Highway Code, it does recognise that over

time it is easy to forget some of the rules of the road. The Authority's overriding concern is for the safety of the public. Because of this there will be questions regarding the Highway Code contained in the Knowledge Test to serve as a refresher for applicants. We advise that you therefore re-familiarise yourself with the Highway Code before sitting the Knowledge Test.

Study tips

In order to help you study for your Knowledge Test you will need to have studied the following:

- The Highway Code

- The Council's Taxi Policy.

In addition, we advise that you obtain a good working knowledge of the local area in which you intend to work before attempting the Knowledge Test. Whilst it may not form part of the current test, local knowledge is essential for being able to take the fastest route and therefore not only for meeting Policy requirement for taking the shortest possible route, but importantly for customer satisfaction which in turn, minimises complaints and accusations of overcharging.

What do I need to know about taking the Test?

If you have a disability which you think would impact, you taking the Knowledge Test please contact a Licensing Officer to discuss assistance and options that can be provided for you.

You should bring some form of photographic I.D. with you to the test such as a driving licence or passport.

During the test you will not be permitted to use any of the following:

- Mobile phones

- Study notes

- Text book

- Hand-held computers

- Any other devices or notes as deemed unacceptable by the invigilator.

Evidence of the use of any of the above will result in your test being cancelled. Ordinarily you will not be permitted to leave the room during the test so please ensure that you have taken any comfort breaks before the test begins.

You will be notified in writing within 10 working days as to whether you have passed or failed and given your overall score. If you fail you can pay a fee and retake the test. We cannot detail which questions were answered incorrectly or provide the correct answers. The Council's decision as to whether you have passed or failed is final.

We recommend a period of at least two weeks are allowed between tests to give you time to study the relevant information again.

EXAMPLE QUESTIONS

The following questions have been provided to give applicants an opportunity to sample the Knowledge Test

Mock Test example questions

1) Can a driver leave a hackney carriage vehicle unattended on the rank?

a) Yes
b) No
c) Yes, but only if the rank is empty

Answer_____

2) How long must applicants have held a full DVLA driving licence before applying for a driver badge?

a) 1 year
b) 5 years
c) 6 months

Answer_____

3) Please describe what this sign means **30**

Answer:

4) You collect one passenger in a private hire vehicle for an agreed fare of £4.80. En route the passenger ask you to collect a friend and you agree an additional cost of £1.50. What is the total cost of the fare?

a) £6.50
b) £6.70
c) £5.90
d) £6.30

Answer_____

5) When driving a Hackney Carriage, what is the maximum extra charge per head which can be charged for all passengers when carrying 5 or more passengers?
a) £2.00
b) £1.00
c) £1.50
d) £3.00

Answer_____

6) When driving a Hackney Carriage on Christmas day what is the maximum flag drop?
   a) £4.50
   b) £8.00
   c) £6.00
   d) £5.00

Answer_____

7) Can you use the words Taxi, Cab or 'for hire' on a private hire vehicle or private hire operators licence?

   a) Yes

   b) No

Answer_____

8) On being requested by an authorised officer of the Council or Police, how soon must you present a certificate of insurance?
   a) Within one month
   b) Within a fortnight
   c) At the next renewal
   d) Within one week

Answer_____

9) Please describe what this sign means

Answer:

10) Can Vehicles subject to a Category A, B or S insurance write-off be licensed?
   a) Yes
   b) No
   c) If you have obtained an appropriate engineers report
   d) Yes, if the vehicle is under 3 years of age

End of example questions. Please turn over to check the answers.

<u>Answers:</u>

Question	Answer
1	b
2	a
3	Any answer similar to – Must not exceed 30mph Maximum speed 30mph
4	d
5	c
6	b
7	b
8	d
9	Any answer similar to- No entry for vehicular traffic No vehicles
10	b