How to apply:

By post

Complete and return the application form to the customer service centre at:

East Block, County Hall, Racecourse Lane, Northallerton, DL7 8AH

together with:

- A recent passport size photograph (with your name and address on the back)
- Proof that you live at the stated address (e.g. driving licence, medical card, tenancy/mortgage agreement or a current letter from any government organisation)
- Proof of identity (such as, driving licence, medical card, blue badge Disability Living Allowance letter or a letter from a government organisation)
- Proof of disability entitlement – please check carefully what documents to send or
- Proof of identity and age (such as a copy of your birth certificate, driving licence, medical card or pension book, please do not send us an original)
- Bank statements and utility bills are **not** acceptable proof of residency

In person

Come to one of the offices or libraries listed with a completed application form and the documents listed below:

- Proof that you live at the stated address (e.g. driving licence, medical card, tenancy/mortgage agreement or a current letter from any government organisation)
- Proof of identity (such as, driving licence, medical card, blue badge DLA letter or a letter from a government organisation)
- Proof of your disability entitlements- please check carefully what documents to bring or
- Proof of identity and age (such as a birth certificate, driving licence, medical card or pension book)
- Bank statements and utility bills are **not** acceptable proof of residency

You do not need to bring a photograph as this will be taken free of charge as part of the bus pass production process.

If you apply in person for a disabled persons pass, your evidence will be sent to a special team based in Northallerton who agree all applications for disabled person’s passes.