



North

Yorkshire County Council

Health and Adult Services

Supporting carers in North Yorkshire:

A statement from North Yorkshire County Council 2011-2012

Second national carers strategy launch in 2008 has five key principles:



Carers are expert care partners.
Carers will have access to support for them in their caring role.

Carers will be able to have a life of their own



Carers will be helped with money matters

Carers will be supported to stay well and will be treated with dignity



Children and young people will be kept safe and supported to enjoy their childhood.

Next steps for the carers strategy:



Supporting people to identify themselves as carers at an early stage
Value their contribution

Involve carers in planning local care provision



Help carers with their educational and employment needs



Carers will be supported, to have a family and a life within their local community



North Yorkshire County Council's commitment to supporting all carers for the next 12 months will combine the key principles in the National Documents.



Main points in the document are:



1. Knowing who the people who are carers are in North Yorkshire



2. Involving carers in the development of services in North Yorkshire; and



3. North Yorkshire having a commitment to personalisation and the whole family approach.

1. Knowing who the carers are in North Yorkshire



The County Council aims to work with local organisations to ensure that carers are identified. For the support they give and the contribution they make to caring.

How we will do this:



Accessible information to all and extra information available to young carers.



The contracts for providers will help identify more carers



Continue to improve how we identify who carers are at the first point of contact with the County Council



Improve the profile of carers countywide in partnership with the third sector



Make sure eligible carers are made aware that they have a right to request a carers assessment.

These are accessible through Health and Adult Services, carers' resource centres or online at www.northyorks.gov.uk/carersassessment.

Assessments from children and young people's services can be accessed through Tel: 0845 8727 374 e-mail:

customer.services@northyorks.gov.uk

GP's and primary health care will also help to identify carers



Caring with confidence courses will be available through the carers resource centres in the County



We will raise the profile of carers in North Yorkshire with the help of the voluntary sector including Carers Resource Centres

2. Involving carers in the development of services in North Yorkshire



Carers will be involved as expert care partners supporting them in their role and involving in the development of them in the services.

We will recognise the skills of carers and use them to influence services.

How we will do this:



We will develop the North Yorkshire Carers Forum to give a stronger voice to carers across the County. This group will be encouraged to be carer led and will identify its own priorities, and will be supported by Health and Adult services



Partnership Boards and Local area Groups to have carers on their groups



Carers resource centres to be carer led - this will be in the contract.

The carers resource centres will be monitored on this through their annual reviews



There will be joint working between Children's Young People's Services and Health and Adult Services which will involve consultation with young carers



There will be a consultation process in Children's Social Care about provision of services for parent/carers in relation to short breaks.

Results to be published in October 2011

3. North Yorkshire County Council's commitment to personalisation and the whole family approach.



This includes how carers are involved in the assessment which may include people receiving a direct payment to purchase their own care or support.

How we will do this:



Take carers views and roles into account during the assessment of a persons needs and, if the person wishes it, their carers can be fully involved in planning and the persons support if that is what they want.

Listen to carers views when assessing the person they care for and fully involve them.



Ask carers how the process of assessment and support planning has worked for them either through questionnaires, individual interviews or through the North Yorkshire Carers Forum



Review the services to carers, use and make sure they are value for money and meet the needs of carers

Review the current provision of direct carers support grants (direct payments to carers). This will be done through the North Yorkshire Carers Forum over the next 12 months



Ask NHS North Yorkshire and York about the carers breaks money and how it is being spent?



Children with special educational needs and disabled children will have personal budgets by 2014. This will help to improve their services.

We are working on:



Reviewing the arrangements for direct payments



Identifying the challenges and barriers in special education needs and disabilities services in North Yorkshire



Identifying solutions to the challenges



Making changes that can give families in North Yorkshire more choice.



Children's social care implemented a joint disabled parent's policy and procedure with health and adult services in May 2009.

The joint disabled policy (May 2009) includes support to enable the provision of breaks for young carers.

The children's social care direct payments procedure has been revised to enable young carers aged 16 and 17 to apply for direct payments in certain circumstances.

How we will monitor our achievements?

Through the quarterly North Yorkshire Carers Strategy Group. This group includes both statutory and voluntary sector representatives

Through the North Yorkshire Carers Forum



Through annual contract reviews with providers

Through the North Yorkshire Partnership Board



Through the children and young people's plan

This statement covers the period of April 2011 to March 2012



Contact us

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Our Customer Service Centre is open Monday to Friday 8.00am to 5.30pm (closed weekends and bank holidays). Tel: 0845 8727 374 e-mail: customer.services@northyorks.gov.uk (replied to within 3 working days).

Or visit our website at: www.northyorks.gov.uk

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