

North Yorkshire Council 2023-27 Council plan

April 2023 to March 2027

Easy Read version

This document explains North Yorkshire Council's priorities over the next year and the transformation process for the new council. It explains what we will do in the next year and how much this will cost.

If you would like this information in another language or format such as Braille or audio, please ask us.

Telephone: 0300 131 2 131

Email: customer.services@northyorks.gov.uk



and photographs owned by North
Yorkshire Council.



This plan tells you about changes we need to make and how we plan to make them. It also tells you what we want to do over the next four years.



Please contact us if you would like to tell us what you think.

Information about how to do this is given on the next page.



Carl Les – Leader of the Council



Richard Flinton – Chief Executive of the Council



Please contact:
Alaina Kitching
Senior Strategy and Performance
Officer



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The new council:



In the past, there was one county council, which covered all of North Yorkshire, and seven district and borough councils which each covered part of North Yorkshire.

The district/ borough councils were:

- Richmondshire
- Scarborough
- Selby
- Hambleton
- Harrogate
- Ryedale
- Craven



A new council, North Yorkshire Council has replaced the county, district and borough councils. This council will provide all the services.



Having one council will make it easier to access services. You only need to use one website or phone number for all the council services you need.



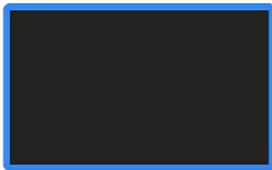
North Yorkshire

North Yorkshire is the biggest county in England with some big towns and lots of smaller villages.



Council

We provide important local services across North Yorkshire, such as:



Schools



Library

Libraries



Help with daily living



Social Care

The council is also responsible for services such as:



planning permission for building houses, shops and offices



emptying the bins



Recycling centres



leisure centres



some rented housing



Roads



Because people often live out in the countryside, this can make it more expensive to provide services.



Also more people need our services than before.



We need to save money. This is because the Government is giving us less money.



All this means we have to make some hard decisions and change the way we do things. We may not be able to do everything we have done in the past.



We need to know what the important things are for North Yorkshire and the people who live here. We need to make sure the County gets the resources it needs.



We need to make sure it is easier for people to do things for themselves and others.



We need to continue to provide services for vulnerable people.



We also need to continue to provide other very important services, such as mending the roads.



Reduce our impact on the environment and limit climate change.



Some services, such as some libraries and youth groups need to be run by community groups.

A community group is a group of volunteers who organise services or activities in their local area.

We are helping them to do this.



During all these changes it is even more important than ever that we listen to what people have to say about the services we provide.

Things we will do in the next year:



Make sure North Yorkshire is a good place to live, work and visit, now and for the future.



Make sure North Yorkshire's streets are clean and tidy



Make sure people can travel around the county easily.



Make it easier for people to use the internet and mobile phones in the county.



Communities are supported and work together to improve their local area



North Yorkshire has good housing that people can afford



Culture, heritage, arts and tourism are important for the county.



Help people get the skills they need to get a good job.



Businesses are supported to grow.



North Yorkshire is able to use its voice to influence government policy and secure more funding for the county.



People have a good quality of life



Help people to be active



Help children and adults to be healthy



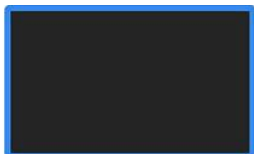
People are supported in hard times



Work with the NHS to join up our social care services with their health services.



Keep children and adults safe.



Make sure schools are good and that all children learn well.



Help children with disabilities.



Help people to stay in their own homes for longer. We can use modern machines to help us do this.



Make sure people can find help with their care when and where they need it.



Make sure we have the right staff who can care for people well.



Make sure we put our customers first.



To make sure services can be paid for and don't become too expensive.



Make sure we use modern ways of working.



Make sure employees are supported and valued



Reduce the impact our services have on the environment and climate change.

Where our money comes from



Council tax £427.7 million



Grants from Government
£126.1 million



Investment and income from services
£65.6 million



Fees and charges (money
received from customers paying
for a service) £267.7 million



Joint arrangements (money from
providing services to other councils)
£54.8 million

Where our money comes from



Business rates £119.5 million



From our savings in the bank
£12.4 million

What we spend our money on



Caring for adults
£354.4 million



Services for children and young people
£133 million



Looking after roads and running buses, collecting rubbish and looking after the countryside
£169.3 million



Services such as planning, housing, economic development, regeneration, tourism, culture, arts, libraries, museums, archives and leisure.
£109.9 million

What we spend our money on



Central services (Services such as human resources, democratic services, communications, emergency planning) £170.9 million



Corporate and other services (Services such as finance. Property, technology, customer, revenue and benefits) £136.2 million