

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

North Yorkshire Council
Mercury House
Station Road
Richmond
North Yorkshire
DL10 4JX

Service user number

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FOR NORTH YORKSHIRE COUNCIL OFFICIAL USE ONLY This is not part of the instruction to your bank or building society.
IMPORTANT – Please complete these details:

Rent Account Number _____

Property Address _____

Correspondence Address _____

Email Address _____

Daytime Telephone No _____

Please tick to indicate your preferred payment date: Monthly on:

| | |
|-----|------|
| 1st | 15th |
|-----|------|

Alternatively, you can ring the Council on 0300 131 2 131 and we can take your details over the phone

Name(s) of account holder(s)

Bank/building society account number

| | | | | | | | | | | | | | | |
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Branch sort code

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Name and full postal address of your bank or building society

| | |
|-----------------|-----------------------|
| To: The Manager | Bank/building society |
| Address | |
| | |
| Postcode | |

Reference

| | | | | | | | | | | | | | | | | | | | | |
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Instruction to your bank or building society

Please pay North Yorkshire Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with North Yorkshire Council and, if so, details will be passed electronically to my bank/building society.


| |
|--------------|
| Signature(s) |
| |
| Date |

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit North Yorkshire Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request North Yorkshire Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by North Yorkshire Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when North Yorkshire Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.