

Digital Inclusion Programme

Digital inclusion is essential in today's interconnected world, ensuring everyone the opportunity to get the skills, tools, and access needed to engage with digital technology. It bridges the gap between opportunity and isolation, enabling people to connect with loved ones, access vital services, and find employment or education opportunities. For vulnerable individuals, digital inclusion can mean greater independence, reduced loneliness, and improved mental wellbeing. As technology shapes society, those without digital access risk being left behind, exacerbating inequalities. Promoting digital inclusion empowers individuals to thrive in a digital-first world, fostering a more equitable society where everyone can participate and succeed.

Funding from the UK Shared Prosperity Fund enabled organisations to establish digital hub services. Each hub has trained Digital Champions to support individuals in gaining the skills and confidence needed to overcome barriers to getting online.

This directory provides a summary of the services provided by each of these services along with contact details.

Section A - North Yorkshire Coast and North York Moors

Section B – Hambleton

Section C – Richmondshire and Yorkshire Dales

Section D – Craven


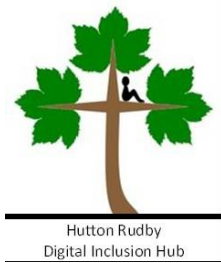
Section E – Harrogate and surrounding areas



Section F – Ryedale

Section G – Selby and Tadcaster


Section A - North Yorkshire Coast and North York Moors

North Coast and North York Moors

<p>Age UK North Yorkshire Coast & Moors</p> 	<p>Digital Hub Sessions to be run from new purposed built up at Ramshill Rd store. Drop ins available along with Bookable one to one and group sessions.</p>	<p>Location 15 Ramshill Road Scarborough YO11 2LN United Kingdom</p> <p>Drop in sessions also available at: 39 Aberdeen Walk, Scarborough YO11 1BD</p>	<p>Contact Tel 01723 333335 Email enquiries@ageuknycm.org.uk</p>
<p>Hutton Rudby Methodist Church</p> 	<p>Hutton Rudby Digital Inclusion Hub</p> <p>The aim of the Hutton Rudby Digital Inclusion Hub is to enable anyone, regardless of background or abilities, to have access to and use digital technologies such as computers, printers, the internet, and smartphones. We want people to have the confidence and skills to use the devices and data they need to participate in the digital world. The Hutton Rudby Digital Inclusion Hub is located inside Hutton Rudby Chapel Hub where you can also get tea, coffee, delicious cakes, visit the Computer Corner, play in the Children's Corner, borrow a book, sit and chat or just simply be quiet. The Hub is open Monday and Thursday afternoons 2 – 4 pm and Tuesday, Wednesday, Thursday, Friday and Saturday mornings 10 am – 12 noon. You can access free WiFi, a printer and computers whenever the Hub is open.</p>	<p>Location</p> <p>Northside, Hutton Rudby, TS15 0HX.</p> <p>Hutton Rudby is located about halfway between Yarm and Stokesley. We primarily aim to support people who live and work in our village and surrounding villages e.g. Crathorne, Potto, Swainby, Carlton in Cleveland, Faceby, Middleton on Leven, etc</p>	<p>Contact</p> <p>For more information contact: David McAsey 07810 465262 Email: davidmcasey60@gmail.com</p>

<p>Whitby Hidden Impairments Support and Help (WHISH)</p> 	<p>WHISH – Digital Inclusion Hub</p> <p>WHISH provides activities for children & teenagers; multi-sensory room; information & support for families; training for parents & professionals; parent support groups; family outings.</p> <p>WHISH can provide: Access to equipment - desktop & laptop computers; printer; internet. All in a private area for confidentiality re benefits, job search, etc. A training room for group work, with hearing loop, internet access and large screen Help with – getting online, emails, internet, social media, Word, Excel. Examples of adaptive technology and accessibility aids for people to “try before they buy”</p> <p>Training – in addition to helping with digital topics, we can also offer attendance at non-IT courses, e.g. safeguarding, understanding Autism, Paediatric first aid.</p>	<p>Location</p> <p>St Hilda’s Community Hub, Waterstead Lane, Whitby. YO21 1PF</p>	<p>Contact</p> <p>Tel 01947 899685 Email whishgroup@gmail.com</p>
<p>Flash Company Arts</p> 	<p>Better Connected</p> <p>Get going online. These sessions will cover the basics of getting online and doing things like shopping, banking, booking holiday sessions for children, finding out about what's on locally.</p> <p>Safer socials. These sessions will be about staying safe whilst getting the most out of using social media to stay connected to family, local communities and events.</p> <p>Get creative. These sessions will cover the basics of how to use mobile phones, tablets and other devices to make music</p>	<p>Location</p> <p>Flowergate Hall Community Arts Centre Flowergate Whitby YO21 3BA</p>	<p>Contact</p> <p>Email: flashcompanyarts@gmail.com</p>

	<p>and art, for leisure and well-being and also for improved employability skills. (lots of our community members have asked for this in particular)</p> <p>Digital drop-in sessions Weekly and pop-up drop-in sessions at Flowergate Hall and other locations to troubleshoot, chat about digital inclusion, and build peer-learning opportunities to allow communities to support each other. These sessions will also allow us to dispell myths and misconceptions about online and digital developments such as AI.</p> <p>Exploring AI These sessions will look at how AI can be a force for good, and how communities can benefit from using resources like ChatGTP to make their lives easier.</p>		
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<p>Great Ayton Discovery Centre</p> 	<p>Tech Tots</p> <p>Tablets with specialist educational apps to be provided for young children. Kit and digital support also to be available for older users</p> <p>Tablets with specialist educational apps to be provided for young children. Kit and digital support also to be available for older users</p>	<p>Location</p> <p>105B High St, Great Ayton, Middlesbrough TS9 6NB</p>	<p>Contact</p> <p>Tel 01642 723268</p>
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Hunmanby Parish Council	<p>Hunmanby Digital Hub</p> <p>Drop in sessions at Hunmanby Community Centre every two weeks on a morning to coincide with the coffee morning between 10 am and 12 noon.</p>	<p>Location</p> <p>35 Stonegate, Hunmanby, Filey YO14 0NS</p>	<p>Contact</p> <p>email: hunmanbychampion@gmail.com or hpccordinator35@gmail.com</p>
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Evening sessions being held from 15th January between 6 pm and 7.30 pm

Bookable one to one appointments from February 2025.

Happy Days Centre



Happy Digital Hub

We provide a social afternoon for the local community to come and join us, enjoy a 2 course-meal and spend the morning/afternoon socialising, playing games, crafts and much more. We are introducing our visitors the world of technology! Including accessing the NHS app and making video calls to friends and family.


The geographical area/venues you will be covering.
Whitby, North Yorkshire and surrounding villages.


Location


Happy Days Centre
South Haven,
8 Clarence Pl,
Whitby
YO21 3AS


Contact

Tel: 01947 600779
Email: happydayscentreltd@gmail.com

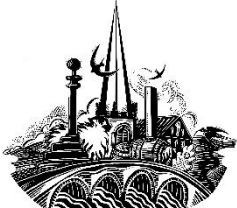

<p>Carers Plus Yorkshire</p> 	<p>'Up To Speed' Building Digital Skills and Confidence</p> <p>Drop in sessions available thorough multiple venues in Ryedale and Richmondshire</p> <p>Digital champions on hand to offer a welcoming environment and give friendly support. These sessions will be open to anyone in the community with a focus on supporting people to increase accessibility, digital literacy and independence to access a range of services.</p>	<p>Location</p> <p>Services available across Scarborough, Ryedale and Whitby for carers. Open sessions to be available through Eastfield community venue.</p> <p>Sessions at Northallerton offices along with hubs in Catterick, Bedale, Colburn and Richmond. Drop-in sessions to also be offered through GP surgeries for all registered patients</p>	<p>Contact</p> <p>Snainton tel 01723 850155 Northallerton tel 01609 780872 Email admin@carersplus.net</p>
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<p>Ryedale Carers Support</p> 	<p>Keeping Connected (across Ryedale and Whitby)</p> <p>Digital hubs across Ryedale and Whitby making use of existing community hubs in which members of the community bring their own IT equipment for guidance, help and support. Also to extend the virtual sessions currently offered by Ryedale Carers Support through the identification of interests via a comprehensive survey. These would be led by an IT trained volunteer as part of this programme. Finally, to blend any online activities with in-person activities to be able to reach more people.</p>	<p>Location</p> <p>Ryedale Carers Support The Old School Tinley Garth Kirkbymoorside York YO62 6AR</p> <p>Locations for venues for sessions include: Kirkbymoorside Helmsley Pickering Malton Whitby.</p>	<p>Contact</p> <p>Telephone: 01751 432288 e-mail: enquiries@ryedalecarers.org.uk</p>
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<p>North Yorkshire Libraries</p> 	<p>Mobile Library Digital Inclusion Hub</p> <p>We offer free one to one support for anyone wanting to gain digital skills. This can range from learning how to get online, to how to send an email, book a train ticket, write a CV and anything in between. The support is delivered on our Mobile Library. You can bring your own device or use ours.</p>	<p>Location</p> <p>We are not yet up and running with all our areas! We currently have stops in Robin Hoods Bay and Sleights with an IT buddy with hopefully a couple more being added very shortly. Eventually we hope to have IT support at most of our Mobile stops: Supermobile library North Yorkshire Council</p>	<p>Contact</p> <p>Please get in touch via Northallerton Library to book our service. Northallerton library 1 Thirsk Road Northallerton DL6 1PT Email: northallerton.library@northyorks.gov.uk Telephone: 01609 533832</p>
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<p>Beyond Housing</p> 	<p>Digital Inclusion</p> <p>Supporting the community to tackle social isolation through the use of technology. Creating digital hubs at the community centres and offering 1-1 visits at customers homes.</p>	<p>Location</p> <p>The geographical areas covered through our project are Scarborough and Whitby.</p> <p>The hubs effectively are our community centres:</p> <p>Gatesgarth Close Beck Hole Bell Close Marton Court Kirkham Close Glaves Close Ingham Close Providence Place</p>	<p>Contact</p> <p>Email hello@reachandrespond.co.uk</p>
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Section B - Hambleton

<p>Mashamshire Community Office</p>  <p>MASHAMSHIRE COMMUNITY OFFICE</p>	<p>Digital Champion Project</p> <p>One to one sessions available for local residents as well as support for community group volunteers and leaders.</p> <p>Digital workshops to be offered in outlying villages and a public use computer is available in the Masham office.</p>	<p>Location</p> <p>Mashamshire Community Office Little, Market Pl, Masham, Ripon HG4 4DY</p>	<p>Contact</p> <p>Tel: 01765 680200 Email: info@visitmasham.com</p>
<p>Hambleton Community Action</p> 	<p>Up Front About Digital</p> <p>Hambleton Community Action's 'UpFront about Digital' is a digital skills programme which aims to build digital confidence and provide technical help to our clients, supporting their health and well-being or even assisting them to gain employment. We regularly get asked to help our clients to use their computers, smart phones and tablets or help them with setting up email accounts, setting up apps and applying for blue badges and bus passes. Through UpFront About Digital, digital learning will be provided in the form of advocacy-type interventions, employability support, and health and well-being. Clients can be given access to laptops, tablets and interactive voice assistants. We provide drop-in support, home visits, and short training sessions.</p> <p>We cover the Northallerton, Bedale and beyond.</p>	<p>Location</p> <p>159-160 High St, Northallerton DL7 8JZ</p>	<p>Contact</p> <p>For more information contact Clare Cockerill - 01609 780458</p>


Thirsk Community Library	Thirsk Digital Hub	Location	Contact
	<p>Regular sessions provided, twice a week, to help anyone coming to the Library to get online and complete online tasks as well as becoming familiar with their devices if necessary.</p> <p>We provide the use of computers, free of charge and have free wifi. These sessions are accessible mainly to the retired due to the timings but also cater for those who are out of work or work from home or flexibly. We also provide a Digital Cafe the second Saturday of each month which enables a wider cohort of people to attend. We hope to expand to do more with those who need visual aids, maybe visiting at home. If these sessions are not convenient customers can ring the Library and someone will be in touch to make an appointment</p> <p>The geographical area/venues you will be covering.</p> <p>At present we work out of Thirsk Community Library and cater for Thirsk, Sowerby and the surrounding villages. We hope to expand to other venues around the town and villages, maybe by taking the Digital Cafe to a different venue, or by going into residential homes.</p>	<p>Thirsk Digital Hub at Thirsk Community Library Meadowfields Chapel Street Thirsk YO7 1TH</p>	<p>Tel - 01609 534589</p>


Herriot Hospice	The Eden Hub	Location	Contact
  	<p>New digital support service to launch at Herriot Hospice@The Lambert offering digital support to people with a palliative diagnosis in our Hambleton and Richmondshire communities.</p> <p>We are looking forward to helping individuals at weekly digital engagement sessions, beginning in January 2025 at Herriot Hospice@The Lambert. They will take place Wednesdays 10am - 2pm.</p> <p>Our sessions will support with tasks like booking an appointment online, joining a video appointment or looking up details on a healthcare partner's website, emailing loved ones or using a banking app. While simple tasks for some, we know that for many older or rurally based people, doing these digitally can be a barrier for them.</p> <p>Alongside this, we are working to track and increase digital interactions with patient information via our website. Our digital support service will play a key role in promoting patients' and families' access to palliative care, as well as reducing digital exclusion in our super rural communities of Hambleton and Richmondshire.</p> <p>Find out more on our new web page: https://www.herriothh.org.uk/how-we-help/digital-support/</p>	<p>Herriot Hospice@The Lambert Chapel Street, Thirsk, YO7 1LU</p>	<p>Tel 01609 777 413 Email: admin@herriothh.org.uk</p>

<p>Community Works</p> 	<p>Digital Thirsk</p> <p>Weekly dedicated Digital Drop-In aimed at improving the access of members of the community to digital services which can lead members of the community to feel isolated, stressed, and unable to achieve basic tasks. Through the digital support they will be able to access social media, improve their employability, be able to contact friends and family with technology and undertake basic tasks such as pay bills online.</p> <p>We will also teach people to use smart phones and help them understand online scams to protect people from losing money due to lack of experience on the internet. We will help people learn how they can access digital services affordably and easily.</p>	<p>Location</p> <p>Community Works House 14a Marketplace Thirsk YO7 1LB</p>	<p>Contact</p> <p>Tel: 01845 524 494 E-mail: info@communityworks.uk</p>
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<p>Dementia Forward</p> 	<p>Café Connections</p> <p>Support to clients and carers to access online services at our wellbeing cafes. This regular open access to equipment may also be useful to people who are familiar with the internet, but do not have the facilities at home or who are not able to give the time to it, because of their caring commitments. People will be able to use the equipment, while our staff and volunteers support the person they care for. Each week there will also be the opportunity to borrow from a digital library. In addition, we would also like to introduce a monthly Connections Café (within the existing wellbeing café). This is where we will focus on encouraging digital independence and teaching those that are</p>	<p>Location</p> <p>George Armitage House Church Lane Burton Leonard HG3 3SD</p>	<p>Contact</p> <p>Tel 0330 057 8592</p>
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	new to the internet how to use it, and will be able provide more indepth support to anyone who needs it to find information or access online services.		
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Carers Plus Yorkshire 	'Up To Speed' Building Digital Skills and Confidence <p>Drop in sessions available thorough multiple venues in Ryedale and Richmondshire</p> <p>Digital champions on hand to offer a welcoming environment and give friendly support. These sessions will be open to anyone in the community with a focus on supporting people to increase accessibility, digital literacy and independence to access a range of services.</p>	Location <p>Services available across Scarborough, Ryedale and Whitby for carers. Open sessions to be available through Eastfield community venue.</p> <p>Sessions at Northallerton offices along with hubs in Catterick, Bedale, Colburn and Richmond. Drop-in sessions to also be offered through GP surgeries for all registered patients</p>	Contact <p>Snainton tel 01723 850155 Northallerton tel 01609 780872 Email admin@carersplus.net</p>
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North Yorkshire Libraries 	Mobile Library Digital Inclusion Hub <p>We offer free one to one support for anyone wanting to gain digital skills. This can range from learning how to get online, to how to send an email, book a train ticket, write a CV and anything in between. The support is delivered on our Mobile Library. You can bring your own device or use ours.</p>	Location <p>We are not yet up and running with all our areas! We currently have stops in Robin Hoods Bay and Sleights with an IT buddy with hopefully a couple more being added very shortly. Eventually we hope to have IT support at most of our Mobile stops: Supermobile library North Yorkshire Council</p>	Contact <p>Please get in touch via Northallerton Library to book our service. Northallerton library 1 Thirsk Road Northallerton DL6 1PT Email: northallerton.library@northyorks.gov.uk Telephone: 01609 533832</p>
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Section C - Richmondshire



<p>Upper Dales Community Partnership</p> 	<p>Upper Dales Digital Support</p> <p>Warm, welcome space within the local Market Hall, where people can meet safely for company and conversation.</p> <p>Within the hub we can offer informal group sessions where people would use their own devices or borrow a tablet provided by UDCP Ltd. Planned sessions would include accessing online shopping, for example a weekly food shop session, how to access NHS and/or other health and advice services, introductions to social media among many others. We would also include sessions on data protection, how to recognise potential scams and other elements of keeping safe online.</p>	<p>Location</p> <p>The Hawers Market House Market Place Hawes, DL8 3QN</p>	<p>Contact</p> <p>Tel 01969 667400</p>
<p>Leyburn Arts and Community Centre</p> 	<p>Digital Dales</p> <p>Weekly drop in sessions in the centre and Community Shed.</p> <p>Each session is run on a drop in basis for two hours,</p>	<p>Location</p> <p>The Old School House, Richmond Rd, Leyburn DL8 5DL</p>	<p>Contact</p> <p>Tel: 01969 624510 email: admin@leyburnartscentre.com</p>
<p>Dementia Forward</p> 	<p>Café Connections</p> <p>Support to clients and carers to access online services at our wellbeing cafes. This regular open access to equipment may also be useful to people who are familiar with the internet, but do not have the facilities at home or who are not able to give the time to it, because of their caring commitments. People will be able to use the equipment, while our staff and volunteers support the person they care for. Each week there will also be the</p>	<p>Location</p> <p>George Armitage House Church Lane Burton Leonard HG3 3SD</p>	<p>Contact</p> <p>Tel 0330 057 8592</p>

	<p>opportunity to borrow from a digital library. In addition, we would also like to introduce a monthly Connections Café (within the existing wellbeing café). This is where we will focus on encouraging digital independence and teaching those that are new to the internet how to use it, and will be able provide more indepth support to anyone who needs it to find information or access online services.</p>		
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<p>Carers Plus Yorkshire</p> 	<p>‘Up To Speed’ Building Digital Skills and Confidence</p> <p>Drop in sessions available thorough multiple venues in Ryedale and Richmondshire</p> <p>Digital champions on hand to offer a welcoming environment and give friendly support. These sessions will be open to anyone in the community with a focus on supporting people to increase accessibility, digital literacy and independence to access a range of services.</p>	<p>Location</p> <p>Services available across Scarborough, Ryedale and Whitby for carers. Open sessions to be available through Eastfield community venue.</p> <p>Sessions at Northallerton offices along with hubs in Catterick, Bedale, Colburn and Richmond. Drop-in sessions to also be offered through GP surgeries for all registered patients</p>	<p>Contact</p> <p>Snainton tel 01723 850155 Northallerton tel 01609 780872 Email admin@carersplus.net</p>
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<p>North Yorkshire Libraries</p> 	<p>Mobile Library Digital Inclusion Hub</p> <p>We offer free one to one support for anyone wanting to gain digital skills. This can range from learning how to get online, to how to send an email, book a train ticket, write a CV and anything in between. The support is delivered on our Mobile Library. You can bring your own device or use ours.</p>	<p>Location</p> <p>We are not yet up and running with all our areas! We currently have stops in Robin Hoods Bay and Sleights with an IT buddy with hopefully a couple more being added very shortly. Eventually we hope to have IT support at most of our Mobile stops: Supermobile library North Yorkshire Council</p>	<p>Contact</p> <p>Please get in touch via Northallerton Library to book our service. Northallerton library 1 Thirsk Road Northallerton DL6 1PT Email: northallerton.library@northyorks.gov.uk Telephone: 01609 533832</p>
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Section D - Craven

<p>Age UK North Craven</p> 	<p>Digital Session</p> <p>We are running free Digital drop in sessions for anyone in the local area to support with any computer, tablet and mobile phone query. This could be anything from downloading and accessing Apps, setting up and using email accounts, online shopping, getting the best out of your device and generally navigating the online world with confidence.</p> <p>The following sessions are available:</p> <p>Mondays 12:00pm - 3:00pm - at The Place in Settle Tuesdays 9:30am - 12:00pm - at The Place in Settle Wednesdays 9:30am - 12:00pm - at The Place in Settle 1st and 3rd Fridays of the month 9:30am - 12:00pm at The Place in Settle 2nd and 4th Fridays of the month at 2:30pm - 4:30pm at Bentham Library 2nd Friday of the month at 11:30am - 2:00pm at Bentham Golf Course through Age Concern</p>	<p>Location</p> <p>The Place 11 Commercial Courtyard, 4 The Grn, Settle BD24 9RH</p> <p>Bentham Library Main Street, Bentham, Lancaster LA2 7JU</p>	<p>Contact</p> <p>Please contact The Place on 01729 824868 or email admin@theplaceinsettle.org.uk for queries or more information.</p>
<p>Glusburn Institute Community & Arts Centre</p> 	<p>Digital Drop-in Development</p> <p>A regular drop-in on Friday mornings at which people can attend regularly to follow up their interests and online needs in a welcoming social group, refreshments provided. Themed sessions are run at this time on occasions to meet expressed needs. Besides regular attenders there are others who come to get answers to</p>	<p>Location</p> <p>Colne Rd, Glusburn, Keighley BD20 8FQ</p>	<p>Contact</p> <p>Tel 01535 630223 Email info@gicac.org.uk</p>

	<p>particular problems or learn new skills with one-to-one support for a few weeks. The activity has been extended to include attendance by a digital champion at a Monday Wellbeing Cafe, which encourages new people to come forward for help. Support and introduction to Family History research also takes place. By default most of those who come to these groups are older retired people. Others will be engaged if we become aware of them. In the months after Christmas we will also attend occasional sessions at other local venues in Cross Hills and Glusburn to meet people in places they attend. Workshops will be offered on themes such as 'Try before you Buy', 'Filling in online forms' and 'Online Safety'.</p>		
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Grassington Hub 	<p>Grassington Hub Digital Inclusion Project</p> <p>Digital support services will include:</p> <p>A weekday drop in session (4-6pm)</p> <p>Bookable Saturday afternoons (12.30-2.30pm)</p> <p>Monthly group sessions for up to 6 people</p>	<p>Location</p> <p>Grassington Hub and Community Library 2 Garrs Ln, La, Grassington, Skipton BD23 5AT</p>	<p>Contact</p> <p>Contact via website https://grassingtonhub.com/contact/</p>
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Augment Partnership CIC	<p>Skipton i-Community</p> <p>Providing a safe, welcoming space (iCafe) for individuals to begin exploring how digital technology can support and enhance their day to day life, dispelling myths and encouraging</p>	<p>Location</p> <p>49 High Street, Skipton BD23 1DT</p>	<p>Contact</p> <p>Tel 0300 302 3633 Email: office@augmentpartnership.com</p>
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confidence to explore further. 1 to 1 coaching sessions to identify needs and concerns, helping people get started and signposting to appropriate next steps/additional avenues of support

Dementia Forward



Café Connections


Support to clients and carers to access online services at our wellbeing cafes. This regular open access to equipment may also be useful to people who are familiar with the internet, but do not have the facilities at home or who are not able to give the time to it, because of their caring commitments. People will be able to use the equipment, while our staff and volunteers support the person they care for. Each week there will also be the opportunity to borrow from a digital library. In addition, we would also like to introduce a monthly Connections Café (within the existing wellbeing café). This is where we will focus on encouraging digital independence and teaching those that are new to the internet how to use it, and will be able provide more indepth support to anyone who needs it to find information or access online services.

Location


George Armitage House
Church Lane
Burton Leonard
HG3 3SD




Contact



Tel 0330 057 8592

North Yorkshire Libraries	Mobile Library Digital Inclusion Hub	Location	Contact
	<p>We offer free one to one support for anyone wanting to gain digital skills. This can range from learning how to get online, to how to send an email, book a train ticket, write a CV and anything in between. The support is delivered on our Mobile Library. You can bring your own device or use ours.</p>	<p>We are not yet up and running with all our areas! We currently have stops in Robin Hoods Bay and Sleights with an IT buddy with hopefully a couple more being added very shortly. Eventually we hope to have IT support at most of our Mobile stops: Supermobile library North Yorkshire Council</p>	<p>Please get in touch via Northallerton Library to book our service. Northallerton library 1 Thirsk Road Northallerton DL6 1PT Email: northallerton.library@northyorks.gov.uk Telephone: 01609 533832</p>




Section E - Harrogate and Surrounding Areas

<p>Chain Lane Community Centre</p>  <p>Chain Lane Community Hub</p>	<p>Knaresborough Digital Champions</p> <p>Digital Champions are available to support a range of digital inclusion activities from absolute beginners to those wishing to improve their basic skills to get the best from their mobile phones, tablets, laptops and PCs. Activities will include</p> <ul style="list-style-type: none"> • learning the basics (switch on, set up, exploration of the possible) • using technology to access services (on-line shopping, health care, access to benefits/pensions etc.) • introduction to email and Microsoft packages • connecting via social media activities (Facebook, X, TikTok etc.) • using the internet for research/information/entertainment <p>online safety</p> <p>Digital Champions are available to support a range of digital inclusion activities from absolute beginners to those wishing to improve their basic skills to get the best from their mobile phones, tablets, laptops and PCs. Activities will include</p> <ul style="list-style-type: none"> • learning the basics (switch on, set up, exploration of the possible) • using technology to access services (on-line shopping, health care, access to benefits/pensions etc.) • introduction to email and Microsoft packages • connecting via social media activities (Facebook, X, TikTok etc.) • using the internet for research/information/entertainment • online safety 	<p>Location</p> <p>Chain Lane Community Centre, Chain Lane, Knaresborough</p>	<p>Contact</p> <p>Tel 01423 861066 Email info@chainlane.org</p>
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<p>Gracious Street Methodist Church and Knaresborough Connectors</p>  <p>DIGITALLY CONNECTED KNARESBOROUGH</p>	<p>The Knaresborough Digitally Connected Project</p> <p>Session held at various locations in Knaresborough together with partnership with Knaresborough Connectors using their bus as a mobile classroom</p>	<p>Location</p> <p>Gracious Street Methodist Church Chapel Street Knaresborough HG5 8SAN</p>	<p>Contact</p> <p>Tel 01423-860166 Email graciousstreetmc@gmail.com</p>
<p>The Nidderdale Plus Project</p> 	<p>Nidderdale Hubs</p> <p>Digital drop in sessions through village halls and other community venues throughout Nidderdale to make the services far more accessible to people and the sessions. As well as providing the vital digital skills people need to acquire, have also helped counter social isolation and have allowed new friendships to develop.</p>	<p>Location</p> <p>Sessions held in venues in the following: Darley Hampsthwaite Kirkby Malzeard Dacre Pateley Bridge Markington Fewston Lofthouse</p>	<p>Contact</p> <p>Tel 07710 660799 Email: Jo@nidderdaleplus.org.uk</p>
<p>Boroughbridge Community Charity</p> 	<p>Boroughbridge Learning Hub</p> <p>Digital Workshops/ Hubs, two sessions each month to village locations</p> <p>Digital support available through Boroughbridge Library, and at the Methodist Church Hall in Boroughbridge every Wednesday.</p> <p>One to one sessions also available.</p>	<p>Location</p> <p>17 St James Place Boroughbridge YO51 9AR</p>	<p>Contact</p> <p>Tel 01423 324504 Email admin@bcccharity.co.uk</p>


<p>Harrogate Neighbours Housing Association</p>  <p>Harrogate Neighbours</p>	<p>Digital Days</p> <p>Digital Days offers a free digital service which allows anyone in the area to visit our easy to access premises, Monday to Friday, 10am to 5pm, to receive free technological support, guidance, advice and training. If they are not able to reach us, we would also operate a 'Travelling Tech' service, where trained and certified members of staff could visit a customer's home and provide help. We would also provide support via bookable virtual meetings, teaching sessions in the evenings on a variety of topics such as the basics of Microsoft office, emailing, web browsing and much more.</p>	<p>Location</p> <p>The Cuttings, 164 Station View, Harrogate HG2 7DZ</p>	<p>Contact</p> <p>Tel: 01423 888 777. Email: info@hnha.co.uk</p>
<p>Dementia Forward</p>  <p>Care and Support for Life</p>	<p>Café Connections</p> <p>Support to clients and carers to access online services at our wellbeing cafes. This regular open access to equipment may also be useful to people who are familiar with the internet, but do not have the facilities at home or who are not able to give the time to it, because of their caring commitments. People will be able to use the equipment, while our staff and volunteers support the person they care for. Each week there will also be the opportunity to borrow from a digital library. In addition, we would also like to introduce a monthly Connections Café (within the existing wellbeing café). This is where we will focus on encouraging digital independence and teaching those that are new to the internet how to use it, and will be able provide more indepth support to anyone who needs it to find information or access online services.</p>	<p>Location</p> <p>George Armitage House Church Lane Burton Leonard HG3 3SD</p>	<p>Contact</p> <p>Tel 0330 057 8592</p>

Section F - Ryedale


<p>Middleton and Aislaby Village Hall</p> 	<p>Middleton and Aislaby DigiHub</p> <p>THE MAVH DIGI HUB seeks to offer, in the first instance, individual support to residents of Middleton and Aislaby who are looking for advice, support and skills enabling them to manage, become and remain competent in the ever changing digital world.</p> <p>Our mentor team provides expertise in the use of mobile phones, tablets, readers, TV's, printers, lap top computers together with knowledge of connectivity issues, the use of apps and how to manage your device effectively.</p>	<p>Location</p> <p>Main Street Middleton YO18 8PB</p>	<p>Contact</p> <p>Tel 01751 477007</p>
<p>Techy Tea</p> 	<p>Drop in Sessions and Workshops</p> <p>Weekly drop in sessions run in village halls.</p> <p>Sessions also include PAT testing of individual's devices if required</p>	<p>Location</p> <p>Sessions held in: Foxholes Files Ganton Staxton Snainton</p>	<p>Contact</p> <p>Contact via website: https://techytea.co.uk/free-technology-drop-in-sessions/</p>
<p>Ryedale Carers Support</p> 	<p>Keeping Connected (across Ryedale and Whitby)</p> <p>Digital hubs across Ryedale and Whitby making use of existing community hubs in which members of the community bring their own IT equipment for guidance, help and support. Also to extend the virtual sessions currently offered by Ryedale Carers Support through the identification</p>	<p>Location</p> <p>Ryedale Carers Support The Old School Tinley Garth Kirkbymoorside York YO62 6AR</p>	<p>Contact</p> <p>Telephone: 01751 432288 e-mail: enquiries@ryedalecarers.org.uk</p>


	of interests via a comprehensive survey. These would be led by an IT trained volunteer as part of this programme. Finally, to blend any online activities with in-person activities to be able to reach more people.	Locations for venues for sessions include: Kirkbymoorside Helmsley Pickering Malton Whitby.	
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Next Steps Mental Health Resource Centre 	Next Steps Digital Hub Next Steps is a user-led organization focused on supporting local individuals facing mental health challenges, physical health issues, and loneliness. Our dedicated team, including over 77 volunteers, provides activities and services to help those in need. We operate a daily community café and offer various programs at our central hub, as well as weekly pop-ups in rural Ryedale. Our services cater to individuals with mental health issues, their families, and those experiencing isolation. We provide one-on-one support IT assistance.	Location 7 Church St, Norton, Malton YO17 9HP Session run in Norton/Malton Pickering Kirkbymoorside Helmsley.	Contact Tel 01653 690853 Email mail@nextstepsryedale.co.uk
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Ryedale Special Families 	Digital Inclusivity Ryedale Special Families - supporting families of young people with disabilities in Ryedale. Our Digital Hub service has the following aspects Keeping disabled people safe online - working mainly through our social groups we will be making young people more aware of online scams and giving them the skills to deal with unwanted online activity.	Location 121 Town St, Old Malton, Malton YO17 7HD	Contact Lisa Keenan - lisakeenan@ryedalespecialfamilies.org.uk Heidi Ridgewell - heidi@ryedalespecialfamilies.org.uk
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	<p>Reducing health inequalities by giving parents and carers basic digital skills. They will be able to access online support including good quality medical advice and connecting with other families to reduce isolation. We will also help them navigate online applications for Disability Living Allowance, disabled transport passes and grants to improve their financial support.</p> <p>Improving communication and comprehension for disabled young people by using effective digital technology. We will be promoting apps which families can use to help communication and we have equipment families can borrow to try these out before committing to a purchase.</p>		
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<p>Carers Plus Yorkshire</p> 	<p>‘Up To Speed’ Building Digital Skills and Confidence</p> <p>Drop in sessions available thorough multiple venues in Ryedale and Richmondshire</p> <p>Digital champions on hand to offer a welcoming environment and give friendly support. These sessions will be open to anyone in the community with a focus on supporting people to increase accessibility, digital literacy and independence to access a range of services.</p>	<p>Location</p> <p>Services available across Scarborough, Ryedale and Whitby for carers. Open sessions to be available through Eastfield community venue.</p> <p>Sessions at Northallerton offices along with hubs in Catterick, Bedale, Colburn and Richmond. Drop-in sessions to also be offered through GP surgeries for all registered patients</p>	<p>Contact</p> <p>Snainton tel 01723 850155 Northallerton tel 01609 780872 Email admin@carersplus.net</p>
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North Yorkshire Libraries	Mobile Library Digital Inclusion Hub	Location	Contact
	<p>We offer free one to one support for anyone wanting to gain digital skills. This can range from learning how to get online, to how to send an email, book a train ticket, write a CV and anything in between. The support is delivered on our Mobile Library. You can bring your own device or use ours.</p>	<p>We are not yet up and running with all our areas! We currently have stops in Robin Hoods Bay and Sleights with an IT buddy with hopefully a couple more being added very shortly. Eventually we hope to have IT support at most of our Mobile stops: Supermobile library North Yorkshire Council</p>	<p>Please get in touch via Northallerton Library to book our service. Northallerton library 1 Thirsk Road Northallerton DL6 1PT Email: northallerton.library@northyorks.gov.uk Telephone: 01609 533832</p>

Section G – Selby and Tadcaster

<p>Up for Yorkshire</p> 	<p>All Over I.T - Free Community Digital Support</p> <p>Support available across Selby and Tadcaster.</p> <p>Examples of sessions include: Supporting to access digital banking and council services Access to health appointments, prescription services Basic 'getting online' support, using the internet and setting up email accounts Learning to use zoom and other platforms for socializing with friends and family Support to use online shopping Support to ensure safe and secure online browsing.</p>	<p>Location</p> <p>Community House Portholme Road Selby YO8 4QQ</p>	<p>Contact</p> <p>Tel 01757 291111</p>
<p>North Yorkshire Libraries</p> 	<p>Mobile Library Digital Inclusion Hub</p> <p>We offer free one to one support for anyone wanting to gain digital skills. This can range from learning how to get online, to how to send an email, book a train ticket, write a CV and anything in between. The support is delivered on our Mobile Library. You can bring your own device or use ours.</p>	<p>Location</p> <p>We are not yet up and running with all our areas! We currently have stops in Robin Hoods Bay and Sleights with an IT buddy with hopefully a couple more being added very shortly. Eventually we hope to have IT support at most of our Mobile stops: Supermobile library North Yorkshire Council</p>	<p>Contact</p> <p>Please get in touch via Northallerton Library to book our service. Northallerton library 1 Thirsk Road Northallerton DL6 1PT Email: northallerton.library@northyorks.gov.uk Telephone: 01609 533832</p>