

Summary of Process

1. This survey was designed by the community to provide an opportunity for all members of the community to express views and to influence the future development of the community. The Survey Form was provided as a printed copy and an on-line option was also provided. The survey was hand delivered to all houses and businesses and there was a prize draw for a £50 shop voucher which respondents could post in the shop (separate from the data on the form so that the survey data was anonymous). The Survey Form has been attached as Appendix 8.
2. The surveys were submitted either online or in sealed envelopes and these were all passed directly to an independent organisation (Centre for Facilitation) based in Leeds. Each survey was collated electronically to provide a complete picture of all the responses. In total 177 surveys were completed, 18 online and the remainder were all completed manually. The questionnaire was very detailed with a total of 56 questions, many of these questions contained several sub-questions.
3. The time taken for processing each survey was 15-25 minutes and it was anticipated that respondents would have taken between 30 minutes and an hour to complete the questionnaire. The length of the questionnaire and the amount of detail in the questions makes it very impressive that the community were able to achieve such a high completion rate. Many respondents wrote a lot of additional information throughout the survey which shows a high level of engagement. This was more than a simple “tick box” type of survey.
4. The Survey Report has been attached as Appendix 9 and provides a summary for each question to add understanding of the main concerns. In some of the questions some data has been removed or condensed to provide more clarity in the analysis, however the full data analysis reports have been made available to the NP Steering Group and are available upon request from parishclerk.claphamcumnewby@gmail.com
5. The December 2021 version of the survey results includes a revised page 21, showing survey responses by business type

Appendix 8: Clapham cum Newby NP Survey Form

Personal Details

Please state your postcode:

This postcode relates to your:

☐ Main Residence
 ☐ Workplace
 ☐ Holiday Home
 ☐ Holiday Rental

How long have you used this postcode?

☐ 0 to 1 years
 ☐ 1 to 5 years
 ☐ 6 years plus
 ☐ All my life

If this postcode relates to your home, how many people of each age group live in this household? Also, please ask anyone aged between 10 - 17 years to complete the Young People's Survey Form.

	Number of People		Number of People
Age 0 to 4		Age 25 to 44	
Age 5 to 9		Age 45 to 59	
Age 10 to 15		Age 60 to 74	
Age 16 to 17		Age 75 to 89	
Age 18 to 24		Age 90 and over	

If your household includes children, which schools or colleges do they attend? Select all that apply and add any others.

☐ Clapham Primary
 ☐ Queen Mary's Primary
 ☐ Settle College
☐ Ingleton Primary
 ☐ QES Kirkby Lonsdale
 ☐

Which of the following categories best describes the current status of you and your household? Tick all that are relevant and add the number of people in each relevant category.

	Number of People		Number of People
Employed Full-Time		Looking after home or family	
Employed Part-Time		Self employed with employees	
Student Full-Time		Self employed without employees	
Student Part-Time		Long-term sick or disabled	
Unemployed		Retired	
Other:			

Local Character and Community

Living in this area, which of the following do you value most?
Add any other factors that are important to you.

☐ Access to Countryside	☐ Quiet Village	☐ Dark Skies
☐ Community Activities	☐ Community Spirit	☐ Rural Atmosphere
☐ Traditional Dales Village	☐	☐

Which of the following words best describes what you value in the area as it is now and as it might be in the future? Add any other words of your own.

☐ Accessible	☐ Friendly	☐ Traditional
☐ Affordable	☐ Prosperous	☐ Tranquil
☐ Attractive	☐ Safe	☐ Vibrant
☐ Rural	☐	☐

As a person living in this area, which of the following matters are of concern to you? Tick all that are relevant - and add any of your own.

☐ Litter	☐ Maintaining Roads	☐ Signage of Rights of Way
☐ Dog Fouling	☐ Paths/Footbridges	☐ Public Toilets
☐ Noise	☐ Street Lighting	☐ Public Seating
☐ Parking	☐ Clearing Leaves	☐ Fly-tipping
☐ New Housing Design	☐	☐

Please add any creative suggestions or comments.

Name something that the community does well and should continue to do

Name something that the community does poorly and should stop doing

Name something that we don't do and should do

Heritage Assets

The long history of buildings and the landscape and how people have lived and worked has shaped the distinctive character of the Civil Parish and the Plan aims to protect and enhance these assets. Part of Clapham village is already designated as a Conservation Area, but what are the particular features of our historic environment that you value (for example; buildings, aspects of life, views, trees and open spaces) and why?

Communications

Communications: how do you find out about what's going on in this area? (anything underlined links to a website on the digital survey form). Tick all relevant sources and add any others.

☐ Clapham Newsletter	☐ Local Newspapers	☐ <u>Clapham Online Newsletter</u>
☐ Public Noticeboards	☐ Church Newsletters	☐ <u>Online Events Calendar</u>
☐ Word of Mouth	☐ Social Media	☐ <u>Clapham Plan Website</u>
☐	☐	☐

Please tell us about any communication problems or possible improvements.

Business Development - Opinions from all Residents

Businesses form a vital part of the fabric of our community. By providing goods and services and employing people, our businesses ensure that the area can thrive and prosper. Businesses need premises: retail space, permanent offices or temporary business hubs or light industrial units.

Thinking about local business and employment, how important is it to allow for the following types of business development or expansion within the Neighbourhood Plan?

	Very Important	Important	Not Important	Not Very Important	Not Applicable
Allocate sites for small single use businesses	☐	☐	☐	☐	☐
Allocate sites for mixed business and light industrial units	☐	☐	☐	☐	☐
Allocate sites for agricultural units	☐	☐	☐	☐	☐
Allocate land for renewable energy/ green businesses	☐	☐	☐	☐	☐
Allocate land for another business use. Please provide details below.	☐	☐	☐	☐	☐

How important within the Civil Parish boundary is creating and supporting the following:					
	Very Important	Important	Not Important	Not Very Important	Not Applicable
A local hub for technology start-ups and small businesses	☐	☐	☐	☐	☐
New retail business	☐	☐	☐	☐	☐
The use of local natural resources (for example; timber, the river, local food)	☐	☐	☐	☐	☐
Suppliers of local businesses and products	☐	☐	☐	☐	☐
Bed and breakfast and short-term holiday lets	☐	☐	☐	☐	☐
Other:	☐	☐	☐	☐	☐

Thinking about business development within our Civil Parish boundary, do you agree that:			
	Agree	Disagree	Don't Know
There are sufficient business sites	☐	☐	☐
It is important to link new housing with development of employment opportunities	☐	☐	☐
The cost of moving from home-based to a commercial business unit impacts on the growth of small businesses	☐	☐	☐
More public internet access would encourage business	☐	☐	☐
We need a local business networking forum in addition to the North Craven Business Networking Group	☐	☐	☐
A directory of local businesses (printed and online) would be useful	☐	☐	☐

Business expansion within our Civil Parish boundary should be located in the following areas:					
	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Brownfield Sites (previously developed land that is not currently in use)	☐	☐	☐	☐	☐
Infill Sites (the rededication of land, usually open space, to new construction)	☐	☐	☐	☐	☐
Village Edges	☐	☐	☐	☐	☐
Greenfield land within the settlement boundaries of the village	☐	☐	☐	☐	☐

Support to Existing and New Business

Only answer the next question if you are employed or operate a business within the designated Neighbourhood Area (Civil Parish boundary).

To which category does your employment or business (within the Neighbourhood Area) belong?

☐ Farming and agriculture	☐ Retail - mostly food
☐ Building & Construction services	☐ Retail - mostly non-food
☐ Repair or manufacturing	☐ Pub, restaurant, café etc
☐ Professional services	☐ Sports & Leisure
☐ Community Services	☐ Creative / Artistic
☐ Tourism	☐ Other (please specify)

How many people who work for the business live within the Civil Parish Boundary/ Neighbourhood Plan Area?

How strongly do you agree with the statement:	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
It is easy to recruit people to work in your business	☐	☐	☐	☐	☐

Comments:

In what type of premises is your business (mostly) based?

☐ At home	☐ Space leased by the business
☐ From home & at the customer's premises	☐ Space owned by the business
☐ Our presence is mostly 'virtual'	☐ Other

If you work from home, how strongly do you agree that it is important to develop the following services within the designated Neighbourhood Area?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Photocopying	☐	☐	☐	☐	☐
Meeting facilities	☐	☐	☐	☐	☐
Small office space for short term rent	☐	☐	☐	☐	☐
Communal workshop area	☐	☐	☐	☐	☐
Meeting place such as café	☐	☐	☐	☐	☐
Storage or lock-up	☐	☐	☐	☐	☐
Other:	☐	☐	☐	☐	☐

How strongly do you agree that the following issues may affect business expansion?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Lack of appropriate premises in the Parish	☐	☐	☐	☐	☐
Lack of land to expand existing business premises	☐	☐	☐	☐	☐
Lack of adequate transport infrastructure	☐	☐	☐	☐	☐

Do you find there are any other constraints on operating your business in the Neighbourhood Area?
If yes, please provide details.

How strongly do you agree that the areas below provide good opportunities to operate a business?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Clapham	☐	☐	☐	☐	☐
Keasden	☐	☐	☐	☐	☐
Newby	☐	☐	☐	☐	☐
Other rural areas in the Civil Parish	☐	☐	☐	☐	☐

What support do you and your business need to thrive within the Civil Parish boundary?

Housing - All Residents

The lack of suitable housing was a recurring theme at the consultation meetings. The following questions will enable us to understand what type of housing is required realistically to meet the needs of this neighbourhood area and what people can afford.

In relation to this question, affordable housing means bought or rented at below local market prices. Please select the category that best fits your current home tenure:

☐ Own with mortgage (affordable housing)	☐ Rent from private landlord (affordable)
☐ Own with mortgage (at market price)	☐ Rent from private landlord (market price)
☐ Own without mortgage	☐ Rent from council
☐ Living rent free	☐ Other:

Thinking about the cost of housing (rent or mortgage payments only) and your total (gross before tax) household income, approximately how much of your income do you spend on housing?

☐ None - own house without mortgage	☐ None - rent free with employment
☐ Less than 20%	☐ 30% to 40%
☐ 20% to 30%	☐ More than 40%

Do you receive assistance with your rent or mortgage (Local Housing Allowance, Housing Benefit, Universal Credit etc)

☐

Yes

☐

No

We currently meet the minimum allocated number of new build houses required by the Craven Local Plan. When considering future applications (from 2020 until 2032), which of the following would be useful? In relation to this question, affordable means below local market prices.

☐ Affordable to Rent	☐ Available to Rent	☐ Bungalow
☐ Affordable to Buy	☐ Available to Buy	☐ Assisted Living
☐ Housing Association	☐ Shared Equity	☐ Caravan Park Homes

Within our Parish boundary, to what extent do you agree or disagree with the following statements?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Housing provision within the Civil Parish boundary is sufficient to meet our needs; no further housing is required	☐	☐	☐	☐	☐
Local people should be given priority to buy/rent affordable homes	☐	☐	☐	☐	☐
We should protect the agricultural use of barns and other farm buildings	☐	☐	☐	☐	☐
Farmers should be able to build modest homes for family members subject to restrictions on profit taking	☐	☐	☐	☐	☐
The design of new housing, business or industrial units should be sympathetic to the local character in scale and use of materials	☐	☐	☐	☐	☐
New housing, business or industrial units should be eco-friendly	☐	☐	☐	☐	☐
Having a garden on a residential property is important	☐	☐	☐	☐	☐

Thinking about the conversion of redundant farm buildings (and where YDNPA and Craven Local Plan policies allow) should we plan to encourage the following types of accommodation?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Retained or adapted for agricultural use	☐	☐	☐	☐	☐
Single occupancy accommodation	☐	☐	☐	☐	☐
A number of smaller dwellings	☐	☐	☐	☐	☐
Single use/starter business units	☐	☐	☐	☐	☐
Mixed small business/light manufacturing	☐	☐	☐	☐	☐
Offices/meeting rooms/hot desk facility	☐	☐	☐	☐	☐
Live/work accommodation	☐	☐	☐	☐	☐
Shops, cafés and restaurants	☐	☐	☐	☐	☐

Please add any housing issues and/or suggestions here:

Housing - For those Seeking to Move House

Only answer the questions on this page if anyone in your household is looking to move house.

In relation to yourself or anyone in your household looking to move:

	1	2	3	4	5
How many Adults?	☐	☐	☐	☐	☐
How many Children?	☐	☐	☐	☐	☐
How many bedrooms do they/you need?	☐	☐	☐	☐	☐
How many bedrooms do they/you want?	☐	☐	☐	☐	☐

Do they or you need to be able to work at or from home?

☐

Yes

☐

No

Do they or you want a garden?

☐

Yes

☐

No

If you can't find the type of accommodation you want, or can't afford to live within the Civil Parish boundary, where are you looking? Please select or add other locations.

☐

Bentham

☐

Hellifield

☐

Ingleton

☐

Settle

☐
☐

Please add any housing issues and/or suggestions:

Energy and Services

How often does the quality of the following services (within the Civil Parish boundary) affect your home or business?

	At least once a week	At least once a month	Occasionally	Never	Not Applicable
Electricity supply	☐	☐	☐	☐	☐
Water supply / pressure	☐	☐	☐	☐	☐
Drainage or sewerage	☐	☐	☐	☐	☐

Do you support the use of the following services on a domestic or larger commercial scale?

	Domestic Yes	Domestic No	Commercial Yes	Commercial No	Undecided
Wind turbines	☐	☐	☐	☐	☐
Solar power (solar PV and solar thermal)	☐	☐	☐	☐	☐
Shale gas (fracking)	☐	☐	☐	☐	☐
Biomass (woodchip) boiler schemes	☐	☐	☐	☐	☐
Water power (hydro-electric schemes)	☐	☐	☐	☐	☐
Ground or air source heating pumps	☐	☐	☐	☐	☐
Solid fuel (coal or wood)	☐	☐	☐	☐	☐
Other (or similar):	☐	☐	☐	☐	☐

If applicable, do you use the local oil bulk ordering service?

☐

Yes

☐

No

Please add any energy issues and/or suggestions:

Mobile Phone and Broadband Services

How often does the quality of the following services (within the Civil Parish boundary) affect your home or business?

	At least once a week	At least once a month	Occasionally	Never	Not Applicable
Mobile phone reception indoors	☐	☐	☐	☐	☐
Mobile phone reception outdoors	☐	☐	☐	☐	☐
Internet speed or reliability	☐	☐	☐	☐	☐

How would you describe mobile phone reception in the local areas below:

	Excellent	Good	Adequate	Poor	Not Applicable
Clapham	☐	☐	☐	☐	☐
Newby	☐	☐	☐	☐	☐
Keasden	☐	☐	☐	☐	☐
Rural (within Civil Parish boundary)	☐	☐	☐	☐	☐

How strongly would you be in favour of additional phone masts to improve network issues in the following areas:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Clapham	☐	☐	☐	☐	☐
Newby	☐	☐	☐	☐	☐
Keasden	☐	☐	☐	☐	☐
Rural (within Civil Parish boundary)	☐	☐	☐	☐	☐

Any comments, suggestions or locations (e.g. for mobile masts) to improve mobile phone services:

Travel and Transport - Mode of Travel

What is your most frequent mode of transport for leisure, domestic and work purposes?

	Leisure	Domestic	Work	Volunteer
Not Applicable	☐	☐	☐	☐
Home-based	☐	☐	☐	☐
On foot	☐	☐	☐	☐
Bicycle	☐	☐	☐	☐
Train	☐	☐	☐	☐
Bus, minibus or coach	☐	☐	☐	☐
School or Community Minibus	☐	☐	☐	☐
Taxi	☐	☐	☐	☐
Motorcycle, scooter or moped	☐	☐	☐	☐
Driving a car or van	☐	☐	☐	☐
Passenger in a car or van	☐	☐	☐	☐
Other:	☐	☐	☐	☐

Travel to Towns for Leisure, Domestic or Work Purposes

How far do you travel for leisure, domestic or work purposes? Please select the towns or villages closest to your regular (e.g. once a week or once a month) journeys.

	Leisure	Domestic	Work	Volunteer
Bentham	☐	☐	☐	☐
Ingleton	☐	☐	☐	☐
Hawes	☐	☐	☐	☐
Horton-in-Ribblesdale	☐	☐	☐	☐
Kirkby Lonsdale	☐	☐	☐	☐
Kendal	☐	☐	☐	☐
Lancaster	☐	☐	☐	☐
Leeds	☐	☐	☐	☐
Settle	☐	☐	☐	☐
Skipton	☐	☐	☐	☐
Other:	☐	☐	☐	☐

Cycling

Thinking about Cycling (within Civil Parish boundary) how strongly do you agree that:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Bike hire should be available	☐	☐	☐	☐	☐
Electric bike hire should be available	☐	☐	☐	☐	☐
There should be better signs for cycle routes	☐	☐	☐	☐	☐
There should be more designated cycle routes	☐	☐	☐	☐	☐
Better signs are needed on bridleway and cycle routes	☐	☐	☐	☐	☐
Electric charging points should be available	☐	☐	☐	☐	☐

Public Transport

How often do you use public transport (for leisure, domestic or work)?

	At least once a week	At least once a month	Occasionally	Never	Not Applicable
<u>Buses</u> towards Settle and Skipton	☐	☐	☐	☐	☐
Buses towards Kirkby Lonsdale and <u>Lancaster</u>	☐	☐	☐	☐	☐
Other buses, for example; to <u>Malham</u> , <u>Horton in Ribblesdale</u> and/or <u>Bowland Explorer</u>	☐	☐	☐	☐	☐
Trains on the <u>Bentham</u> Line (Leeds to Lancaster and Morecambe)	☐	☐	☐	☐	☐
Trains on the <u>Settle to Carlisle</u> Line	☐	☐	☐	☐	☐

If other public transport was available (for leisure, domestic or work), how often would you use it?

	At least once a week	At least once a month	Occasionally	Never	Not Applicable
Extending bus links to include <u>Clapham Station</u>	☐	☐	☐	☐	☐
Direct bus through to <u>Kendal</u>	☐	☐	☐	☐	☐
<u>Community Transport</u> providing a range of accessible services	☐	☐	☐	☐	☐

Cars, Car Parking and Speeding

Thinking about cars (within the Civil Parish boundary) how strongly do you agree that:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Electric car charging points should be available	☐	☐	☐	☐	☐

Do you feel that parking is an issue in the areas below?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
Clapham	☐	☐	☐	☐	☐
Keasden	☐	☐	☐	☐	☐
Newby	☐	☐	☐	☐	☐

Do you feel that speeding is an issue in the areas below?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
On the A65 Clapham/Newby by-pass	☐	☐	☐	☐	☐
At the junction of the A65 and Station Road	☐	☐	☐	☐	☐
From the A65 towards Cross Haw Lane	☐	☐	☐	☐	☐
From the A65 towards The New Inn	☐	☐	☐	☐	☐
Through Clapham village	☐	☐	☐	☐	☐
Other:	☐	☐	☐	☐	☐

Please provide suggestions to encourage greater use of the YDNPA Car Park in Clapham, and any other comments regarding travel and transport.

Leisure

How often do you use the current leisure facilities and activities within the parish?

	Once a Week	Once a Month	Once or Twice a Year	Never
Allotments	☐	☐	☐	☐
Play park	☐	☐	☐	☐
Tennis courts	☐	☐	☐	☐
Footpaths	☐	☐	☐	☐
Bridleways and cycle paths	☐	☐	☐	☐
Fishing - available on the Wenning	☐	☐	☐	☐
Pubs, bars, cafes & restaurants	☐	☐	☐	☐
Caving & mountaineering club facilities	☐	☐	☐	☐
Table tennis	☐	☐	☐	☐
Carpet bowls	☐	☐	☐	☐
Yoga, Tai Chi & exercise classes	☐	☐	☐	☐
Dance classes	☐	☐	☐	☐
Local history lectures	☐	☐	☐	☐
Film nights	☐	☐	☐	☐
Art Group	☐	☐	☐	☐
WI	☐	☐	☐	☐
Quiz nights, ceilidhs	☐	☐	☐	☐
Whist	☐	☐	☐	☐

Within the Civil Parish boundary, how often have you carried out the following activities?

	Weekly	Monthly	All year round	Never
Walked up Ingleborough	☐	☐	☐	☐
Walked across the fields to Austwick or Newby	☐	☐	☐	☐
Completed the Three Peaks	☐	☐	☐	☐
Used the Ingleborough Nature Trail	☐	☐	☐	☐
Been down Gaping Gill	☐	☐	☐	☐
Caving	☐	☐	☐	☐
Fishing	☐	☐	☐	☐
Cycling	☐	☐	☐	☐
Bird-watching	☐	☐	☐	☐
Horse-riding	☐	☐	☐	☐
Shooting	☐	☐	☐	☐
Other:	☐	☐	☐	☐

Please suggest other facilities or activities which you would use if they were available in the Parish, or that visitors have suggested would attract them to our Neighbourhood Area:

Young People

This section of the survey is specifically designed for young people aged 10 to 17 and is your opportunity to have your say in your community.

The questions are for you to answer (not your parents) and relate to living within the area defined by the Civil Parish boundary.

You are also welcome to complete any of the adult survey sections if you wish to do so.

Personal Details

How old are you?

☐

10 to 14 years

☐

15 years

☐

16 to 17 years

Please state your postcode:

Please state the name of your school or college or state not applicable

Please tick any of the following that describe your current status:

☐

Employed Full-Time

☐

Apprenticeship Full-Time

☐

Employed Part-Time

☐

Apprenticeship Part-Time

☐

School or Student Full-Time

☐

Looking after home or family

☐

School or Student Part-Time

☐

Long-term sick or disabled

☐

Unemployed

☐

Other:

Communications

Communications: How do you find out about what's going on in this area? (anything underlined links to a website on the digital survey). Tick all relevant sources and add any others.

☐

Clapham Newsletter

☐

Local Newspapers

☐

Clapham Online Newsletter

☐

Public Noticeboards

☐

Church Newsletters

☐

Online Events Calendar

☐

Word of Mouth

☐

Social Media

☐

Clapham Plan Website

Local Character and Community

What do you like about life in this community?

What do you dislike about life in this community?

Leisure

Please list any hobbies, sports or activities you take part in during your leisure time

	Within Clapham, Keasden or Newby	At school or college	Elsewhere	Want to take part but not available
	☐	☐	☐	☐
	☐	☐	☐	☐
	☐	☐	☐	☐
	☐	☐	☐	☐

Please tell us about anything which prevents you from taking part in leisure activities