

Agenda

Tenant Voice Panel

Thursday 11th September 2025

1	Welcome and introductions Code of conduct	5 minutes
2	Minutes of the meeting held on 29 May 2025 - Approval of minutes (previously circulated) - Matters arising from the minutes not dealt with elsewhere	5 minutes
3	Service Improvement update – Vicky Young - Housing improvement board update - Complaints update - New tenancy management system	20 minutes
4	Housing revenue account discussion – Michelle Oates	15 minutes
5	Comfort break	5 minutes
6	Performance information – Richard Mair	15 minutes
7	Retrofit update – Paul Cole	15 minutes
8	Grounds maintenance update Scrutiny panel update	15 minutes
9	Any other business - Involved tenant Christmas ideas - Innovation fund bid - Warm and well event discussion	15 minutes

Date of next meeting – Thursday 4th December