



North Yorkshire
County Council

Consultation on changes to charges for adult social care

From 29 October 2018 to 21 January 2019

	<p>What is this leaflet about?</p>
	<p>This is a consultation. This means that we are asking people to tell us what they think about our ideas.</p> <p>The ideas are about changes to the amount of money we ask people to pay towards the care they get from North Yorkshire County Council.</p> <p>We are asking lots of people what they think about our ideas.</p> <p>When the consultation ends, we will look at all the things people have told us.</p> <p>We will use this information to help the county council decide if it will go ahead with the ideas or not.</p>



Why do we need these ideas?



We want to be able to keep on giving people the care and support they need.

But we need new ideas because we have less money to pay for things.

This is because we get less money from the Government now.

There are also more people who need care and support from us.



We have already made lots of savings.

But we still need to make more savings.

So we need to have ideas about making the money we do have go further.



What are our ideas?



Idea 1

Idea 1 is about how much money we charge people for getting to social care services and home again.



What does idea 1 say?



Sometimes we arrange a minibus or taxi to take people to their social care service and back.

We charge each person £2.70 a day, no matter how many journeys they make.

But it costs the council about £18 for each journey a person makes.



Idea 1 is to charge people £7.50 for each journey they make.

This means it would cost people £15 a day to get to their day care service and home.

But no one would have to pay more than £40 a week for their minibus or taxi journeys.

This will give us more money to spend on the services we need to provide.



Idea 2

Idea 2 is about how we charge people for all the care services they need.



What does Idea 2 say?



Social care is not free. We charge people for their care, but at the moment we do not count all of the care that people have when we work out how much to charge.

We think we should count all of the care when we work out how much to charge people.



This will make a difference to people who have two care workers at the same time. This is because we only charge for one care worker per visit.

We think it would be fairer to charge for both of the care workers.



But we would only do this if we know they could afford to pay for this. We will use the **financial assessment** to check how much we think they can pay.

This means that people who already pay as much as they can afford for care workers won't pay any more.

(Financial Assessment is a meeting to find out how much money you need to live on and how much you can afford to pay towards your support or housing.)

	<p>What would we like you to do?</p>
	<p>We would like you to tell us what you think of our ideas.</p> <p>We would like you to answer the questions in a survey.</p>
	<p>Then we would like you to send the survey back to us. Please send it to:</p> <p>Health and Adult Services North Yorkshire County Council County Hall Northallerton North Yorkshire DL7 8AE</p>
	<p>We would like you to do this by 21 January 2019.</p>
	<p>You can also talk to us about your ideas.</p> <p>If you would like to talk to us, please come along and see us at these places.</p>



Accessible

They all have wheelchair access.

There will be British Sign Language interpreters at the events in Harrogate, Scarborough and Selby. This is to help Deaf people take part.

November

13



9:30

The Council Chamber
County Hall
Northallerton
DL7 8AD

Starting at 9.30 am

November

14



2:00

Richmond Cricket Club
Hurgill Road
Richmond
DL10 4AR

Starting at 2:00pm

November

15



1:00

The Council Chamber
Civic Centre
St Lukes Avenue
Harrogate
HG1 2AE

Starting at 1:00pm

November

19



10:00

The Council Chamber
Ryedale District Council
Ryedale House, Old Malton
Malton
YO17 7HH

Starting at 10:00am

 	<p>Hall B The Street 12 Lower Clark Street Scarborough YO12 7PW</p> <p>Starting at 10:30am</p>
 	<p>Community House Portholme Road Selby YO8 4QQ</p> <p>Starting at 12:30pm</p>
 	<p>Civic Suite Craven District Council 1 Belle Vue Square Broughton Road Skipton BD23 1FJ</p> <p>Starting at 10:00am</p>
	<p>There are some questions we would like you to answer on the next page of this leaflet.</p> <p>You can ask someone to help you answer the questions.</p>

Questions about our ideas for paying for transport and social care



Question 1

Our idea is to charge people £7.50 for transport to go their social care service, and £7.50 to go home again.

Do you agree with our idea to charge people £7.50 for each journey they make?

Please put a tick in one of the boxes to say yes I agree or no I don't agree

	Yes	
	No	



Question 2

If you don't think charging people £7.50 for each journey is a good idea, how much money do you think we should charge people?

Please write your answer here:





Question 3

Do you agree that no one should pay more than £40 a week for their journeys?

Please put a tick in one of the boxes to say yes I agree or no I don't agree

	Yes	
	No	



If you don't think this is a good idea, please tell us why not.

Please write your answer here.



Question 4

Is there anything else you would like to tell us about how much people are charged for transport to social care services?

Please write your answer here.



Question 5

Our idea is to count all of the care a person has when we work out how much to charge people.

This will make a difference to people who have two care workers at the same time. This is because we only charge for one care worker per visit.

We think it would be fairer to charge for both of the care workers.

Do you agree with our idea to count all of the care a person has when we work out how much to charge people?

Please put a tick in one of the boxes to say yes I agree or no I don't agree



Yes



No



Question 6

If you do not agree with our idea, please tell us why not.

Please write your answer here.



Question 7

Is there anything else you would like to tell us about our ideas?

Please write your answer here.

Please tell us about yourself.



Please can you tell us a bit more about yourself? This will help us to find out what different groups of people think about our plans. We will not know the names of anyone who fills these forms in so anything you say will be private.



a) How are you involved with North Yorkshire County Council adult social care? Please tick only one box.

<input type="checkbox"/>

I am someone who gets support from adult social care

<input type="checkbox"/>

	I am an unpaid carer and/or a family member for someone who gets support from adult social care	
	I am from a voluntary organisation or community group	
	I am from an organisation that provides adult social care	
	I am a member of the public	
	Something different (please tell us)	



b) Please tick one box to tell us which part of North Yorkshire you live in

- Craven
- Hambleton
- Harrogate
- Richmondshire
- Ryedale
- Scarborough
- Selby



c) Please tick one box to tell us if you are a man or a woman

I am a man

I am a woman



d) Please tick a box to tell us how old you are

I am 16 to 19 years old

I am 20 to 29 years old

I am 30 to 39 years old

I am 40 to 49 years old

I am 50 to 64 years old

I am 65 to 74 years old

I am 75 to 84 years old

I am over 85 years old



e) Please tick one box to tell us if you are:

White British or Irish or Other white background

Mixed ethnicity

Asian or Asian British

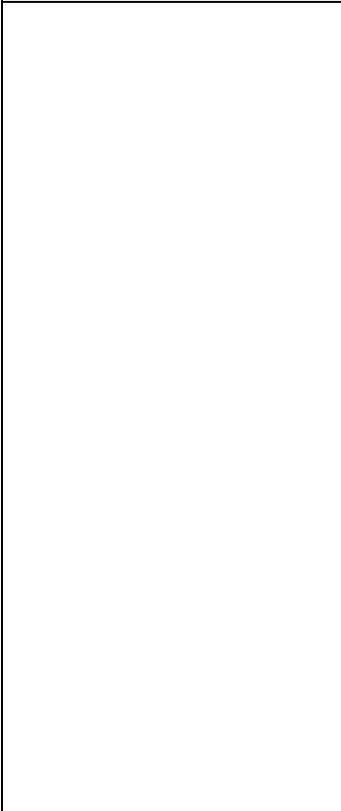
Black or Black British

	Chinese	
	Other ethnic group	



f) Please tick one box to tell us if you are a person with a disability or have a long term illness or condition

Yes No



If you said **yes**, please tick all of the boxes which describe your disability or long term illness or condition

I have a physical impairment or disability

I have a learning disability or difficulty

I have sight or hearing loss

I have a long term illness or condition

I have a mental health problem or illness

Other disability, illness or condition



Thank you for answering our questions.



Please send this form back to this address.

North Yorkshire County Council
County Hall
Northallerton
North Yorkshire
DL7 8AE



Please do this by **21 January 2019**.



If you would like this survey in a different format, like large print or audio, please ring North Yorkshire County Council Customer Services Centre on 01609 780780.



You can also call us on 01609 780780 if you have any questions about this consultation.



You can also email
HASconsultation@northyorks.gov.uk