Review of wellbeing and prevention services

Stakeholder update: Consultation plans

November 2017
Wellbeing and Prevention Consultation

As part of its approach to ensure that we use our available resources as effectively as possible with support in place across the County to help people stay well and independent, North Yorkshire County Council Health and Adult Services is reviewing how some of the funding it provides towards community-based wellbeing and prevention support for people is used.

Following engagement with stakeholders North Yorkshire County Council’s Health and Adult Services has further developed proposals for best use of the available investment in community-based support, to help adults in North Yorkshire stay well and independent in their local communities.

The Council would now like to invite people to share their views on these proposals, and is holding a consultation which will be taking place between 28th November 2017 and 15th January 2018.

We are particularly interested in hearing from voluntary and community sector organisations who provide wellbeing and prevention support or would like to in the future. We would also like to hear from people who use wellbeing and prevention services and support (both those that receive funding from North Yorkshire County Council and those which may be funded by other sources) or who may be likely to use services or support in the future, as well as from family members and carers of those who use services or support.

This briefing provides details of what the Council is consulting on and how you can take part in the consultation.

Background to the consultation

North Yorkshire County Council currently provides funding towards a number of community-based wellbeing and prevention services throughout North Yorkshire which help people stay well and independent. These services deliver the following main types of support:

- **Support to address social isolation and loneliness;**
  - For example: befriending schemes, social activities and outings.

- **Supporting people’s independence in their own homes; and**
  - For example: support with shopping and daily living.

- **Information and advice.**
  - Covering a range of issues, including information on benefits and signposting to services.

These services deliver support mostly to older adults in North Yorkshire and are delivered by a number of different local voluntary and community sector organisations.

All contracts are currently due to end on 30th September 2018, and the Council is required to re-procure service provision as continuing to extend these is no longer possible under EU
procurement regulations. Hence new arrangements for delivery of services will need to be in place for the 1st October 2018.

The Council recognises how highly valued these services and support are by people who use them; and the significant beneficial impact they can have on people’s lives.

Conducting this procurement provides the opportunity to make sure future investment is in line with the prevention approach which has been developed by the Council over the last four years; with more of a focus on outcomes, and on building on and supporting the growth of community assets and strengths.

**What the Council is consulting on**

**Proposals for future investment into wellbeing and prevention support have been developed taking into account feedback from stakeholders, and full details of these are outlined in the consultation document available from:**

http://www.nypartnerships.org.uk/wellbeingpreventionreview

The Council would like to seek views from people on the following key areas:

**Proposal 1: Future investment should include some funding for strategic development as well as for services and support.**

It is proposed that a new contracting model be developed which will invest in both strategic development and support for service providers, as well as provide local funds for direct investment into local services and support.

Investment into strategic development would allow for close working with both the Council’s Stronger Communities and Living Well teams in order to develop a shared understanding of effective local community-based support and local assets, support innovation, and create the conditions that would help new, sustainable local delivery organisations to become established. Although Stronger Communities and Community First Yorkshire already provide development support to the voluntary and community sector in North Yorkshire, there is not currently any specialist strategic development support available for this sector.

**Proposal 2: Support provided should be prioritised to those most at risk.**

Based on local population need and strategic priorities it is proposed that support should be prioritised to those most at risk of needing regular social care services, and should reflect the Council’s aim to prevent, reduce and delay the need for statutory social care services.

Support provided should also reflect the local population and demographics of North Yorkshire, which includes a growing ageing population, and linked to this an increase in people living longer with long-term conditions. **However eligibility for support will not be restricted based on age or condition.**
Future contracting model

Consideration has been given to what would be the best way the Council can contract in the future with organisations to deliver Wellbeing and Prevention services and support. Following a review of options, the Council would like to invite views on two proposed contracting models. Full details of these are provided in the consultation document.

How can I take part in the consultation?

You can take part in the consultation by reading the consultation document and completing the online survey at: www.northyorks.gov.uk/wellbeingandpreventionsurvey.

You can also attend one of the following consultation events:

- Monday 8th January 2018, 09:45 – 12:30, The Forum, Northallerton
- Tuesday 9th January 2018, 09:45 – 12:30, The Cedar Court Hotel, Harrogate

In order to register for one of the consultation events you can visit the following links:

- Northallerton: https://www.eventbrite.co.uk/e/nycc-wellbeing-and-prevention-consultation-event-northallerton-tickets-40784734238
- Harrogate: https://www.eventbrite.co.uk/e/nycc-wellbeing-and-prevention-consultation-event-harrogate-tickets-40785069240

Please note places are limited at the events and therefore we would request that no more than two representatives are nominated to attend from individual voluntary and community sector organisations.

For any other queries regarding the review please email commissioning@northyorks.gov.uk.

What will happen next?

Following conclusion of the consultation, all feedback received will be used to finalise the future delivery model and tender documentation. It is then anticipated that the procurement of future services will be launched in March 2018.

Further updates regarding the review will be made available on the review webpage at: http://www.nypartnerships.org.uk/wellbeingpreventionreview.