



Welcome to the citizens' panel newsletter which tells you about the results of the last survey. Thank you for signing up to the panel and participating in the surveys.

638 of you completed the last survey and around 400 of you completed the additional question.

Budget

Most of you agree with our general approach:

Increasing economic growth in the county	Investing in services to support older people to live independent lives	Investing in highways	Services to provide greater opportunities for children and young people
91% agree	90% agree	88% agree	85% agree
Investing in extra housing care developments	Investing in broadband	Selling services to other authorities	BUT only 43% agree with increased reliance on volunteers.
82% agree	78% agree	60% agree	



65% of you said 'yes' you believe council tax should be increased by 3.99% to fund social care delivery our priority areas and reduce further savings.

56% of you agreed with raising council tax by 2% each year over the next 3 years' for social care.

Your answers were used to inform the budget report that councillors use to make their decision on the budget for 2017/18. The report on the survey has been included in the appendices of the report to give the members the ability to take the public's view in account in making their decision. As a result there was a council tax increase of 1.99% and a 2% social care precept (total increase of 3.99%).

Household Waste Recycling Centres

Over three-quarters of you (77%) are satisfied with the household waste recycling centres provided by the County Council.

Almost half of you (45%) of respondents have used the household waste recycling centres about once a month or more often. Only 10% of you had not used them in the last year.

Of those of you that had used a centre in the last year, 33% of you said you think that the sites have 'improved', whilst 54% they have 'stayed the same' and 6% that they have 'got worse'.



Community transport

Service provision and usage

36% of you said there are community transport services in your area but 51% don't know.



23% of those of you that know of community transport have used it.

Those of you that have used community transport did so due to the 'low cost' (60%) and 'reliability' (58%), the 'friendly and personal nature of the service' (44%), the 'quality' of the service (33%) and the 'flexibility' (33%) provided.

Brand names and design

There was a clear winner in terms of brand name, most of you (70%) selected 'Go Local' as the most appealing brand name for Community Transport services. The most favoured design is on the right.



Your feedback helped the Council and CT Operators understand the current climate around the usage, awareness and perception of community transport among both users and non-users. This feedback has shaped a marketing plan designed to increase awareness, perceptions and usage of community transport. This will help to reposition community transport from being just a welfare service to a mode of choice in rural communities, a point raised numerous times by respondents.



Feedback on the proposed designs suggested that further work needed to be done to help align with the aims of the project. We hope this has now been achieved - the design to the left is the final version.

Other activities

University of Leeds transport research: We advertised an opportunity to get involved in the University of Leeds transport research. 45 panel members signed up to the survey and 11 completed it. They have promised to share the results of their research with us.



Insight research with men living in Malton, Selby and Scarborough We are conducting a number of focus groups early August with men, aged between 30-49 years living in Malton, Selby and Scarborough. The groups will focus on health and wellbeing. If you are aged between 30-49 years and are interested in taking part in a group, please contact Emma Mackley on: 0151 647 4700 or emma.mackley@icecreates.com by Friday 28th July. The groups will last approx. 90 minutes and take place in local venues. The participants receive a voucher for their time.

Police and Crime
Commissioner
North Yorkshire



“Working Better Together: Options to improve collaboration between Fire and Police services in North Yorkshire”. Legislation recently passed by Parliament includes a new duty for emergency services to collaborate, and

a specific opportunity for the Secretary of State to allow Police and Crime Commissioners to take on responsibility for the governance of their local Fire and Rescue Service if it appears that it is in the interests of effectiveness, efficiency, economy or public safety to do so. Given these, the Police and Crime Commissioner for North Yorkshire, Julia Mulligan, has taken the view that a review of the governance of the North Yorkshire Fire and Rescue Service and a benefits assessment of the options for change is necessary. A local business case has been prepared and is now published for public consultation. The consultation is your chance to tell us what you think about the benefits of change in North Yorkshire. The consultation runs from 17 July – 22 September 2017. For further information and to respond to the survey, please visit www.telljulia.com.

The full panel reports can be found at <http://www.northyorks.gov.uk/citizenspanel>

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