

**Equality impact assessment summary**  
**Domiciliary care**

<b>Name of the Directorate and Service Area</b>	Health and Adult Services
<b>Policy / Function / Service / Title</b>	Domiciliary Care Development Project
<b>Description of the service/policy</b>	<p>Domiciliary Care (also known as home care) is the provision of a range of care and support services that help people to remain living independently and safely in their own homes. The Council is both a provider and commissioner of domiciliary care services. Historically the Council's own in-house domiciliary care service has been the largest single provider of domiciliary care in the County.</p> <p>The Council is transforming its approach to social care support in response to several different drivers, including affordability and financial constraints in the context of increasing demand and reducing resources. In 2010/11 it spent approximately £29m per annum on the purchase of domiciliary care from independent care agencies to help deliver its statutory responsibilities.</p> <p>The Domiciliary Care Development Project is implementing a staged transitional process of change with the following objectives:</p> <ol style="list-style-type: none"> <li>1. To simplify provider rates and terms</li> <li>2. To ensure domiciliary care rates are within or near to the average for other comparable Local Authorities.</li> <li>3. To ensure sufficient capacity in the market to provide the amount of quality domiciliary care needed, at the time needed.</li> <li>4. To ensure that providers deliver good quality services that can deliver and evidence outcomes identified in client support plans.</li> <li>5. To build the market to meet the needs of self directed support, re-ablement and extra care.</li> <li>6. To work with the sector to bring about the required changes to the market in a planned way.</li> <li>7. The need to identify and make realistic cost savings</li> </ol>
<b>Results of the assessment:</b>	<p>No adverse impacts emerged via the equality impact assessment; however, the assessment reflects on issues that were identified through the project, that if not managed, could result in poor-quality services.</p> <p>Actions identified in the impact assessment include:</p> <ul style="list-style-type: none"> <li>• Ongoing assessment and evaluation of impact of pricing changes, working with the independent provider sector</li> <li>• Review of practice re change to provider following an episode of reablement – ensure involvement of person accessing support in decision making</li> <li>• Review of 15-minute visits to ensure that they are used appropriately</li> </ul>
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