

Privacy Notice

NY Connect



This Privacy Notice is designed to help you understand how and why North Yorkshire Connect processes your personal data. This notice should be read in conjunction with the Council's [Corporate Privacy Notice](#).

Who are we?

North Yorkshire County Council is a 'Data Controller' as defined by Article 4(7) of the General Data Protection Regulation (GDPR).

North Yorkshire Connect (<https://www.northyorkshireconnect.org.uk/>) is a community directory with information about non-profit community service groups, government agencies, or clubs and organisations which operate in the North Yorkshire area. The community directory has information for adults, children, families, young people, parents, carers, and professionals working with them.

Organisations and individuals who would like to make an entry to the directory must create an electronic account. This Privacy Notice informs users of those accounts about how and why their data is being used by North Yorkshire County Council.

The Council has appointed **Veritau Ltd** to be its Data Protection Officer. Their contact details are:

Data Protection Officer (Veritau Ltd)
County Hall
Racecourse Lane
Northallerton
DL7 8AL
infogov@northyorks.gov.uk / 01609 53 2526

The below information is to create the account and is not published.

What personal information do we collect and why do we need it?

- **Name:** We collect this information to verify your unique identity. We store this with your customer record, so that you can change it at any time yourself.
- **Address:** We collect this information to verify your unique identity. We store this with your customer record, so that you can change it at any time yourself.
- **Telephone Number:** We collect this information to verify your unique identity. We collect this so that we can contact you about your records/groups/organisations if need be. We store this with your customer record, so that you can change it at any time yourself.
- **Email address:** We collect this information to verify your unique identity. We collect this so that we can contact you about the records/groups/organisations you have added if need be, so that we can verify your account, communicate with you about your account

and/or any records/groups/organisations that you create and to help you re-set your password if need be. We store this with your customer record, so that you can change it at any time yourself.

All the above information is for the account creation purpose, details such as business name, address, opening hours etc, is made public as part of the records/ groups/ organisations creation process.

Who do we share this information with?

We do not routinely share your account information with anyone outside of North Yorkshire County Council. Your personal data will not be published on NY Connect.

How long do we keep your information for?

Your information will be retained for the lifetime of your NY Connect Account, in line with the retention policy. If an account has no records/groups/organisations associated with it, then it will expire after 18 months. When an account expires, the personal information is deleted.

What is our lawful basis for processing your information?

Your personal data is processed by North Yorkshire County Council as it is in the public interest to maintain a community directory and to ensure the contents of that directory are accurate and up to date.

For More information about how the County Council uses your data, including your privacy rights and the complaints process, please see our [Corporate Privacy Notice](#).