

Code of conduct for service providers carrying mobility scooters

We are aware that bus companies are committed to making scheduled bus services accessible to as many people as possible and whilst there is no legal requirement to carry mobility scooters, we are keen to encourage service providers to welcome customers who use a scooter, whenever it is safe to do so.

A code of conduct has been developed jointly by the Confederation of Passenger Transport, the trade body representing bus operators in the UK, and the Department for Transport. The code is designed to be the industry standard for England (excluding London) for the carriage of mobility scooters on scheduled bus services.

North Yorkshire County Council endorses this scheme and strongly recommends that operators adopt the code of conduct. Information about this scheme is available from the following website:

http://www.cpt-uk.org/index.php?fuseaction=newsevents.details_news&news_id=720