



Provider Bulletin

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A series of Provider Engagement Events focussing on Business Continuity Planning are being arranged. Given the recent events, including fires in care homes and Grenfell Tower and the cyber attack which had a significant impact on the NHS, we feel it is essential for providers to have robust plans in place and therefore the Emergency Planning Team are, once again, offering to travel around the county to meet with providers, offer advice and guidance and to answer any questions providers have. We are very fortunate to be able to offer this support to providers and feedback from those who attended previously was extremely positive.

We would urge you to attend one of the sessions. It is likely that we will be required to undertake an audit of Business Continuity Plans as additional information and lessons learned are published follow the recent events and as we start to make plans for winter resilience. As soon as dates and venues have been confirmed details will be circulated.

[Fire Safety](#)

North Yorkshire Fire & Rescue Service has published the following information in relation to fire safety for those living in blocks of flats.

Living in a block of flats means you need to consider your fire safety and impact on those around you. You should understand what to do in the event of a fire, whether it's in your flat or somewhere else in the building.

Please ensure you have working smoke alarms fitted in your own flat as they can provide you with an early warning.

Understand your own building procedures. These should be clearly signposted around the building. Know your escape plan and quickest way out and alternative exit routes. Make sure everyone knows about them.

If it states a **Full Evacuation** – When the alarm sounds get everyone in your flat out of the building using emergency fire exit routes and stairs provided.

If it states **Stay Put or Delayed Evacuation** – if you feel safe to do so and so long as the fire is not in your flat (or a direct neighbour's flat), you can stay in your flat until such time that you may need to leave. Keep your front door and windows closed, tune into local TV or radio and await further instructions from the emergency services. Dial 999 (never assume someone else has called) and let the fire service know where in the building you are.

If the fire is in your flat or a direct neighbour's flat:

- leave your flat and close the door
- use the stairs - never the lift as if there is a power failure you may end up trapped inside.
- get out stay out
- call 999 (never assume someone else has called)

Any comments you have about these Bulletins (good or bad!) are welcome. Please contact:
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Northallerton, DL7 8DD
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If the fire is elsewhere in the block and the fire service are outside (and you feel safe to do so):

- close your doors and windows
- stay in and tune in to your local TV or radio station
- inform the fire service of where you are in the building
- stay in your flat unless advised by the fire service. If the fire service needs to fully evacuate the building they will knock door to door.

Be Prepared

- fit at least one smoke alarm in your flat and test it on a regular basis
- keep all exits clear both communal corridors and in your home
- keep door and window keys near the exit
- prepare a grab bag that you can take if you need to be evacuated. Think about prescriptions, documents such as your driving licence and passport, spare keys, a mobile phone, charger and a torch.
- know how to isolate your gas, electric and water supply
- get to know your neighbours. Would they need help in an emergency?

On request, North Yorkshire Fire & Rescue Service can carry out a home fire safety visit to your home, completely free of charge. This visit involves fire service staff coming to your home to give you advice on fire safety in the home, actions you can take to reduce the risk of fire, and discuss escape routes should a fire occur.

Fire Safety Survey

A short survey has been produced to gather information and gain assurance that appropriate fire safety practices and procedures are in place. Dependent on the nature and location of the services, providers are reminded to give consideration to fire compartmentalisation, fire door maintenance, risk of electrical fires for example cause by tumble dryer lint traps, use of extension leads and overloaded sockets, regular testing of smoke detectors, fire alarms and evacuation exercises and the use of flame retardant materials for furnishings and fittings. You can access the service by clicking on the following link <https://consult.northyorks.gov.uk/snapwebhost/s.asp?k=150228382862> The closing date for the survey is **Wednesday 23rd August 2017.**

Thank you, in advance, for your help with this piece of work.