North Yorkshire County Council Approved Provider Lists: Domiciliary Care and Other Regulated Services and Care Homes and Care Homes with Nursing

On 20th June 2016 North Yorkshire County Council published two new Approved Provider Lists to enable the Council to purchase individual services via Individual Service Contracts (ISCs) for domiciliary care and other regulated services and Individual Placement Agreements (IPAs) for placements with care homes and care homes with nursing. When completing the application process to join these Approved Provider Lists, providers have raised some interesting and valid questions and comments. The Council has taken on board these comments and where appropriate, has amended some of the process and the application documents to reflect the views of providers.

The two areas which have necessitated a change to the documentation are:
- reference information on the Business Questionnaire;
- the Domiciliary Care and Other Regulated Services Indicative Pricing Submission (IPS).

References

Amendment
Section 4 of the Business Questionnaire has been amended as attached.

Impact on Providers

References shall now be sought directly by the Council from the Contracting Team (or equivalent) within the host local authority or the Council’s Quality and Monitoring Team within Health and Adult Services reducing the amount of information providers are required to supply as part of the application. Reference Contact Details shall only be required, where a provider does not hold a contract with the host local authority or North Yorkshire County Council.

Providers – Not Yet Applied

Providers who have not yet applied to the provider lists shall complete the process indicated above. The amended Business Questionnaire has been published on YORtender via a Notification.

Providers – Submitted Application

Where providers have submitted an application to the provider list(s) the reference(s) have been or shall be sought directly by the Council as indicated above. Providers shall not be requested to supply additional information, unless the Council experiences difficulties in obtaining the reference based on the information supplied.

Domiciliary Care and Other Regulated Services Indicative Pricing Submission

Amendment

Schedule 5b, IPS has been amended to reflect each of the Urban and Rural areas within North Yorkshire County Council boundaries as defined on the maps (Schedules 5c, 5d and 5e), to enable specific area based rates to be supplied. One Super Rural rate may be supplied for each wider Locality area (Hambleton/Richmondshire/Selby, Scarborough/Whitby/Ryedale and Harrogate/Craven)

Any comments you have about these Bulletins (good or bad!) are welcome. Please contact:
CP&QA, Room 234, Health & Adult Services, North Yorkshire County Council, County Hall Racecourse Lane Northallerton, DL7 8DD
socialservices.contratingunit@northyorks.gov.uk
Tel: 01609 797042 or 01609 532025
Impact on Providers
The amended IPS gives the opportunity for providers to supply a range of rates. This amendment reflects the request made by some providers to supply more appropriate rates in accordance with the locality and local care market requirements. The document also allows one Super Rural rate to be supplied for each wider Locality (as defined above) whilst indicating where in that area the provider is able and/or wishes to deliver a service.

Providers – Not Yet Applied
Providers which have not yet applied to the provider lists shall complete the amended IPS. The amended IPS has been published on YORtender via a Notification.

Providers – Submitted Application
Where providers have submitted an application to the Domiciliary Care and Other Regulated Services Provider List they shall be contacted and offered the opportunity to complete the amended IPS. Should a provider choose not to do so; the rates supplied in the original IPS shall apply throughout the term of the Provider List.

PLEASE NOTE, THE CARE HOME IPS REMAINS UNCHANGED

<table>
<thead>
<tr>
<th>4.1 Relevant experience and references</th>
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As part of the application process, the Council requires a satisfactory reference. Wherever possible, this reference must be supplied by the host local authority.

Scenario 1: If your organisation’s registered office is within North Yorkshire County Council boundaries and your organisation delivers services within North Yorkshire County Council boundaries the reference shall be supplied by the Quality and Monitoring Team within Health and Adult Services. There is no requirement to provide reference details.

Scenario 2: If your organisation’s registered office is outside of North Yorkshire County Council boundaries and your organisation delivers services within North Yorkshire County Council boundaries and the Quality and Monitoring Team shall seek a reference from the Contracting Team (or equivalent) within the host local authority. There is no requirement to provide reference details.

Scenario 3: If your organisation’s registered office is outside of North Yorkshire County Council boundaries and your organisation delivers services outside North Yorkshire County Council boundaries and the Quality and Monitoring Team shall seek a reference from the Contracting Team (or equivalent) within the host local authority. There is no requirement to provide reference details.

Scenario 4: If your organisation does not hold any contracts with the host local authority and/or North Yorkshire County Council please provide the information requested below: (If this application is to join both Approved Provider Lists it may be relevant for the contact details of two referees to be provided. This can be done using a separate sheet, using the numbering format indicated).

The named contact provided should be prepared to provide written evidence to the Council to confirm the accuracy of the information provided below:

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<thead>
<tr>
<th>Contact Details:</th>
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<tbody>
<tr>
<td>Name of customer organisation:</td>
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<tr>
<td>Name of contact in customer organisation</td>
</tr>
<tr>
<td>Position of named contact in the customer organisation</td>
</tr>
<tr>
<td>E-mail address</td>
</tr>
<tr>
<td>Contract start date</td>
</tr>
<tr>
<td>Contract completion date</td>
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<tr>
<td>Estimated Contract value</td>
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<td>Contract Title</td>
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In no more than 500 words, please provide a brief description of the contract delivered, including evidence as to your technical capability in this market.

4.2 If you cannot provide at least one example for questions 4.1, in no more than 500 words please provide an explanation for this e.g. your organisation is a new start-up: