



# Provider Bulletin

Volume 2 Edition 68

January 2017

**North Yorkshire  
County Council  
Approved Provider  
List for Non-  
Regulated Services  
(Update to Provider  
Bulletin NYB129 –  
December 2016,  
issued on 16  
December 2016)**

**Impending Research  
Project for NYCC in  
Partnership With  
Durham University**

## **North Yorkshire County Council Approved Provider List for Non-Regulated Services**

The Council would like to ensure that organisations that have applied for or are already accepted onto the Approved Provider List for Care Homes and Care Homes with Nursing and / or the Approved Provider List for Domiciliary and Other Regulated Services are aware that they may also provide services which fall under the Council's definition of Non-Regulated Services (below):

*For the purposes of this Approved Provider List, the term 'Non-Regulated Services' refers to a range of support services that are not regulated by the Care Quality Commission (CQC) but may be accessed by children, young adults, adults and older people who are ordinarily resident in North Yorkshire and may wish to receive community based support, which may include support in their own home but not personal care. The term refers to a wide range of services, including but not limited to; Day Care Activities, Supported Employment Services, Sitting Services, Dog Walkers, Gardeners and Cleaners.*

If your organisation provides non-regulated services as defined above and wishes to provide these services on behalf of the Council it will need to submit an application to the new Approved Provider List for Non-Regulated Services and be approved. Organisations that are accepted onto the Council's Approved Provider List for Care Homes and Care Homes with Nursing and / or the Approved Provider List for Domiciliary and Other Regulated Services are not automatically contracted to provide non-regulated services on behalf of the Council.

Please note, the anticipated start date for the new Approved Provider List for Non-Regulated Services is now early February 2017. Application documentation will not be available on YORTender until this time.

## **Impending Research Project for NYCC in Partnership With Durham University**

Commencing on Thursday 19th January, NYCC was joined by a Psychology student named; Xiao Hui Sie from Durham University. Xiao is completing a placement with NYCC which involves a piece of research around 'a collaborative approach to care sector recruitment.'

As part of her research, Xiao will investigate what private care providers can offer prospective applicants and will review the attraction methods used to compare and contrast NYCC's current approaches and marketing strategies. Throughout the research process Xiao will need to build knowledge of the wider sector and how this might impact recruitment for the wider care industry, including NYCC. Xiao will also conduct research around care as a career and recommend ways in which current methods of attraction can be improved for the benefit of the whole sector. This will culminate in addressing what steps need to be taken to retain staff and continue to engage them. This research will be undertaken in line with the Code of Human Resources Ethics for the British Psychological Society.

Xiao is required to complete 40 hours of placement time which will equate to half a day per week, likely to take place on a Thursday morning. We anticipate that her research will involve mostly desk research which will be internet based however, there may be some scope for telephone contact where appropriate.

If you are contacted by Xiao or want to clarify any aspects of her research you can contact [sarah.ruocco@northyorks.gov.uk](mailto:sarah.ruocco@northyorks.gov.uk). Also, if you would like to be contacted by Xiao please let Sarah know. While Xiao may not be able to speak to all providers who express an interest in this research it will give her a good starting point to work from. Also, Xiao may contact providers who have not directly expressed an interest to take part in this research and it is the provider's choice to take part or not.

At the end of her placement Xiao will write and deliver a report complete with her findings. NYCC will share this report with providers.

Any comments you have about these Bulletins (good or bad!) are welcome. Please contact:

Q&M, Room 234,  
Health & Adult  
Services,  
North Yorkshire  
County Council,  
County Hall  
Racecourse Lane  
Northallerton, DL7  
8DD

[socialservices.contractingunit@northyorks.gov.uk](mailto:socialservices.contractingunit@northyorks.gov.uk)

Tel: 01609 532641 or  
01609 532025