

NORTH YORKSHIRE COUNTY COUNCIL PROVIDER ENGAGEMENT EVENTS NOVEMBER 2017

Locality	Date	Venue
Scarborough	Monday 6 th November 2017	Scarborough Library, Vernon Road, Scarborough, YO11 2NN
10.00am - 10.30am	Arrival & refreshments	
10.30am - 11.30am	CQC Pharmacist - Simon Hill	
11.30am - 12.00pm	Developing New Approaches for Domiciliary Care - Mike Rudd, Locality Head of Commissioning	
12.00pm - 1.00pm	Surgery Drop-in	
1.00pm - 1.30pm	Strength Based Reassessments - Annabel MacGregor	
1.30pm - 3.00pm	PREVENT: Odette Robson, Head of Safer Communities	

Locality	Date	Venue
Craven	Tuesday 7 th November 2017	Ingleborough Community Centre, Main Street, Ingleton, Carnforth, LA6 3HG
10.00am - 10.30am	Arrival & refreshments	
10.30am - 11.00am	Developing New Approaches for Domiciliary Care - Mike Rudd, Locality Head of Commissioning	
11.00am - 12.00pm	Janet Long, CQC Pharmacy	
12.00pm - 1.00pm	Surgery Drop-in	
1.00pm - 1.30pm	Strength Based Reassessments - Annabel MacGregor	
1.30pm - 3.00pm	PREVENT: Odette Robson, Head of Safer Communities	

Locality	Date	Venue
Harrogate	Wednesday 8 th November 2017	Livius Training Centre, Rabbit Hill Business Park, Great North Road, Arkendale, HG5 0FF
10.00am - 10.30am	Arrival & refreshments	
10.30am - 11.30am	CQC Pharmacist - Simon Hill	
11.30am - 12.00pm	Developing New Approaches for Domiciliary Care - Mike Rudd, Locality Head of Commissioning	
12.00pm - 12.30pm	Strength Based Reassessments - Annabel MacGregor	
12.30pm - 1.30pm	Surgery Drop-in	

Locality	Date	Venue
Ryedale	Monday 13 th November 2017	Ryedale District Council, Old Malton Road, Malton, YO17 7HH
10.00am - 10.30am	Arrival & refreshments	
10.30am - 11.30am	CQC Pharmacist - Janet Long	
11.30am - 12.00pm	Developing New Approaches for Domiciliary Care - Mike Rudd, Locality Head of Commissioning	
12.00pm - 1.00pm	Surgery Drop-in	
1.00pm - 1.30pm	Strength Based Reassessments - Annabel MacGregor	
1.30pm - 3.00pm	PREVENT: Odette Robson, Head of Safer Communities	

Locality	Date	Venue
Selby	Friday 24 th November 2017	Riccall Regen Community & Business Centre, Landing Lane, Riccall, York, YO19 6PW
10.00am - 10.30am	Arrival & refreshments	
10.30am - 11.30am	Direct Payment Support Service	
11.30am - 12.30pm	North Yorkshire Trading Standards - Ruth Andrews, Section Leader	
12.30pm - 1.30pm	Janet Long, CQC Pharmacy	
1.30pm - 2.00pm	Surgery Drop-in	
2.00pm - 3.30pm	PREVENT: Odette Robson, Head of Safer Communities	
3.30pm - 4.00pm	Strength Based Reassessments - Annabel MacGregor	

Locality	Date	Venue
Hambleton & Richmondshire	Wednesday 29 th November 2017	Brierley Room, West Block, County Hall, Northallerton, DL7 8DD
10.00am - 10.30am	Arrival & refreshments	
10.30am - 11.30am	CQC Pharmacist - Janet Long	
11.30am - 12.00pm	Developing New Approaches for Domiciliary Care - Mike Rudd, Locality Head of Commissioning	
12.00pm - 1.00pm	Surgery Drop-in	
1.00pm - 1.30pm	Strength Based Reassessments - Annabel MacGregor	
1.30pm - 3.00pm	PREVENT: Odette Robson, Head of Safer Communities	

North Yorkshire Training & Learning

Overview of findings from the training survey and opportunity to influence future training offer.

North Yorkshire Trading Standards

Trading Standards Officers will present information in relation to protecting vulnerable adults from fraud and financial abuse

CQC Pharmacist

Presentation about medicines in domiciliary care with specific reference to CQC regulation and NICE guidance.

Direct Payment Support Service

Direct Payment staff will provide information about Direct Payments and advise providers of areas to consider in providing services to people utilising a Direct Payment.

Developing New Approaches to Supporting People in Their Own Homes (DNA)

This is a project looking at how we can develop new approaches to domiciliary care, how we could develop areas of work which enable providers to work more efficiently and effectively, and how partnership approaches could deliver benefits.

Open Surgery

Staff will be available over lunchtime to answer queries about day to day issues which providers require help with. Staff will be able to provide information about our internal processes and advise how to progress issues. This will be an informal drop-in session which is not structured. Also, providers who are interested in using Making Care Matter, the recruitment platform will be able to speak to someone to get more information.

PREVENT

Odette Robson, Head of Safer Communities will share information about the Prevent agenda, what systems are already in place and how concerns are dealt with, what providers need to be aware of in terms of the people they support and also in relation to staff.

Strength Based Reassessments

The approach where professionally qualified staff work to embed a strength based approach to assessment practice by ensuring that a person's own capabilities and assets are explored and allowing their independence, resilience and ability to make choices to support their wellbeing to be taken into consideration. This session will consider how providers have found the process.