



# Provider Bulletin

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Any comments you have about these Bulletins (good or bad!) are welcome. Please contact: Q&M, Room 234, Health & Adult Services, North Yorkshire County Council, County Hall Racecourse Lane Northallerton, DL7 8DD [socialservices.contractingunit@northyorks.gov.uk](mailto:socialservices.contractingunit@northyorks.gov.uk)  
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## Social Care Fees

The purpose of this bulletin is to outline the position in relation to inflationary increases for social care services. Details of arrangements for each service area are detailed below. Please read this information carefully so that you understand what this means for your service.

### Care Homes and Care Homes with Nursing for Older People

An inflation formula was agreed in 2016/17, following consultation with the market. The formula will be used to calculate inflation awards for the financial years to 2021. The formula is:

*Inflation for 18/19, 19/20, 20/21*

*Residential 45% of increase in Living Wage expressed as a percentage of actual CPI as at the previous 31 December.*

*Nursing 53% of increase in Living Wage expressed as a percentage of actual CPI as at the previous 31 December.*

*Workplace pensions additional 1% added in 17/18 and 18/19 to living wage.*

Formal approval of the increase will take place in March 2018, however using this formula the following fees will apply from Monday 2 April 2018.

- All care homes in North Yorkshire **£536.76** per week
- All care homes with nursing in North Yorkshire **£529.06** per week (plus the appropriate level of Funded Nursing Care (FNC) which has been subject to a national review).
- For care homes and care homes with nursing for Older People in North Yorkshire where current fee levels have been agreed which are already above the new fee levels, these will be subject to an inflationary increase of 4.08% for care homes and 4.27% for care homes with nursing to contribute to general inflation and new costs such as pension enrolment. This will reflect that the current fee levels are already at a level that meet additional costs including living wage.

For out of county care home and nursing home placements for older people NYCC will honour an uplift agreed by the host local authority where they have undertaken an Actual Cost of Care exercise, and will consider individual business cases where there is no Actual Cost of Care exercise in place.

You will receive schedules in due course, from BACs teams, which will detail any amendments to payments.

## Specialist Placements in Care Homes and Care Homes with Nursing

- All care homes in North Yorkshire **£536.76** per week.
- All care homes with nursing in North Yorkshire **£529.06** per week (plus the appropriate level of Funded Nursing Care (FNC)).
- For homes with specialist placements already paid above the fee levels for older people, within and outside North Yorkshire, an uplift of 4.08% for care homes and 4.27% for care homes with nursing, which will contribute to additional wage costs and other general inflation costs.

Annual inflationary increases for care home placements for 2018-2021, will be based on the formula above.

## Proposals for Domiciliary Care

Domiciliary care providers for adults and older people in North Yorkshire:

- flat rate increase of **80p** per hour on current rates.
- For packages commissioned after Friday 6 April 2018 and where new rates have been set to apply after Friday 6 April 2018, no further increase will be applied, for example new applications to the provider list.
- Annual inflationary increases for domiciliary care for 2018-2021, taking into account increases in Living Wages and general inflation.
- The increase of 80p per hour will apply from Friday 6 April 2018.

As an agreed formula is not in place for domiciliary care rates a consultation is being undertaken. To access the consultation providers should visit: <https://consult.northyorks.gov.uk/snapwebhost/s.asp?k=151931939699> This link will take you to a short survey where you can submit your views and comments on the rate and formula. The closing date for the consultation is **22 March 2018**.

By using the formula proposed in the consultation the percentage increase has been calculated to be 78p an hour. However, this has been rounded up to 80p to ensure that it is divisible by 4, to reflect 15, 30, 45 and 60 minute calls durations. The Council reserves the right to round down next year should similar circumstances arise.

Given the Council's concerns regarding the stability of the market we have decided to make the payments outlined above, without prejudice, as soon as is practicable.

Where providers use the e-invoicing system, their e-invoicing spreadsheet will be amended with new rates. Revised Individual Service Contracts (ISCs) will be issued in due course. For providers who do not use e-invoicing revised ISCs will be issued as soon as possible so that you can invoice for services delivered after Friday 6 April 2018 at the correct rate.

## Proposals for Community Based Services for Adults and Older People

- Community-based care providers for adults and older people in North Yorkshire: 4.08% increase on current rates.
- For individual support packages commissioned from the new Provider List, the new agreed rates set through that process will apply, where rates have been agreed after 6 April 2018.
- For services purchased via block contract arrangements there would be an increase of 4.08%, except where the contract terms dictate an alternative inflation mechanism.
- The Council proposes to pay annual inflationary increases for community-based care for 2018-2021 based on the increases to living wage rates and general inflation rates.

For the purposes of these increases, community based services are:

- Day care;
- Supported employment services;
- Supporting people services;
- Other non-regulated services.

As an agreed formula is not in place for community based services a consultation is being undertaken. To access the consultation providers should visit: <https://consult.northyorks.gov.uk/snapwebhost/s.asp?k=151931942444> This link will take you to a short survey where you can submit your views and comments on the rate and formula. The closing date for the consultation is **22 March 2018**.

Given the Council's concerns regarding the stability of the market we have decided to make the payments outlined above, without prejudice, as soon as is practicable.

Where providers use the e-invoicing system, their e-invoicing spreadsheet will be amended with new rates. Revised Individual Service Contracts (ISCs) will be issued in due course. For providers who do not use e-invoicing revised ISCs will be issued as soon as possible so that you can invoice for services delivered after 6 April 2018 at the correct rate.

**CHC Packages** - for packages and placements which have an element of Continuing Healthcare funding the increases detailed above relate to the social care element of the package/placement. The CHC increase for 2018/19 has not yet been agreed and will be applied to the CHC element of jointly funded packages of care in due course.

Details of payment dates for each service area will be circulated in a further Bulletin, in due course.