



Provider Bulletin

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Bed State Tool

Care Home Live Bed State Portal - Care Homes System Users

Vale of York and Scarborough & Ryedale CCG's are trialling a new web based tool to enable care homes to share live bed vacancies with social care teams, hospital discharge teams and others at the touch of a button.

The tool, which is **free** to all, is designed to minimise delayed transfers of care and will enable users to instantly search and identify available nursing and residential beds without the continual need to phone numerous homes. While public access is not currently possible, the portal will still allow you to reach potential customers far more easily, as users will be able to quickly find an available bed for anyone who needs one.

The portal will allow you to update your bed availability as soon as there is a change in the number of vacant beds. You will also be able to publish important operational messages on the portal, such as information about temporary closures.

Benefits to Care Providers:

- It is a free system and is easy to use
- It provides real time bed capacity at a glance
- It enables bed capacity to be updated quickly and efficiently
- It provides you with complete control over what capacity you enter
- Removes the need for repeated phone calls requesting bed availability information
- Retains a consistent approach to the information that is currently shared with stakeholders.

The main advantage of the portal is that it is quick and easy for everyone involved to use – all you need to do is register on the system, then log in to input your details. Once completed, you simply quickly update on a weekly basis and /or when a bed becomes available via just a couple of clicks of a button.

To register to use the Bed State Tool please complete the attached Care Home User Access Request template and return to the relevant CCG as soon as possible, using the contact details listed below.

Also find attached an NHS England Operating Procedure.

The link to log into the system is: <https://carehomes.necsu.nhs.uk/>

There are also demonstration videos that can be found here <https://carehomes.necsu.nhs.uk/> introduction and a user guide.

Having a problem with logging in, or have any questions/queries regarding the portal? Don't worry!

There are established System Champions who will be able to offer you support!

For VoY CCG Area these are:

Sam Varo	Email: sam.varo@nhs.net	Tel: 01904 551773
Sarah Fiori	Email: sarah.fiori@nhs.net	Tel: 01904 554665

For S&R CCG Area these are:

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Any comments you have about these Bulletins (good or bad!) are welcome. Please contact:

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