

**AGENDA**  
**Quality and Market Improvement**  
**Provider Engagement Events**  
**20<sup>th</sup> March & 9<sup>th</sup> April 2019**

Locality	Date	Venue
Airedale, Wharfedale & Craven	Wednesday 20 <sup>th</sup> March 1.00pm - 3.15pm	Herriots Hotel Broughton Road Skipton BD23 1RT  <i>Refreshments served, parking available at the venue</i>
1.00pm - 1.30pm	Introductions & updates from: Commissioning, Quality & Market Improvement Teams. Helen Thirkell, Liam Dodds & Zaheer Ishtiaq Care Quality Commission Inspectors (CQC) will be attending the event.	
1.30pm - 2.00pm	Updates, Information & Guidance - Skills For Care, Angela Thompson, Locality Manager	
2.00pm - 2.30pm	Launch of the New NYCC Market Position Statement - Craig Rowbotham	
2.30pm - 3.15pm	Dementia Friends Champions Session - Liam Dodds Quality Improvement Team	

Locality	Date	Venue
Hambleton Richmondshire & Whitby	Tuesday 9 <sup>th</sup> April 1.00pm - 3.15pm	Allerton Court Hotel Darlington Road Northallerton DL6 2XF  <i>Refreshments served, parking available at the venue</i>
1.00pm - 1.30pm	Introductions & updates from: Commissioning, Quality & Market Improvement Teams. Carol Townsend, Michaela Golding, Julie Toman & Sally Pearey Care Quality Commission Inspectors (CQC) will be attending the event	
1.30pm - 2.00pm	Skills for Care - Updates on New Quality Improvement Tools & National Recruitment Campaign - Angela Thompson, Locality Manager	
2.00pm - 2.30pm	Launch of the New' NYCC Market Position Statement - Craig Rowbotham	
2.30pm - 3.15pm	HRW - Clinical Commissioning Group Sam McCann & Margaret Craske Feedback and Updates on the Red Bag Initiative, Re-Act to Red & Immedicare.	

For further information or to book a place at the Provider Engagement Events or the Moving & Handling - Single Handed Care workshops email:  
[SocialServices.Contractingunit@northyorks.gov.uk](mailto:SocialServices.Contractingunit@northyorks.gov.uk)