

Tour de Yorkshire
Friday 28 April, Saturday 29 April and
Sunday 30 April 2017

Important information about your home care arrangements

Between Friday 28th of April and Sunday 30th of April 2017 the Tour de Yorkshire will go through North Yorkshire. It will be an unforgettable occasion for thousands of spectators who are coming to the county. The route will be:

28th April - Stage One: starting in Bridlington and finishes in Scarborough

29th April - Stage Two: starting in Tadcaster and finishes in Harrogate

30th April - Stage Three: starting in Bradford and finishes in Fox Valley

Full details of the routes and timings of all three stages can be found at <http://letour.yorkshire.com/>

Managing your home support arrangements over the weekend of the Tour de Yorkshire

If you live on or near the cycle route, or if you live in one of the towns visited by the Tour, there may be some change to the timing of your support visits during the weekend of the event.

There will be rolling road closures in place before, during and immediately after the race has passed and these are expected to last for around an hour. Some areas, including the stage starts and finishes, will have longer closures. Full details of the roads affected are on the County Council's website www.northyorks.gov.uk/tour .

Although all attempts will be made to keep any changes in your service to a minimum, these rolling road closures and traffic congestion may impact on the ability of staff to travel and deliver a service at the usual times over the weekend.

The specific arrangements for your individual support during the weekend of the event will be discussed with you by your service provider to ensure that you are clear about how any changes will affect you.

Help us to prioritise care services

As part of the preparations, your provider will be discussing with you any alternative arrangements you may have yourself made in anticipation of the event. For example;

- Have you made arrangements to go away that weekend?
- Will a friend or relative be staying with you in your home?
- Is there a friend or relative living nearby in walking distance that might be able to help you?

If you do make any alternative arrangements between the 28th of April and the 30th of April 2017, please ensure you tell your service provider of your change in plans.

This will help service providers prioritise the care that needs to be provided during this period, clarify specific arrangements for individuals and maximise resources to enable providers to focus on those most vulnerable people who need support over the weekend of the Tour de Yorkshire.

More information about the Tour de Yorkshire

There is a lot of information about the Tour de Yorkshire and details of the route closures are on North Yorkshire County Council's website www.northyorks.gov.uk/tour

Contacting us before the weekend of the Tour de Yorkshire

You can contact our Customer Service Centre Monday-Friday 8.00am-5.30pm.

Tel: 01609 780780 email: customer.services@northyorks.gov.uk

Contact details over the weekend of the Tour de Yorkshire

During the course of the weekend you should contact your own provider should you have any concerns regarding your care or support arrangements.