



North Yorkshire
County Council

North Yorkshire Household Waste Recycling Centres (HWRCs)

HWRC Permit Scheme



HWRC permit scheme - Stokesley HWRC only

We know that Stokesley HWRC has been used by a large number of people from outside North Yorkshire. HWRCs are provided for North Yorkshire residents and are paid for through their council tax. Councils can charge residents of other areas to use their HWRCs, or simply stop non-residents using HWRCs and a number of Councils surrounding North Yorkshire have chosen to do so.

We have decided that we cannot continue to take waste from outside North Yorkshire at Stokesley HWRC without recovering our costs, but do not want to prevent people from using the site that is most convenient for them.

In April 2016 we introduced a permit system for North Yorkshire residents to use Stokesley HWRC, and charge people from elsewhere.

When you use Stokesley HWRC, you will need to display your **HWRC permit** in your vehicle; this will identify you as a North Yorkshire resident.

The HWRC permit allows you to continue to dispose of household waste at Stokesley HWRC without being charged. Charges for non-household waste such as vehicle tyres, hardcore, rubble, plasterboard and commercial wastes still apply.

How do I get a HWRC permit?

If you wish to receive a HWRC permit to use Stokesley HWRC please contact us by email at **waste.management@northyorks.gov.uk** to let us know your address. The HWRC permit has no expiry date, but we may provide new or replacement permits at any time.

I drive a van – do I need a permit?

No, you **do not need to display a HWRC permit** to use Stokesley HWRC. If you want to use a van or other type of commercial/commercial like vehicle to take your household waste to the HWRC then you need to display a **commercial/commercial like vehicle pass**.

For information on registering commercial/commercial like vehicles go to www.northyorks.gov.uk/hwrc

Is there a cost for a permit?

No, the HWRC permit is provided free to North Yorkshire residents.

What do I do with the HWRC permit?

You must display the HWRC permit in your vehicle whenever you want to use Stokesley HWRC. Photocopies will not be accepted.

Does the permit have to be used in a particular vehicle?

No, you can use the HWRC permit to deliver your household waste in any vehicle. If you want to use a commercial/commercial like vehicle to take your household waste to the HWRC then you need only display a commercial/commercial like vehicle pass.

What types of waste can I take to Stokesley HWRC?

The HWRC permit allows residents to dispose of household waste free of charge. Anyone, including residents and charities disposing of hardcore, rubble, plasterboard, vehicle tyres or any waste from a trade, business or commercial operation will be charged as appropriate.

For information on the types of waste that can be disposed of at our HWRCs go to www.northyorks.gov.uk/hwrc

Can I use other HWRCs with my HWRC permit?

We have not introduced a HWRC permit scheme at our other HWRCs yet. We may do so in future but as a North Yorkshire resident you can use any HWRC provided by North Yorkshire County Council. You only need to display your HWRC permit to use Stokesley HWRC.

Why is the HWRC permit numbered?

Each HWRC permit is allocated to an individual address and remains the property of North Yorkshire County Council. They are numbered so we can keep track of which address they have been issued to.

What if I move house?

If you move house within North Yorkshire and still require your HWRC permit take it with you and contact us with your new address. If you move house and no longer need to use Stokesley HWRC or move outside of North Yorkshire, please return your HWRC permit to us. If you have moved to a property within North Yorkshire and need to use Stokesley HWRC please contact us. Contact details are at the end of this leaflet.

Will I get turned away from Stokesley HWRC if I do not have a HWRC permit?

If you do not display a HWRC permit HWRC Recycling Advisors will ask you to prove you are a North Yorkshire resident. You will be able to do this with a copy of a formal document such as your council tax bill or other correspondence with your address on. You will then be allowed to dispose of your household waste free of charge.

HWRC Permit Scheme

You will only be allowed to do this once and you must ensure that on your next visit you display a HWRC permit otherwise you will be unable to use the HWRC without being charged.

If you continue to use Stokesley HWRC and do not display a HWRC permit you will be charged for disposing of your waste. **Payment can only be made at the HWRC using a credit/debit card.**

Can I use North Yorkshire HWRCs to deliver waste for a neighbour, family or friend?

You may deliver household waste belonging to a North Yorkshire resident providing you do not advertise the service or receive payment in connection with the waste. As the waste is not your waste, you must complete a declaration form to tell us where the waste has come from (available from the HWRC site office). You must also:

- display a valid HWRC permit if you are delivering waste to Stokesley HWRC (yours or the permit issued to the address where the waste has come from) if you use a car; or

- display a commercial/commercial like vehicle pass if you are using a commercial/commercial like vehicle.

Contact us using the details shown at the end of this leaflet if you need advice about delivering someone else's waste.

Will people living outside of North Yorkshire be able to use Stokesley HWRC?

People living outside North Yorkshire will be able to use Stokesley HWRC but will be charged for their waste.

How much does it cost to issue permits?

Permits are issued free to residents of North Yorkshire. There is a small cost to the Council to issue the permits but this is only about 5% of the amount we expect to save by charging residents of other areas.

Where is Stokesley HWRC?

Stokesley HWRC is at:
8 Ellerbeck Court, Stokesley Business Park, Stokesley, TS9 5PT.

Contact us

Transport Waste and Countryside Services, North Yorkshire County Council, County Hall, Northallerton, North Yorkshire, DL7 8AD

Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm (closed weekends and bank holidays). Tel: **01609 780 780**
web: **www.northyorks.gov.uk**

If you would like this information in another language or format please ask us.
Tel: **01609 780 780** email: **customer.services@northyorks.gov.uk**