

Provider Bulletin

Personal Protective Equipment (PPE) for Regulated care providers:

The Department of Health and Social Care has announced an extension to support providers to obtain PPE.

Eligible health and social care providers can continue to order Personal Protective Equipment (PPE) through the PPE portal until March 2022.

Using the Department of Health and Social Care PPE portal is likely to be familiar to your organisation as a source of **free** PPE. The Department of Health and Social Care have recently confirmed that this support will be available until March 2022.

We would like to take this opportunity to remind our partners about how to obtain personal protective equipment free of charge.

Order limits

There are current order limits in place for different types and sizes of eligible health and social care providers, however if you are experiencing difficulty obtaining the volume of Personal Protective Equipment that you need, please contact the PPE Portal inbox (ppe-portal@dhsc.gov.uk) to request a review of these limits. Please include details of your PPE usage and compare these to the current limits set.

Help with using the portal

Call the customer service team on 0800 876 6802 if you have any questions about using the PPE portal, including, for example:

- problems with registering
- problems with ordering
- if you believe you are eligible but have not been invited

Further guidance and information can be found by following this link:

<https://www.gov.uk/guidance/ppe-portal-how-to-order-covid-19-personal-protective-equipment>

Emergency Support with Personal Protective Equipment

If you are eligible to receive PPE through the portal, we recommend that you contact the Department of Health and Social care for your PPE requirements.

However if you have access to limited PPE and are in an emergency situation please contact North Yorkshire County Council at covidppe@northyorks.gov.uk to discuss your requirements and we will try to assist you where possible to access a supply of PPE until your order can be honoured by the Department of Health and Social Care.

If you are not eligible to receive PPE through the DHSC portal (For all non-regulated services).

- If you are **currently** receiving a monthly delivery of PPE via North Yorkshire County Council:

You **do not** need to take any further action. The delivery of your order will continue until March 2022.

If you wish to amend the quantities of the PPE that you receive regularly, please fill in the order form below, as per the instructions.

- For non-regulated providers, who **do not** currently have regular delivery of PPE from North Yorkshire County council, and who require personal protective equipment due to the **current nature of your service offer**, please fill in the attached order form detailing your full PPE requirements. Please ensure that you note on the form if you wish for this to be a one-off supply **OR** a monthly delivery.

By submitting a monthly delivery request, you are assisting us in managing the complex logistical task of providing PPE. Requesting a monthly delivery enables us to support you in the most efficient, cost effective way possible. We would therefore ask that you only request a one-off supply if absolutely necessary.



PPE Order Form.xlsx

Please submit your orders by 5pm on Monday 31st May 2021.

Your order will take time for processing therefore we ask for your patience, however we will endeavour to arrange fulfilment of your order as soon as possible following verification of your service's operational circumstances.

Please send completed order forms to:

HASservicedevelopment@northyorks.gov.uk