



Provider Bulletin

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Any comments you have about these Bulletins (good or bad!) are welcome. Please contact:
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[Critical Worker Car Passes](#)

As you will have seen in the message from the Health and Social Care Secretary, which we distributed to Care Providers on Monday 30th March 2020, the Government have announced that Local Authorities will offer free car parking to all social care staff and NHS workers during the coronavirus outbreak.

The changes will apply to all on-street parking and open, council-run car parks including pay and display and will suspend charges for social care workers, health workers and NHS volunteers.

This will ensure that in the face of this global pandemic, essential social care and NHS staff are able to carry out their vital work without worrying about paying for car parking.

Councils are required to set up local arrangements so social care staff and NHS workers can provide suitable evidence that they can display in their windscreen to ensure they avoid parking tickets.

As a result of this directive we have created a parking permit that care providers can distribute to their essential workers. Local Authorities will continue to carry out crucial parking enforcement locally to ensure the public are kept safe and that the roads remain clear for emergency and essential services, so it is essential that the permit is displayed in the windscreen of the vehicle, when using on-street parking and open, council-run car parks including pay and display.

The permit **must** be displayed, to ensure parking charges can be appropriately waived.

[Mutual Aid Programme](#)

North Yorkshire County Council is finalising its Mutual Aid programme for providers, as part of the effort to maximise resources during the COVID-19 crisis.

For the purpose of this arrangement “mutual aid” is an agreement between a contracted Organisation (in this case, You) and North Yorkshire County Council (“the Council”) to exchange resources and services to deliver an interim emergency response to another Service Provider. This agreement is only to be in place during the period of the COVID-19 crisis and is not intended to be a long term arrangement. The aid is required by the Service Provider in order to continue operations for the Council and the Organisation has the resources to provide such aid.

Some Key Points:

- The mutual aid process is intended to be a collaborative process between NYCC and Providers to work together to continue to deliver services to those in need, to support market stability and to continue to deliver of quality services during the COVID-19 crisis period.
- If a provider has capacity or has to change their service this interim agreement will act as a flexible arrangement based on the Providers existing capacity, understanding that during this crisis staffing and demand can change on a day to day basis.
- The mutual aid agreement does not change a services existing contract terms and conditions. It is a short waiver arrangement including schedule detailing the interim service specification.

Further details on the Mutual Aid Programme will be available in the Webinar that will be held on Friday 3rd April. Further details on the Webinar will be made available on Thursday 2nd April 2020.

Personal Protective Equipment (PPE)

As a Local Authority we are working hard to ensure that all providers have adequate supplies of PPE. As a result, find attached an update on the distribution of PPE from National Supplies. As you will see from the attached correspondence for Providers who have an urgent requirement for PPE, which they are unable to secure through their business as usual channels, should contact the National Supply Disruption Response (NSDR) via the 24/7 helpline: 0800 915 9964 (Freephone number in the UK), and a Direct Line from overseas: 0191 283 6543

The role of the National Supply Disruption Response (NSDR) has evolved to respond to the rapidly evolving supply chain, the advice to Providers is that they can now complete an NSDR PPE Supply Disruption form with the call handler and the call handler will then process this information and generate a case for the Provider.

COVID-19: Free-Of-Charge DBS Applications And Fast-Track Barred List Check Service

The link below is new guidance around free-of-charge DBS applications and a new fast-track Barred List check service, which is available as a response to COVID-19.

<https://www.gov.uk/government/publications/covid-19-free-of-charge-dbs-applications-and-fast-track-barred-list-check-service>

We have also attached a flowchart; which Providers may find useful.

Finally:

Remember - prevention is always better than cure. As with the flu virus, the most effective way to protect yourself from Covid-19, Coronavirus is to adopt good respiratory and hand hygiene to prevent the risk of infection and a 'catch it, bin it, kill it' approach to coughs and sneezes.

The best way to protect yourself and others is:

- wash your hands with soap and water, or use a sanitiser gel, regularly throughout the day;
- catch your cough or sneeze in a tissue, throw away the used tissue, bin it, and wash your hands;
- if you don't have a tissue, use your sleeve;
- avoid touching your eyes, nose and mouth with unwashed hands; and
- avoid close contact with people who are unwell.