



# Provider Bulletin

Volume 2 Edition 135

March 2021 (2)

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Any comments you have about these Bulletins (good or bad!) are welcome. Please contact the Q&MI Team:  
[socialservices.contractingunit@northyorks.gov.uk](mailto:socialservices.contractingunit@northyorks.gov.uk)

[Message from Richard Webb, Corporate Director, Health and Adult Services](#)

*Dear Colleagues*

As promised last week, please find below further information that we wish to share with yourselves.

Just a reminder that we have a weekly NY Care Connected open session every Wednesday 5-6pm. Please join in and I look forward to talking with you. You can join the sessions here:

Please join my meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/210744229>

New to GoToMeeting? Get the app now and be ready when your first meeting starts: <https://global.gotomeeting.com/install/210744229>

These sessions will be held every Wednesday at 5pm.

Best wishes,

*Richard*

**[Completion of a Risk Notification Return for COVID-19](#)**

We would like to thank those providers who have continued to keep the Council up to date by submitting a Risk Notification Return, if you have a member of staff or you are supporting an individual who is self-isolating or is a confirmed case of COVID. As the Council now has in place, alternative processes for care providers to inform the Council when a provider is dealing with cases of COVID we **no longer** require a risk notification return to be submitted. The Risk Notification Process should still be followed for non-Covid related situations, in line with current guidance.

**[Vitamin D in Care Homes](#)**

Care Homes should now have received their supply of Vitamin D supplements. Please find attached some information provided by North Yorkshire CCG to support care homes. The full guidance issued by the DHSC can also be found using the following link:

<https://www.gov.uk/government/publications/vitamin-d-for-vulnerable-groups/vitamin-d-and-care-homes-guidance>

**[Domiciliary Care - Minimum Safe Support](#)**

As you will have seen in the media the number of people testing positive for Covid-19 is reducing but the pressure in hospitals is continuing. In order to support discharges from hospital we need to identify potential additional capacity in the market. North Yorkshire County Council's in house provider service is reviewing its activity to offer additional support and we are now asking you to do the same.

We are asking that you review your RAG ratings for everyone you support to identify where support may be delivered differently and that minimum safe support has been identified. Where you can temporarily change a service please discuss your proposals with Care & Support staff who will confirm whether the arrangement can proceed. Any capacity you have or which is generated should be shared with the Brokerage Team so that they can share details of additional packages of care which are being sought.

Hopefully this action will enable us to support people to leave hospital quickly and relieve the pressure in hospitals.

### **Safeguarding Adults Competencies**

North Yorkshire Safeguarding Children Partnership and North Yorkshire Safeguarding Adults Board have published a training standards document for organisations to use to assist partners in identifying the minimum requirements which should be in place across all organisations that work with adults;

<https://safeguardingadults.co.uk/wp-content/uploads/2020/07/Multi-Agency-Training-Standards-Document-NYSCP-and-NYSAB.pdf>

North Yorkshire County Council's Training Courses and Online Learning can be found on the NYSAB website and includes Safeguarding Adults Raising a Concern and Safeguarding Adults Level 2 Safeguarding Concerns Manager Training; <https://safeguardingadults.co.uk/wp-content/uploads/2020/07/NYCC-Wider-Sector-Training-Booklet-2020-21.pdf>

North Yorkshire Safeguarding adults Board have also produced a competencies framework for use by care providers across North Yorkshire, the link is: <https://safeguardingadults.co.uk/learning-research/training-courses/>

### **HMRC Update**

#### **Do your staff know about their eligibility for tax relief?**

You and your staff may be able to claim tax relief for vehicles you use for work.

#### **Vehicles you use for work**

You may be able to claim tax relief if you use cars, vans, motorcycles or bicycles for work.

This does not include travelling to and from your work, unless it's a temporary place of work.

How much you can claim depends on whether you are using:

- a vehicle that you've bought or leased with your own money
- a vehicle owned or leased by your employer (a company vehicle)

#### **Using your own vehicle for work**

If you use your own vehicle or vehicles for work, you may be able to claim tax relief on the approved mileage rate.

This covers the cost of owning and running your vehicle. You cannot claim separately for things like:

- fuel
- electricity
- road tax
- MOTs
- repairs

To work out how much you can claim for each tax year you will need to:

- keep records of the dates and mileage of your work journeys
- add up the mileage for each vehicle type you've used for work
- take away any amount your employer pays you towards your costs, (sometimes called a 'mileage allowance')

Please visit: <https://www.gov.uk/tax-relief-for-employees/vehicles-you-use-for-work> for more information.

### **PPE Update**

#### **Order limits**

There are current order limits in place for different types and sizes of eligible health and social care providers, however if you are experiencing difficulty obtaining the volume of Personal Protective Equipment that you need, please contact the PPE Portal inbox ([ppe-portal@dhsc.gov.uk](mailto:ppe-portal@dhsc.gov.uk)) to request a review of these limits. Please include details of your PPE usage and compare these to the current limits set.

### **60ml Hand sanitizers:**

We have been informed that 60ml hand sanitizers are now available from the portal.

### **Help with using the portal**

Call the customer service team on 0800 876 6802 if you have any questions about using the PPE portal, including, for example:

- problems with registering
- problems with ordering
- if you believe you are eligible but have not been invited

Further guidance and information can be found by following this link:

<https://www.gov.uk/guidance/ppe-portal-how-to-order-covid-19-personal-protective-equipment>

### **Emergency Support with Personal Protective Equipment**

If you are eligible to receive PPE through the portal, we recommend that you contact the Department of Health and Social care for your PPE requirements.

However if you have access to limited PPE and are in an emergency situation please contact North Yorkshire County Council at [covidppe@northyorks.gov.uk](mailto:covidppe@northyorks.gov.uk) to discuss your requirements and we will try to assist you where possible to access a supply of PPE until your order can be honoured by the Department of Health and Social Care.

### **If you are not eligible to receive PPE through the DHSC portal**

For non-regulated providers, who do not currently have access to PPE from North Yorkshire County council, and who require personal protective equipment due to the current nature of your service offer, please fill in the order form attached to this bulletin detailing your full PPE requirements for the next two months: this will be supplied and delivered by North Yorkshire County Council:

Please submit your order by **5pm on Tuesday 23rd March**

Your order will take time for processing therefore we ask for your patience, however we will endeavour to arrange fulfilment of your order as soon as possible following verification of your service's operational circumstances.

Please send completed order forms to:

[HASservicedevelopment@northyorks.gov.uk](mailto:HASservicedevelopment@northyorks.gov.uk)

### **Care Provider Visiting Meeting**

In anticipation of the next round of changes to visiting arrangements we have scheduled a meeting for the 14<sup>th</sup> April at 2pm. If care providers would like to be part of this group can they e-mail [charlotte.king@northyorks.gov.uk](mailto:charlotte.king@northyorks.gov.uk) and an appointment will be sent out to them.

### **NHS Emails**

Attached to this bulletin is a flyer regarding the use of NHS mail by care providers. The requirement for all care providers to have a secure email account is mandated in the Health and Social Care Act 2012 and well as being a requirement for all NHS standard contract holders. This is to ensure that all information sent to and from care providers is transferred securely and following the principle of the Data Protection Act. For most providers NHS Mail is the best solution to this requirement as it is free to access, puts providers on the same system as all NHS services to allow direct communication between health and social care, and well as coming with automatic access to Microsoft Teams. Local authority care providers have .gov accounts which are also classed as secure, and a very small number of providers have "accredited" email systems which have met a series of data security requirements.

Using NHS Mail with the most efficient and secure way to communicate with a wide range of health professionals that provide support and clinical input into care providers, including GP practices, hospital trusts, district nursing, mental health and pharmacy. It can be used to replace communication previously done through fax or over the phone (such as sharing of care plans, collecting test results or ordering of medication). A large number of care homes are using NHS Mail to support virtual consultations or MDT's with their GP practice, allowing staff to send and receive information during these. It is also a requirement for any homes wishing to be set up for proxy ordering of medication.

### National Care Forum - Care Home Visiting Support

To support the easing of restrictions around care home visits, the National Care Forum has made a new set of resources available called Partners in Care.

The Partners in Care resources, which can be used and adapted by care homes, include a visiting charter setting out shared rights and responsibilities and a visiting pledge, covering commitments all parties can sign up to.

They have been produced in collaboration with organisations including Rights for Residents, Relatives and Residents, John's Campaign and Age UK.

Resources:

<https://www.nationalcareforum.org.uk/>

<https://www.nationalcareforum.org.uk/care-home-visiting-in-a-covid-19-world/>

### Support For Nursing Colleagues

The Queen's Nursing Institute provides a listening service for nurses across all sectors. Feedback so far has been positive and is another resource that staff may find helpful. More details are on the QNI website here:

[www.qni.org.uk/help-for-nurses/talktous/](http://www.qni.org.uk/help-for-nurses/talktous/). It also has lots of resources and a dedicated Care Home network that

nurses may wish to join

### Latest Information From NYCC

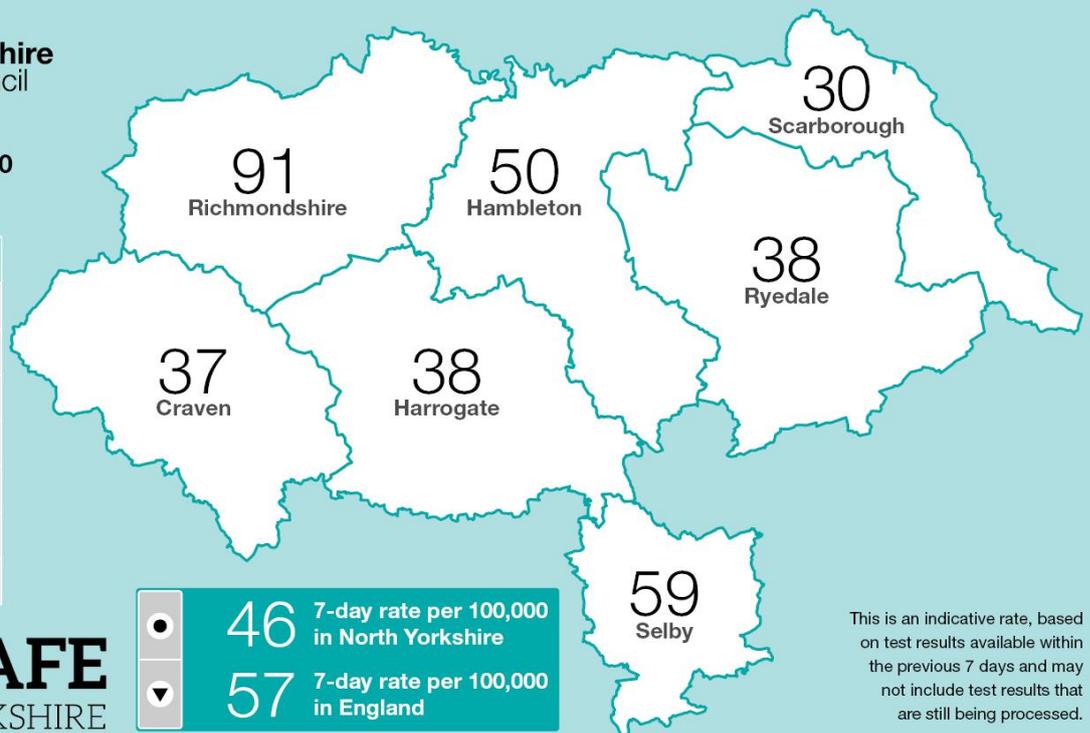
<https://www.northyorks.gov.uk/coronavirus-advice-and-information>

### Coronavirus Data as 13<sup>th</sup> March 2021



7-day rate per 100,000  
as of 13 March 2021

Rate change	Highest to lowest rate
▲	Richmondshire
●	Selby
▼	Hambleton
▼	Harrogate
▼	Ryedale
▼	Craven
▲	Scarborough



**STAY SAFE**  
IN NORTH YORKSHIRE

● 46 7-day rate per 100,000 in North Yorkshire  
▼ 57 7-day rate per 100,000 in England

This is an indicative rate, based on test results available within the previous 7 days and may not include test results that are still being processed.