



Provider Bulletin

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Social Care Fees

The purpose of this bulletin is to inform providers of the inflationary increases for social care services for the financial year 2021/22. Details of arrangements for each service area are detailed below. The Council agreed these inflationary increases in March 2021. Please read this information carefully so that you understand what this means for your service.

Consultation has continued with the ICG in relation to the case for future funding. The Council understands the immediate pressures and response to COVID-19 have significantly changed the focus and priorities at this time and that the Government White paper Integration and Innovation: working to improve health and social care for all will influence future decisions.

Information continues to be shared regarding additional funding available for the social care market to support providers and their staff through the COVID-19 pandemic as it becomes available.

Contractually the Council has a commitment to review fee levels on an annual basis. The Council has always had an obligation to take account of the market pressures and to consult with providers on fee levels but from April 2015 new statutory responsibilities under the Care Act 2014 require the Council to shape and sustain its markets.

Due the impact of the Covid-19 pandemic progress on the Actual Cost of Care exercise has slowed and consultation has taken place with providers through the Independent Care Group (ICG) and an agreed settlement has been achieved.

Care Homes and Care Homes with Nursing for Older People

The following increases will apply from Monday 5 April 2021.

- All care homes in North Yorkshire £599.34 per week. This is based on the rate for 2020/21 plus 3.5%.
- All care homes with nursing in North Yorkshire £592.41 per week (plus the appropriate level of Funded Nursing Care (FNC), which has been subject to a national review). This is based on the rate for 2020/21 plus 3.5%.
- For care homes and care homes with nursing for Older People in North Yorkshire where current fee levels are below £750.00 per week these will be subject to an inflationary increase of 3.5%. This will reflect that the current fee levels are already at a level that meet additional costs including living wage.
- For care homes and care homes with nursing for Older People in North Yorkshire where current fee levels are at or above £750.00 per week these will be subject to an inflationary increase of 1.5%. This will reflect that the current fee levels are already at a level that meet additional costs including living wage.

For out of county care home and nursing home placements for older people NYCC will honour an uplift agreed by the host local authority where they have undertaken an Actual Cost of Care exercise, and will consider individual business cases where there is no Actual Cost of Care exercise in place.

All fee levels quoted exclude Funded Nursing Care, which is at a national rate of £187.60 per week.

You will receive schedules in due course, from BACs teams, which will detail any amendments to payments.

Any comments you have about these Bulletins (good or bad!) are welcome. Please contact:
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North Yorkshire County Council, County Hall
Racecourse Lane
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Specialist Placements in Care Homes and Care Homes with Nursing for Working Age Adults

- For specialist placements in care homes and care homes with nursing for working age in North Yorkshire these will be subject to an inflationary increase of 3%. This will reflect that the current fee levels are already at a level that meet additional costs including living wage.
- For specialist placements in care homes and care homes with nursing for working age adults outside of North Yorkshire these will be subject to an inflationary increase of 3%. This will reflect that the current fee levels are already at a level that meet additional costs including living wage.

Domiciliary Care For Adults And Older People In North Yorkshire, Including Regulated Supported Living

The increase for domiciliary care and supported living for adults and older people in North Yorkshire is 3.5% for all packages below the UKHCA 2021/22 rate of £21.43. For all packages at or above the UKHCA 2021/22 rate of £21.43 the inflationary increase will be 1.5%. Rates will be adjusted to ensure they are divisible by 4 to reflect part hour calls.

- For packages commissioned after Sunday 4 April 2021 and where new rates have been set to apply after Sunday 4 April 2021, no further increase will be applied, for example new applications to the provider list.
- This increase takes into account increases in living wages and general inflation.
- The inflationary increases will apply from Monday 5 April 2021.

Where providers use the e-invoicing system, their e-invoicing spreadsheet will be amended with new rates. Schedules detailing changes will be provided in place of Individual Service Contracts (ISCs). For providers who do not use e-invoicing revised ISCs will be issued as soon as possible so that you can invoice for services delivered after Sunday 4 April 2021 at the correct rate. Providers should not amend the rates on their invoices until they have received amended ISCs.

Community Based Services for Adults and Older People including non-regulated Supported Living

The proposed increase for community based services for Adults and Older People is:

- Community-based care providers for adults and older people in North Yorkshire including non-regulated Supported Living: 3% increase on current rates.
- For packages commissioned after Sunday 4 April 2021 and where new rates have been set to apply after Sunday 4 April 2021, no further increase will be applied, for example new applications to the provider list.
- This increase takes into account increases in living wages and general inflation.
- For services purchased via block contract arrangements there would be an increase of 3%, except where the contract terms dictate an alternative inflation mechanism.
- This increase takes into account increases to living wage rates.

For the purposes of these increases, community based services are:

- Day care;
- Supported employment services;
- Supporting people services
- Non-regulated supported living;
- Other non-regulated services.

Where providers use the e-invoicing system, their e-invoicing spreadsheet will be amended with new rates. Schedules detailing changes will be provided in place of Individual Service Contracts (ISCs). For providers who do not use e-invoicing revised ISCs will be issued as soon as possible so that you can invoice for services delivered after 4 April 2021 at the correct rate. Providers should not amend the rates on their invoices until they have received amended ISCs.

Payments will continue to be made will be made four weeks in advance, based on planned care with retrospective reconciliation to reflect actual service delivery, where necessary, excluding those on block contracts where alternative arrangements are in place.

Until further notice Providers will submit actuals, including where capacity has been utilised because of delivering care differently, other capacity has been made available or their staff have been deployed elsewhere. Retrospective reconciliation will take place based on total hours, unless other arrangements have been agreed.

Also, where ISCs, IPAs or confirmatory emails are issued these will be deemed to be agreed unless the provider disputes them within 5 calendar days. This will assist with cashflow and will reduce delays in provider payments and charging to people in receipt of a service.

CHC/S117 Packages/Placements

The CHC/S117 increases for 2021/22 for jointly funded cases in the North Yorkshire CCG area and within the North Yorkshire County Council boundary, which are jointly funded with Vale of York CCG, or Bradford District & Craven CCG increases are yet to be confirmed. These increases will be applied, where relevant, when CCG partners have confirmed the inflationary increases.

Due to the current levels of activity in relation to Covid-19 we will share a timetable for progressing the payment of inflationary increases. We will endeavour to complete this work as quickly as possible, within existing resources. We will share this timetable as soon as we can.