



Provider Bulletin

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Adult Social Care Digital and Cyber Security Programme

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Introduction

Digital technology helps care providers spend more time caring. It helps the people we support keep control of their lives and of their care; and it helps us to share information safely and appropriately. But there can be risks – for example how digital information is kept confidential, what happens if something goes wrong with the technology, and the risk of cyber-attack.

Digital Social Care is working with the Local Government Association and NHSX to help ensure that the benefits of digital technology can be achieved safely. North Yorkshire County Council has secured some funding from the Institute of Public care (IPC) to fund a local project to develop practical solutions to some of the challenges that have been identified.

Overview

NYCC will work with 10-12 providers to take part in two strands of work

Project 1 – Safer use of mobile devices

The research undertaken in 2018/19 in relation to Data and Cyber Security, for which North Yorkshire was a pilot site, identified that the use of smart phones and other mobile devices is one of the most common risks across the sector. We will work with participant care providers to identify technical and governance arrangements to minimise the risks arising from the use of smartphone and mobile devices within a care setting.

We will apply best practice for mobile device management and research the market for affordable practical solutions. These findings and recommendations will be documented and fed back to the participant care providers, as well as IPC.

Project 2 – Supporting providers through the Data Security and Protection Toolkit (DSNP)

As well as working with providers in project 1, we will also provide support these providers to complete the DSPT to the Standards Met level, by March 2020.

The IPC expects that the toolkit will, in future, be the only mechanism that most adult social care providers need to use to assess their digital risks. Its completion will support improved information sharing, and it will enable care providers to access NHSMail, Care Summary record and SystemOne.

The process would very much be a partnership approach. We have many years' expertise and experience to complete the DSPT. Our experts will conduct site visits to the care providers to gather an understanding of their current position. They will be able to document findings and highlight any gaps and risks, to then support the completion of the assessment.

Next actions

Sign up of 10-12 care providers to support the piece of work

Half day workshop week commencing 9th December with the IPC and NYCC at a local venue (date and location to be confirmed)

Providers who are interested in this work should express an interest, no later than **2 December 2019**, by emailing socialservices.contractingunit@northyorks.gov.uk

Any comments you have about these Bulletins (good or bad!) are welcome. Please contact: Q&MI, Room 234, Health & Adult Services, North Yorkshire County Council, County Hall Racecourse Lane Northallerton, DL7 8DD socialservices.contractingunit@northyorks.gov.uk Tel: 01609 797042