



# Provider Bulletin

Volume 2 Edition 104

February 2020

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The Council is working with our partners in Public Health England, the NHS and the wider North Yorkshire local resilience forum to share the information and messages of reassurance being issued by the lead agencies.

You can stay up to date with the latest information and Q&As on these links:

<https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>;  
and <https://publichealthmatters.blog.gov.uk/2020/01/23/wuhan-novel-coronavirus-what-you-need-to-know/>

Both of these are being regularly updated.

**If you have an appointment at The Royal Victoria Infirmary in Newcastle please attend it as planned - even though the hospital is treating patients with coronavirus there is no risk to other patients, outpatients and visitors.**

[Wider Sector Training Booklet](#)

Find attached the training offer from Health & Adult Services for 2020/21.

[Late Return of Individual Service Contracts & Individual Placement Agreements](#)

We have been asked to remind Providers to ensure they return Individual Service Contracts (ISC's) and Individual Placement Agreements (IPA's) as soon as possible to allow payment to be released, but also to ensure that any client contributions can then be collected from people. Delays in the returning of ISC's & IPA's causes unnecessary delays which has a negative impact on the process.

If the delay in returning a signed contract is because the Provider is querying a contract then please make sure that the Brokerage Team who issued the contract is contacted as soon as possible to discuss the situation.

There are a small number of Providers who are yet to return their inflation schedules for 2019/20. Please note if these are not returned by 20<sup>th</sup> March 2020 then the Council may be unable to process the inflationary increase for this financial year.

[Flood Guidance](#)

Find attached the most recent guidance from the Met Office for the period Friday 14<sup>th</sup> February to Tuesday 18<sup>th</sup> February 2020.

[Framework Agreement](#)

The Council has renewed its framework agreement ('the Framework'), for Domiciliary Care in the localities of Harrogate & Selby.

The Services included in the Framework are:

- People aged over 65 years;
- People with physical disabilities;
- People with learning disabilities;
- People with mental health problems; and
- Children with disabilities.

The Framework commenced on 1st February 2020 and will operate for a period of 3 years (with the ability to extend).

[Supported Living Market Questionnaire](#)

Health & Adult Services are working towards a new approach to commissioning Supported Living services in the future. Part of this work is looking at the way that Services are purchased in Supported Living settings. To help inform future decision making we are asking organisations who provide care and/or support for their ideas about how this could work, what we need to be thinking about, and any innovative practice they think we should be considering. Response are being gathered through a market questionnaire which is available through YORTender, ([www.yortender.co.uk](http://www.yortender.co.uk)) reference number DN464622, deadline for responses is 6th March 2020.

Any comments you have about these Bulletins (good or bad!) are welcome.

Please contact:  
Q&MI, Room 234,  
Health & Adult Services,  
North Yorkshire County Council,  
County Hall  
Racecourse Lane  
Northallerton, DL7 8DD

[socialservices.contractingunit@northyorks.gov.uk](mailto:socialservices.contractingunit@northyorks.gov.uk)  
v.uk

Tel: 01609 797042