

North Yorkshire Council  
Network Information & Compliance

# **The North Yorkshire Streetworks Permit Scheme**

**Years 4, 5 & 6 Permit Scheme  
Evaluation Report**

**September 2024**

## DOCUMENT INFORMATION

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## EXECUTIVE SUMMARY

The North Yorkshire Permit Scheme (NYPS) was introduced on 7<sup>th</sup> February 2018 and this report covers the fourth, fifth and sixth years from the 1st April 2021 to 31st March 2024.

The purpose of this report is to evaluate the impact of the Permit Scheme, its operational performance and give consideration to the fee structure, the costs and benefits of operating the scheme and whether the Permit Scheme is meeting key performance indicators where these are set out in the Guidance.

The Permit Scheme is not intended to prevent activities necessary for the maintenance or improvement of the road network, or the services running underneath it.

It is designed to make available the necessary resources to achieve an appropriate balance between the interests of the various parties and where possible, bring about effective co-ordination between all the different competing interests.

There are a wide range of indicators and measures that the industry has been discussing and agreeing that should be reported on.

Some of these are possible to report on and some require further work or system changes to prepare. This evaluation identifies all the indicators and measures agreed by the industry and various representative groups.

Although some data is not available currently, the requirement and format has been documented in this evaluation so that it can be identified easily and worked on over following years.

When the NYPS was being developed, a Benefit to Cost Ratio was prepared using predicted costs and volumes of applications and an DfT assumed 5% reduction in works impact.

Now there are actual costs and actual works volumes, this has been rerun using the same DfT 5% assumed reduction in works impact, base line societal costs of works and today's actual scheme operating costs and volumes.

## PERMIT SCHEME COST BENEFIT ANALYSIS RESULTS

Year 4 Cost £1,645,462	Year 4 Benefit £7,584,300	Year 4 Benefit to Cost Ratio 4.61:1
Year 5 Cost £1,961,473	Year 5 Benefit £8,066,160	Year 5 Benefit to Cost Ratio 4.11:1
Year 6 Cost £2,063,836	Year 6 Benefit £8,591,940	Year 6 Benefit to Cost Ratio 4.16:1

## PERMIT SCHEME PERFORMANCE REPORT

It is important to note that during the past 3 years there have been major IT system changes nationally and Permit Teams have been transitioning to the DfT's Street Manager system and a variety of existing systems and interfaces have been developed and tested.

This has resulted in gaps and anomalies in the data seen below and throughout this report. This situation is resolving itself, resulting in increased data availability, as can be seen below, allowing increased analysis and management focus.

During years 4 to 6 of operation of the Permit Scheme, Permit applications received from Utility Promoters and Highway Authority Promoters has grown consistently to 47,733. For reference, for year 1 of the scheme, total application were 42,135.

There was an expectation that volumes will increase, due to the rollout of Broadband and ongoing infrastructure investment.

This total includes applications that were granted but subsequently cancelled by the Promoters before the works were undertaken.

On average, 66% of applications were from Utilities, and 82% were granted each year. This is a reasonably consistent figure over the first 6 years of operation.

On average, 34% of applications were from the Highway Authority and 83% were granted each year. Internal applications are expected to be granted at a slightly higher rate as they are from within the organisation. However, this does demonstrate clear parity of treatment between both Utility and Authority applications.

During year 4, 549 applications Deemed, which is automatically granted due to no response by the permit team. In year 5 this reduced to 461 applications Deemed. In year 6 this increased significantly to 466. This is a relatively consistent 1% and the increase may be the result of the increase in the number of applications and new Promoters due to the Broadband rollout putting additional pressure on the team. This needs to be monitored going forward and management action applied so the earlier low levels can be re-established.

When the permit scheme was introduced in 2018, reduced permit fees were applied. With normal inflationary cost increases management is under additional pressure to deliver a service and manage resources with what is effectively a shrinking budget and increasing workloads. It should also be noted that Deemed Permits can be the result of a system issue due to applications being received for Private Streets which cannot be responded to.

Permit Variation volumes have grown each from 15,000 (adjusted to 12 months) in year 1 to nearly 30,000 in year 6.

Varying Permits as opposed to refusing them is an effective co-ordination process demonstrating a dialogue between the Permit Team and Promoters to ensure the works cause the minimum disruption possible. Substantially higher volumes of Variations are seen across the industry now that the process managing Permits is better understood and being delivered. This is also an increase pressure on the team.

The average individual Permit cost over the 3 years was £42. This has risen in line with rising costs but is still a low figure compared to what the consultant sees across the industry. The expected range is £50 to £70. This is due to the lower than average Permit fees being charged.

Collaborate works have been delivered with 312 recorded in year 4, saving 2,883, 301 recorded in year 5 saving 2,023 days, and 224 in year 6, saving 963 days. This is an outstanding achievement by all concerned. If the assumed cost per day of £600 is used to indicate the average daily costs to society of works then £3,519,600 of societal cost has been saved.

Permit breaches over the past 3 years have been reducing from an average of 2,600 in the first 3 years to under 800 by year 6. Breaches can be from a failure to comply with requirements to give notice of completion of reinstatement to working without a Permit.

Ongoing monitoring and robust feedback to promoters, so improvements can be worked on, was recommend in previous reports and this has been implemented. The impact and effectiveness of the Permit Scheme is reliant on compliance with legal requirements, so this is a critical area to maintain focus on. This is a clear indication of the effectiveness of the Permit Scheme.

There was a consistent number of Permit Conditions attached to Permits, at an average of 61,119, in years 1 to 3. Attaching conditions to works has seen a substantial increase to an average of 180,000. This is a clear indication of the effectiveness of the Permit Scheme.

Inspections to monitor compliance with the Conditions attached to granted permits has been consistent at an average of 12,000 per year. This is a very robust number and a credit to the team. Again, the impact and effectiveness of the Permit Scheme is reliant on compliance with Conditions, so this is a critical area to maintain focus on.

## ISSUES

Broadband rollout, increased workloads and inflationary pressures have impacted the industry enormously over the past 3 years. However, the North Yorkshire Permit Team's ability to deliver the full range of permit functions during this period is an outstanding achievement by the whole team and their managers. The three years have seen ongoing management and operational delivery across a range of measures, detailed above and in the tables below.

The IT system's ability to produce reports consistent with the industry's agreed indicators and measures has been a major problem, however, improvements can already be seen in the data recorded in this report and will continue to improve over time.

Historically, the industry has agreed on a range of reports that none of the system providers have been able to produce. The central government initiative to develop a new single central IT system called Street Manager is replacing current providers and will hopefully clarify KPI and management reporting requirements in future years.

## STAFF

The Permit Scheme staffing levels have been maintained.

The volume of applications has increased.

To ensure the Permit Scheme is fully resourced so it can continue to deliver its operational requirements, increased revenue will need to be realised from increased fees to cover rising costs.

## OPERATIONAL COSTS

Operational costs are now higher than revenue and are expected to continue to rise whilst revenue falls.

To maintain a balanced position over the next 1 to 3 years it is recommend that permit fees are increased.

## CONCLUSIONS

This report provides evaluation findings of key indicators and measures for the North Yorkshire Permit Scheme after its 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> year of operation.

The Consultant rates the North Yorkshire Permit Scheme as **Excellent**.

One of the most impressive achievements is that Permit applications have been effectively managed and inspections undertaken during the past 3 years whilst the volume of applications has been increasing.

There is consistency between Utility and Authority works granting demonstrating parity of treatment, a key DfT requirement.

Conditions attached to permits are up and permit breaches are down, both strong measure of the impact of the permit scheme.

Collaborative works are up and the days saved by society from this is substantial.

The team consistently co-ordinate all road and street works in North Yorkshire and take the time to review almost every application and apply conditions to minimise the impact of the works on the users of the network.

Deemed Permits (automatically granted when not assessed by the Permit Team) has unfortunately increased in number to circa 1% of applications. This needs further analysis and monitoring.

Income is expected to be lower that scheme operational costs in future years.

Additional staff may be required to manage increases in application volumes and Utility undertakes. Therefore, there is a need to consider an adjustment (increase) in fee rates to ensure costs and income are balanced over the coming several years.

There are still some difficulties gathering accurate data from the IT system, but this has improved, and it expected to continue to improve over the following years.

The Permit team and Promoters will continue to work together and make improvements to minimise the impact of works on the highway network.

Works are being Permitted and co-ordinated effectively.

The entire network is being managed to the best of the team's ability with the tools and resources available to them and is a considerable achievement and worthy of praise.

## LOOKING FORWARD

The Permit Scheme will continue to maintain its effectiveness over the following years with a focus on these key areas.

- Increase Permit Fees to the maximum level to maintain a balance between operational costs and fee income.
- Work with Promoters to continue to minimise breaches and ensure compliance with legal requirements.
- Update and maintain an accurate Traffic Sensitive Streets list.

- Monitor the DfT's Street Manager system and feedback the need to improve data recording and reporting.
- Continuing staff recruitment, training, and development to maintain the required staff levels and skills.

## DEVELOPING THE PERMIT SCHEME

During 2017 and after an initial high-level financial assessment, consideration of the local needs and discussion with internal stakeholders, operational partners, consultants and neighboring Highway Authorities, North Yorkshire Council decided that the most appropriate scheme for North Yorkshire is one that would operate on all streets and charge a fee for Granted Permits on all streets.

Permit fees were set below the maximum level set by the DfT to ensure an initial balance of fee income and costs.

The North Yorkshire Permit Scheme has been designed to assist the Council to manage the existing local road network for the benefit of all road users.

The Permit Scheme will support existing activities and priorities of the Council and will provide a positive benefit. The Scheme will also encourage the undertakers, including those working for and on behalf of the Highway Authority to work in collaboration.

The Permit Scheme has been operationally and proactively focused on Strategically Significant Streets and to further the overall cultural shift to better management of the network.

However, co-ordination of all activities on all streets will be undertaken to deliver effective and proactive management of the entire network and consider the needs of all highway users and stakeholders such as local community bus operators.

Lower fees will be charged for activities on non-traffic sensitive streets and category 3 and 4 roads.

## PERMIT SCHEME OBJECTIVES

The scheme's objectives are as follows:

- Improve the quality and timeliness of information received from all activity promoters.
- Encourage a proactive approach to planning and undertaking of works on the highway.
- Protect the structure of the street and the integrity of apparatus in it.
- Ensure the safety of those using the street and those working on activities that fall under the scheme, with particular emphasis on people with disabilities.
- Ensure parity of treatment for all activity promoters.
- Reduce any unreasonable occupation of the Highway through efficient coordination and to minimise the impact of works on the travelling public.

The scheme is set up as a Red, Amber, Green (RAG) rated system, which works on a first come first serve basis in terms of booking road space.

Once a permit is submitted via the electronic system, a response time is automatically calculated according to the response times as set in statute.



The team then assess the permits according to the priority as determined by the response times.

### **KEY SCHEME OBJECTIVES**

The key objective of the North Yorkshire Permit Scheme is to support the continued delivery of transport objectives that contribute to the priorities of reducing congestion, improving safety, accessibility and air quality.

In addition, the permit scheme will support achieving economic growth and help deliver the wider County, Regional and National Agendas whilst still supporting delivery of sustainable transport objectives and continuing to listen and take into account the needs and views of all transport users in the County.

### **IMPROVING PERFORMANCE**

All Permit Schemes have underlying objectives to improve performance in line with the Authority's Network Management Duty in relation to the following key factors:

- Enhanced co-ordination and co-operation
- Encouragement of partnership working between the Permit Authority, all Activity Promoters and key stakeholder groups identified within this document
- Provision of more accurate and timely information to be communicated between all stakeholders including members of the public
- Promotion and encouragement of collaborative working
- Improvement in timing and duration of activities, particularly in relation to the busiest streets within the network
- Promotion of dialogue with regard to the way activities are to be carried out
- Enhanced programming of activities and better forward planning by all Activity Promoters

## APPENDIX 1 - EVALUATION BACKGROUND

### PERMIT SCHEME EVALUATION

Swift Argent Ltd was commissioned by North Yorkshire Council in 2023 to evaluate the performance of the Permit Scheme as a requirement set out in The Traffic Management Permit Scheme (England) (Amendment) Regulations 2015 regulation 16A.

The NYPS was implemented on 7<sup>th</sup> February 2018 and the purpose of this report gather and analyse data and to evaluate the Permit Scheme and consider the fee structure, the costs, and benefits of operating the Scheme and whether the Permit Scheme is meeting key performance indicators where these are set out in the Guidance.

### SCOPE OF WORK

In order to evaluate the performance of a Permit Scheme a number of data items are required to enable analysis.

Data is available within the street works IT system along with financial information from the Authority finance department.

The individual data items are set out later in this report for each indicator but will include the following categories.

- Number of Permits granted, modified, refused and varied
- Parity of treatment between Utilities and Authority works
- Conditions attached to Permits and breaches
- Variations and extensions and early starts
- Inspections carried out and results
- Works durations
- Customer enquiries
- Permit fees
- Operational costs
- Societal benefits

### REPORT STRUCTURE

- Executive Summary
- Cost Benefit Analysis
- Permit Scheme Performance
- Evaluation Background
- Key Performance Indicator Data
- HAUC TPI Measures
- Authority Measures
- Costs and Income

## KEY PERFORMANCE INDICATORS

A set of Key Performance Indicators (KPIs) and Objective Measures (OMs) are set out below to demonstrate parity of treatment between works for road purposes and street works undertaken by statutory undertakers.

Section 20.3 of the Permits Code of Practice states that every Authority that wants to run a Permit Scheme must explain how it intends to demonstrate parity of treatment for promoters in its application.

The Code contains seven KPIs that could be used for this purpose. The recording of KPIs 1 and 2 is a mandatory requirement of all Permit Schemes.

Authorities should select at least two others which they consider will demonstrate parity across their Permit Scheme. Authorities can also include their own KPIs.

- KPI 1 The number of Permit and Permit variation applications received, the number granted, and the number refused. (Breakdown of the data into applications granted and refused in relation to highway authority works for road purposes and works by utility promoters and provide a comparison with the percentage of Permits granted. Also, the data is further broken down by activity type into applications granted and refused.)
- KPI 2 The number of conditions applied by condition type.
- KPI 3 The number of approved extensions
- KPI 4 The number of occurrences of reducing the application period (early starts).
- KPI 5 The number of agreements to work in Section 58 and Section 58A restrictions. (Details of Section 58 and 58A restrictions will be provided as required under Section 8.3 of the TMA Code of Practice for Permits.)
- KPI 6 The proportion of times that a Permit authority intervenes on applications
- KPI 7 Number of inspections carried out to monitor conditions

The Statutory Guidance for Highway Authority Permit Schemes October 2015 set out TMA Permit Indicators (TPIs) for Permit Schemes are additional to the general TMA Performance Indicators, which are already being produced. The TPIs focus on occupancy, co-ordination, and inspections, and there for relate mainly to the stages of the works from works start to final conclusion. These additional Permit indicators focus more on the process of Permit applications and responses, prior to the works being carried out.

- TPI1 Works Phases Started (Base Data)
- TPI2 Works Phases Completed (Base Data)
- TPI3 Days of Occupancy Phases Completed
- TPI4 Average Duration of Works Phases Completed
- TPI5 Phases Completed on time
- TPI6 Number of deemed Permit applications
- TPI7 Number of Phase One Permanent Registrations

In addition to DfT KPIs and HAUC TPIs. The authority can collate its own data. These measures should reflect the business case and objectives put forward in the Scheme submission documentation.

- AM 1 Average duration of works by Permit type (Included in report)
- AM 2 Inspections (% age of total undertaken and failures) (Included in report)
- AM 3 Days of Disruption Saved/ Number of collaborative works (Included in report)
- AM 4 Response Code – broken down by promoter (Included in report)
- AM 5 FPNs (Permit Breaches) (Included in report)
- AM 6 Levels of Customer Enquiries (Included in report)
- AM 7 Average Journey Times
- AM 8 Journey time reliability
- AM 9 Road Traffic Collisions
- AM 10 Carbon Emissions
- AM 11 Profit/Loss (Included in report)

**TABLE 1 PERMIT FEE RATES**

<b>Provisional Advance Authorisation</b>	Road Category 0-2 or Traffic-sensitive £98	Road Category 3-4 and non-traffic-sensitive £31
<b>Major works – over 10 days and all major works requiring a traffic regulation order.</b>	Road Category 0-2 or Traffic-sensitive £200	Road Category 3-4 and non-traffic-sensitive £54
<b>Major works – 4 to 10 days</b>	Road Category 0-2 or Traffic-sensitive £130	Road Category 3-4 and non-traffic-sensitive £54
<b>Major works – up to 3 days</b>	Road Category 0-2 or Traffic-sensitive £65	Road Category 3-4 and non-traffic-sensitive £45
<b>Standard works – between 4 and 10 days</b>	Road Category 0-2 or Traffic-sensitive £117	Road Category 3-4 and non-traffic-sensitive £37
<b>Minor works – 3 days or less</b>	Road Category 0-2 or Traffic-sensitive £65	Road Category 3-4 and non-traffic-sensitive £23
<b>Immediate works – Emergency Works, which are defined in Section 52 of NRSWA</b>	Road Category 0-2 or Traffic-sensitive £54	Road Category 3-4 and non-traffic-sensitive £22
<b>Permit Variations – the need to alter the original plan</b>	Road Category 0-2 or Traffic-sensitive £45	Road Category 3-4 and non-traffic-sensitive £35

## APPENDIX 2 - KEY PERFORMANCE INDICATOR DATA

### KPI 1 - THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED, AND THE NUMBER REFUSED.

Table 3 below shows a breakdown of Permit applications received granted and refused. This excludes Provisional Permit Applications (PAAs).

Data on Applications and Variations that are superseded is being removed from this and future reports as applications and variations applied for and granted is the meaningful data.

Data is further broken down into Permit applications received, granted and refused related to Highway Authority works and Utilities works on Table 4 below.

**TABLE 2(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 4**

<b>Total Applications Received</b>	42,136	
<b>Total Variations Received</b>	22,695	
<b>Applications Granted</b>	35,474	84%
<b>Variations Granted</b>	23,121	102%
<b>Applications Refused</b>	3,078	7%
<b>Variations Refused</b>	1,187	5%
<b>Applications Deemed</b>	549	1%
<b>Variations Deemed</b>	181	<1%

**TABLE 2(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 5**

<b>Total Applications Received</b>	44,812	
<b>Total Variations Received</b>	27,869	
<b>Applications Granted</b>	38,223	85%
<b>Variations Granted</b>	23,859	86%
<b>Applications Refused</b>	2,894	6%
<b>Variations Refused</b>	1,180	4%
<b>Applications Deemed</b>	461	1%
<b>Variations Deemed</b>	128	<1%

**TABLE 2(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 6**

<b>Total Applications Received</b>	47,734	
<b>Total Variations Received</b>	29,684	
<b>Applications Granted</b>	37,271	78%
<b>Variations Granted</b>	27,777	94%
<b>Applications Refused</b>	6,112	13%
<b>Variations Refused</b>	2,854	10%
<b>Applications Deemed</b>	466	1%
<b>Variations Deemed</b>	166	<1%

**TABLE 3(A) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 4**

<b>Highway Authority Total Permit Applications</b>	13,412	32%
<b>Utility Total Permit Applications</b>	28,724	68%
<b>Highway Authority Total Applications Granted</b>	11,473	86%
<b>Utility Total Applications Granted</b>	24,001	84%
<b>Highway Authority Total Applications Refused</b>	497	4%
<b>Utility Total Applications Refused</b>	2,581	9%
<b>Highway Authority Total Permit Variations</b>	4,889	22%
<b>Utility Total Permit Variations</b>	17,806	78%
<b>Highway Authority Total Variations Granted</b>	4,654	95%
<b>Utility Total Variations Granted</b>	18,467	104%
<b>Highway Authority Total Variations Refused</b>	159	3%
<b>Utility Total Variations Refused</b>	1,028	6%

**TABLE 3(B) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 5**

<b>Highway Authority Total Permit Applications</b>	14,831	33%
<b>Utility Total Permit Applications</b>	29,981	67%
<b>Highway Authority Total Applications Granted</b>	12,339	83%
<b>Utility Total Applications Granted</b>	25,884	86%
<b>Highway Authority Total Applications Refused</b>	417	3%
<b>Utility Total Applications Refused</b>	2,477	8%
<b>Highway Authority Total Permit Variations</b>	5,200	19%
<b>Utility Total Permit Variations</b>	22,669	81%
<b>Highway Authority Total Variations Granted</b>	4,901	94%
<b>Utility Total Variations Granted</b>	18,958	84%
<b>Highway Authority Total Variations Refused</b>	158	3%
<b>Utility Total Variations Refused</b>	1,022	5%

**TABLE 3(C) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 6**

<b>Highway Authority Total Permit Applications</b>	17,275	36%
<b>Utility Total Permit Applications</b>	30,459	64%
<b>Highway Authority Total Applications Granted</b>	13,938	81%
<b>Utility Total Applications Granted</b>	23,333	77%
<b>Highway Authority Total Applications Refused</b>	895	5%
<b>Utility Total Applications Refused</b>	5,217	17%
<b>Highway Authority Total Permit Variations</b>	10,061	34%
<b>Utility Total Permit Variations</b>	19,623	66%
<b>Highway Authority Total Variations Granted</b>	9,365	93%
<b>Utility Total Variations Granted</b>	18,412	94%
<b>Highway Authority Total Variations Refused</b>	342	3%
<b>Utility Total Variations Refused</b>	2,512	13%



**TABLE 4(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 4**

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	13,412	4,889	11,473	4,654	497	159	63	14
Boundless Networks Ltd	10	6	6	6	3			
BT	6,670	4,542	5,537	4,252	710	245	87	38
Broadband for the Rural North (B4RN)	10	4	9	4				
Cadent Gas Limited	26	30	22	29	4	1		
Cityfibre Metro Networks Ltd	2,368	2,696	2,045	2,521	217	154	23	10
Connexin Limited	1				1			
Department for Transport	4	1	4	1				
EE Ltd	51	23	39	23	10			
Electricity North West	50	35	44	35	4		1	
Energy Assets Networks Ltd	27	30	24	28	3		2	
ES Pipelines	24	31	17	31	2			
ESP Electricity Ltd	4	5	4	3		1		1
Fulcrum Pipelines Limited	8	5	7	5	1			
Gas Transportation Co Ltd	40	56	33	52	4	3	6	
GEO	5	3	4	3				
Grain Communications Limited	95	134	68	123	24	9		1

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<b>Kingston Comms (Hull)</b>	595	635	476	560	45	59	10	15
<b>Last Mile Asset Management</b>	4	4	2	4	2			
<b>Last Mile Electricity Limited</b>	9	9	4	9	4			
<b>MUA Electricity Limited</b>	3	14	3	5		8	1	1
<b>National Grid Electricity Transmission</b>	15	9	12	8	1		3	
<b>National Highways</b>	43	15	41	15	2			
<b>Northern Gas Networks</b>	2,257	2,126	1,844	1,948	287	135	59	8
<b>Netomnia Limited</b>	1							
<b>Network Rail</b>	899	178	772	174	89	3	22	1
<b>Northern Powergrid (Northeast) Ltd</b>	2,351		2,019	1,859	161	98	35	20
<b>Northern Powergrid (Yorkshire) plc</b>	666	475	603	451	53	14	15	7
<b>Northumbrian Water</b>	287	216	240	207	18	9	9	
<b>Nynet Ltd</b>	434	252	371	228	41	15	8	1
<b>Open Fibre Networks Limited</b>	17	12	12	12	1			
<b>Quickline Communications Ltd</b>	56	65	47	63		1	1	
<b>Royal Mail Property &amp; Facilities Solutions</b>	13	3	11	3	2			
<b>TalkTalk Communications Limited</b>	234	148	208	136	11	12	1	
<b>O2 (UK) Limited</b>	32	38	26	38	4			
<b>United Utilities Water Limited</b>	20	11	20	11				

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<b>Virgin Media</b>	440	127	377	127	31		2	
<b>Vodafone</b>	29	32	14	32	8	1		
<b>Yorkshire Water</b>	10,059	5,078	8,314	4,746	746	226	190	63
<b>Zzoomm Plc</b>	432	506	351	487	51	19	3	
<b>Utility Total</b>	28,723	17,806	24,001	18,467	2,581	1,028	486	167

**TABLE 4(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 5**

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	14,831	5,200	12,339	4,901	417	158	90	19
Boundless Networks Ltd	6		4		2			
BT	5,876	3,494	4,841	3,309	664	129	81	32
Broadband for the Rural North (B4RN)	63	35	55	33	2	2		
Cadent Gas Limited	12	8	8	8	1			
Cellnex OT UK	2		1		1			
Cityfibre Metro Networks Ltd	2,620	2,687	2,446	109	48	100	22	16
Connexin Limited	29	6	27	6	1		3	
Department for Transport	2	2	3	2				
EE Ltd	30	35	27	35	1			
Electricity Network Company Limited	19	9	123	9	7			
Electricity North West	65	47	57	46	6	1		
Energy Assets Networks Ltd	38	40	28	37	1	3		
Energy Assets Pipelines Ltd	3	1	2	1				
ES Pipelines	12	8	6	8	3			
ESP Electricity Ltd	12	18	8	18	4		2	
Factco	24	20	17	20	3			
Fulcrum Pipelines Limited	12	16	10	16	2			
Gas Transportation Co Ltd	103	116	75	108	20	7	2	1
Gigaclear Limited	1							
Grain Communications Limited	80	75	59	72	6	3		
Hutchison 3G Ltd	3		3					
Independent Next Generation Networks Ltd	12		6		6			
Kingston Comms (Hull)	321	336	292	297	15	38	7	1
Last Mile Electricity Limited	19	26	16	22	2	4	1	

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<b>National Highways</b>	41	21	35	20		1		
<b>National Grid Electricity Transmission</b>	1	2	1	2				
<b>Northern Gas Networks</b>	1,974	2,481	1,551	2,306	301	142	39	18
<b>Netomnia Limited</b>	1							
<b>Network Rail</b>	835	178	743	170	74	6	35	1
<b>Nexfibre Networks Limited</b>	362	301	302	288	26	12		
<b>Northern Powergrid (Northeast) Ltd</b>	1,989	1,581	1,763	1,474	139	93	23	6
<b>Northern Powergrid (Yorkshire) plc</b>	661	448	568	429	65	14	9	3
<b>Northumbrian Water</b>	277	258	237	246	19	12	5	
<b>Nynet Ltd</b>	152	107	129	106	13	1	2	
<b>Open Fibre Networks Limited</b>	33	29	18	28	14	1		
<b>Quickline Communications Ltd</b>	787	575	618	554	107	11	5	3
<b>Royal Mail Property &amp; Facilities Solutions</b>	5	4	4	4				
<b>Swish Fibre Ltd</b>	294	263	239	253	34	9	1	
<b>TalkTalk Communications Limited</b>	61	29	55	28	2	1		
<b>O2 (UK) Limited</b>	47	22	32	22	11			
<b>United Utilities Water Limited</b>	33	6	29	6	4			
<b>Virgin Media</b>	1,901	1,765	1,571	1,669	182	80	9	3
<b>Vodafone</b>	3	1	2	1				
<b>Voneus Limited</b>	78	144	66	137	5	7		
<b>Yorkshire Water</b>	9,661	5,732	8,583	5,407	576	264	111	23
<b>Zzoomm Plc</b>	1,293	1,656	1,112	1,566	100	80	12	2
<b>Utility Total</b>	29,981	22,669	25,884	18,958	2,477	1,022	371	109

**TABLE 4(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 6**

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	17,275	10,061	13,938	9,365	895	342	76	29
Abovenet Communications UK Ltd	1		1					
Allpoints Fibre Networks Limited	277	226	205	218	55	4		1
Arqiva Ltd	1		1					
BT	5,951	2,999	4,489	2,768	1,015	1,765	111	25
Broadband for the Rural North (B4RN)	29	7	28	7				
Cadent Gas Limited	19	14	15	14	4			
Cityfibre Metro Networks Ltd	734	756	619	724	55	26	4	
Connexin Limited	15	14	10	14	3			
Cornerstone Telecommunications Infrastructure Limited	21	13	13	13	6			
Department for Transport	2		2					
EE Ltd	29	15	21	15	4			
Electricity Network Company Limited	16	7	9	7	4			
Electricity North West	110	64	77	61	1	3		
Energy Assets Networks Ltd	33	19	21	18	6	1		
Energy Assets Pipelines Ltd	14	11	7	11	4			
ES Pipelines	9	13	5	13	3			
ESP Electricity Ltd		1		1				
Factco	23	26	19	24	4	22		

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<b>Gas Transportation Co Ltd</b>	24	14	16	14	7			
<b>Gigaclear Limited</b>	677	606	409	560	218	38	3	
<b>Grain Communications Limited</b>	192	213	135	207	41	5		
<b>Hutchison 3G Ltd</b>	29	26	23	25	3	1		
<b>ITS Technology Group Limited</b>	4		1		2			
<b>Kingston Communications (Hull)</b>	476	311	346	283	113	25	10	1
<b>Last Mile Electricity Limited</b>	18	23	8	23	10			
<b>Last Mile Asset Management</b>	5	3	4	3	1			
<b>Metro West Yorkshire Combined Authority</b>	3	2	2	2	1			
<b>MUA Electricity Limited</b>	18	21	13	20	5	1	1	
<b>National Highways</b>	52	9	46	9	1			
<b>National Gas Transmission</b>	23	13	12	13	11			
<b>National Grid Electricity Transmission</b>		2		2				
<b>Northern Gas Networks</b>	2,263	2,361	1,642	2,161	526	140	53	44
<b>Neoscorp Ltd</b>	1				1			
<b>Netomnia Limited</b>	23	15	11	15	10		1	
<b>Network Rail</b>	893	194	716	186	258	4	19	
<b>Nexfibre Networks Limited</b>	1,000	939	779	897	177	36	3	2
<b>Northern Powergrid (Northeast) Ltd</b>	2,321	1,344	1,778	1,259	399	66	32	14

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<b>Northern Powergrid (Yorkshire) plc</b>	457	1,344	434	1,259	17	66	11	4
<b>Northumbrian Water</b>	314	201	234	191	53	10	9	
<b>Nynet Ltd</b>	38	25	32	24	3		1	1
<b>Open Fibre Networks Limited</b>	11	8	5	8	4			
<b>Quickline Communications Ltd</b>	3,698	2,722	2,527	2,563	884	127	17	6
<b>Royal Mail Property &amp; Facilities Solutions</b>	3		3					
<b>Secure Web Service Ltd</b>	5		5					
<b>Swish Fibre Ltd</b>	500	279	389	263	58	12	6	1
<b>TalkTalk Communications Limited</b>	8	1	8	1				
<b>O2 (UK) Limited</b>	25	16	18	16	4			
<b>UK Power Distribution Ltd</b>	4	3	2	3	2			
<b>United Utilities Water Limited</b>	42	13	41	11	1	1	1	1
<b>Virgin Media</b>	595	200	475	196	47	2		
<b>Vodafone</b>	11	1	6	1	2			
<b>Voneus Limited</b>	447	305	357	296	67	7	2	
<b>West Northamptonshire Council</b>	1		1					
<b>Yorkshire Water</b>	8,607	4,010	6,996	3,785	1,075	166	103	36
<b>Zzoomm Plc</b>	371	215	303	208	53	6	2	
<b>Utility Total</b>	30,458	19,623	23,332	18,412	5,217	2,512	390	137



**TABLE 5(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	245	5%	138	24%									40	4%
Major	314	6%	27	5%	391	9%	31	14%	3	5%	2	5%	34	4%
Standard	844	17%	132	23%	1,196	29%	62	28%	9	14%	12	32%	165	18%
Minor	2,223	44%	268	46%	2,106	50%	116	52%	38	60%	19	50%	501	54%
Immediate	1,436	28%	19	3%	503	12%	14	6%	13	21%	5	13%	37	4%
Permit Variation													144	16%
<b>Total</b>	<b>5,062</b>		<b>584</b>		<b>4,196</b>		<b>223</b>		<b>63</b>		<b>38</b>		<b>921</b>	

**TABLE 5(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	231	4%	112	23%					7	9%			88	6%
Major	273	5%	24	5%	321	9%	5	14%	5	6%	2	50%	65	4%
Standard	777	15%	101	21%	989	27%	8	23%	11	14%		0%	234	16%
Minor	2,630	49%	244	50%	1,875	52%	22	63%	50	63%	2	50%	1,023	71%
Immediate	1,403	26%	9	2%	423	12%		0%	7	9%			39	3%
Permit Variation														
<b>Total</b>	<b>5,314</b>		<b>490</b>		<b>3,608</b>		<b>35</b>		<b>80</b>		<b>4</b>		<b>1,449</b>	

**TABLE 5(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	208	4%	155	14%					5	6%				
Major	256	5%	59	5%	233	7%	30	16%	7	8%	1	14%	4	12%
Standard	545	12%	230	21%	865	25%	43	23%	15	18%	1	14%	3	9%
Minor	2,321	49%	613	57%	1,894	55%	92	50%	50	60%	5	71%	26	79%
Immediate	1,409	30%	24	2%	440	13%	20	11%	6	7%				
Permit Variation														
Total	4,739		1,081		3,432		185		83		7		33	

**TABLE 6(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,014	5%	519	27%		0%		0%	23	6%			194	6%
Major	1,089	6%	91	5%	1,273	9%	137	16%	18	4%	16	11%	99	3%
Standard	2,877	15%	416	21%	4,029	28%	276	32%	91	22%	51	34%	607	18%
Minor	7,977	43%	858	44%	7,210	51%	376	44%	221	54%	72	47%	1,755	53%
Immediate	5,605	30%	70	4%	1,636	12%	63	7%	58	14%	13	9%	135	4%
Permit Variation													498	15%
Total	18,562		1,954		14,148		852		411		152		3,288	

**TABLE 6(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	857	5%	478	24%					21	8%		0%	309	6%
Major	1,008	6%	88	4%	1,342	9%	20	16%	23	8%	7	47%	243	4%
Standard	2,520	14%	367	19%	3,767	26%	24	20%	45	16%	3	20%	945	17%
Minor	8,863	49%	997	51%	7,598	53%	79	64%	163	59%	5	33%	3,896	70%
Immediate	4,694	26%	41	2%	1,586	11%			24	9%			185	3%
Permit Variation														
Total	17,942		1,971		14,293		123		276		15		5,578	

**TABLE 6(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	896	5%	661	15%					20	6%				0%
Major	879	5%	227	5%	1,486	11%	103	15%	22	7%	2	9%	8	7%
Standard	2,261	12%	807	19%	3,398	24%	151	22%	58	18%	4	18%	8	7%
Minor	9,192	49%	2,488	58%	7,351	52%	356	52%	196	62%	16	73%	92	83%
Immediate	5,548	30%	105	2%	1,788	13%	75	11%	20	6%			3	3%
Permit Variation														
Total	18,776		4,288		14,023		685		316		22		111	

**TABLE 7(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,259	5%	657	26%					23	5%			234	6%
Major	1,403	6%	118	5%	1,664	9%	168	16%	21	4%	18	9%	133	3%
Standard	3,721	16%	548	22%	5,225	28%	338	31%	100	21%	63	33%	772	18%
Minor	10,200	43%	1,126	44%	9,316	51%	492	46%	259	55%	91	48%	2,256	54%
Immediate	7,041	30%	89	4%	2,139	12%	77	7%	71	15%	18	9%	172	4%
Permit Variation													642	15%
Total	23,624		2,538		18,344		1,075		474		190		4,209	

**TABLE 7(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,088	5%	590	24%					28	8%			397	6%
Major	1,281	6%	112	5%	1,663	9%	25	16%	28	8%	9	47%	308	4%
Standard	3,297	14%	468	19%	4,756	27%	32	20%	56	16%	3	16%	1,179	17%
Minor	11,493	49%	1,241	50%	9,473	53%	101	64%	213	60%	7	37%	4,919	70%
Immediate	6,097	26%	50	2%	2,009	11%			31	9%			224	3%
Permit Variation														
Total	23,256		2,461		17,901		158		356		19		7,027	

**TABLE 7(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,104	5%	816	15%					25	6%				
Major	1,135	5%	286	5%	1,719	10%	133	15%	29	7%	3	10%	12	8%
Standard	2,806	12%	1,037	19%	4,263	24%	194	22%	73	18%	5	17%	11	8%
Minor	11,513	49%	3,101	58%	9,245	53%	448	51%	246	62%	21	72%	118	82%
Immediate	6,957	30%	129	2%	2,228	13%	95	11%	26	7%			3	2%
Permit Variation														
Total	23,515		5,369		17,455		870		399		29		144	

**TABLE 8(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	281	12%	19	16%									64	4%
Major	220	9%	4	3%	181	18%	6	19%	-	0%			45	3%
Standard	186	8%	8	7%	178	17%	3	10%	2	15%			97	7%
Minor	1,402	59%	85	73%	664	64%	22	71%	11	85%	4	100%	1,200	84%
Immediate	271	11%	1	1%	7	1%							20	1%
Permit Variation														
Total	2,360		117		1,030		31		13		4		1,426	

**TABLE 8(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	237	9%	10	11%					4	25%			63	3%
Major	163	6%	3	3%	136	13%	5	13%	1	6%	2	67%	34	2%
Standard	164	7%	6	7%	162	16%	8	21%	1	6%	1	33%	98	5%
Minor	1,927	77%	68	78%	713	70%	25	66%	10	63%		0%	1,608	89%
Immediate	20	1%			2	<1%							6	<1%
Permit Variation														
Total	2,511		87		1,013		38		16		3		1,809	

**TABLE 8(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	253	9%	5	3%									27	2%
Major	168	6%	8	4%	200	10%	6	8%	1	6%	5	17%	63	4%
Standard	207	7%	16	8%	211	10%	5	7%	3	19%	10	33%	105	7%
Minor	2,230	77%	160	85%	1,586	79%	60	85%	12	75%	8	27%	1,258	86%
Immediate	45	2%			16	1%					7	23%	8	<1%
Permit Variation														
Total	2,903		189		2,013		71		16		30		1,461	

**TABLE 9(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,107	12%	73	19%					2	4%			255	5%
Major	899	10%	8	2%	672	19%	18	15%	2	4%	3	30%	174	3%
Standard	696	8%	24	6%	627	17%	5	4%	5	10%			373	7%
Minor	5,585	61%	278	72%	2,316	64%	97	80%	37	74%	7	70%	4,424	83%
Immediate	826	9%	3	1%	9	<1%	1	1%	4	8%			84	2%
Permit Variation														
Total	9,113		386		3,624		121		50		10		5,310	

**TABLE 9(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	835	8%	31	9%					19	26%			235	3%
Major	639	7%	5	2%	527	14%	20	17%	6	8%	7	44%	136	2%
Standard	650	7%	33	10%	594	15%	24	20%	7	9%	6	38%	395	5%
Minor	7,654	78%	260	79%	2,760	71%	76	63%	42	57%	3	19%	6,400	89%
Immediate	50	1%	1	<1%	7	<1%							20	<1%
Permit Variation														
Total	9,828		330		3,888		120		74		16		7,186	

**TABLE 9(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	766	7%	20	3%									97	2%
Major	677	6%	24	3%	768	10%	32	12%	7	12%	22	21%	196	3%
Standard	743	7%	67	9%	836	11%	18	7%	6	10%	34	32%	421	7%
Minor	8,608	79%	594	84%	5,692	77%	219	81%	46	77%	32	30%	4,907	87%
Immediate	169	2%	1	<1%	56	1%	2	1%	1	2%	18	17%	45	1%
Permit Variation														
Total	10,963		706		7,352		271		60		106		5,666	

**TABLE 10(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,388	12%	92	18%					2	3%			319	5%
Major	1,119	10%	12	2%	853	18%	24	16%	2	3%	3	21%	219	3%
Standard	882	8%	32	6%	805	17%	8	5%	7	11%			470	7%
Minor	6,987	61%	363	72%	2,980	64%	119	78%	48	76%	11	79%	5,624	83%
Immediate	1,097	10%	4	1%	16	<1%	1	1%	4	6%			104	2%
Permit Variation														
Total	11,473		503		4,654		152		63		14		6,736	



**TABLE 10(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,072	9%	41	10%					23	26%			298	3%
Major	802	6%	8	2%	663	14%	25	16%	7	8%	9	47%	170	2%
Standard	814	7%	39	9%	756	15%	32	20%	8	9%	7	37%	493	5%
Minor	9,581	78%	328	79%	3,473	71%	101	64%	52	58%	3	16%	8,008	89%
Immediate	70	1%	1	<1%	9	<1%							26	<1%
Permit Variation														
Total	12,339		417		4,901		158		90		19		8,995	

**TABLE 10(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,019	7%	25	3%									124	2%
Major	845	6%	32	4%	968	10%	38	11%	8	11%	27	20%	259	4%
Standard	950	7%	83	9%	1,047	11%	23	7%	9	12%	44	32%	526	7%
Minor	10,838	78%	754	84%	7,278	78%	279	82%	58	76%	40	29%	6,165	87%
Immediate	214	2%	1	<1%	72	1%	2	1%	1	1%	25	18%	53	1%
Permit Variation														
Total	13,866		895		9,365		342		76		136		7,127	

**TABLE 11(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	526	7%	157	22%									104	4%
Major	534	7%	31	4%	572	11%	37	15%	3	4%	2	5%	79	3%
Standard	1,030	14%	140	20%	1,374	26%	65	26%	11	14%	12	29%	262	11%
Minor	3,625	49%	353	50%	2,770	53%	138	54%	49	64%	23	55%	1,701	72%
Immediate	1,707	23%	20	3%	510	10%	14	6%	13	17%	5	12%	57	2%
Permit Variation													144	6%
Total	7,422		701		5,226		254		76		42		2,347	

**TABLE 11(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	468	6%	122	21%					11	11%			151	5%
Major	436	6%	27	5%	457	10%	10	14%	6	6%	4	57%	99	3%
Standard	941	12%	107	19%	1,151	25%	16	22%	12	13%	1	14%	332	10%
Minor	4,557	58%	312	54%	2,588	56%	47	64%	60	63%	2	29%	2,631	81%
Immediate	1,423	18%	9	2%	425	9%			7	7%			45	1%
Permit Variation														
Total	7,825		577		4,621		73		96		7		3,258	

**TABLE 11(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	461	6%	160	13%					5	5%			27	2%
Major	424	6%	67	5%	433	8%	36	14%	8	8%	6	16%	67	4%
Standard	752	10%	246	19%	1,076	20%	48	19%	18	18%	11	30%	108	7%
Minor	4,551	60%	773	61%	3,480	64%	152	59%	62	63%	13	35%	1,284	86%
Immediate	1,454	19%	24	2%	456	8%	20	8%	6	6%	7	19%	8	1%
Permit Variation														
Total	7,642		1,270		5,445		256		99		37		1,494	

**TABLE 12(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	2,121	8%	592	25%					25	5%			449	5%
Major	1,988	7%	99	4%	1,945	11%	155	16%	20	4%	19	12%	273	3%
Standard	3,573	13%	440	19%	4,656	26%	281	29%	96	21%	51	31%	980	11%
Minor	13,562	49%	1,136	49%	9,526	54%	473	49%	258	56%	79	49%	6,179	72%
Immediate	6,431	23%	73	3%	1,645	9%	64	7%	62	13%	13	8%	219	3%
Permit Variation													498	6%
Total	27,675		2,340		17,772		973		461		162		8,598	

**TABLE 12(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,692	6%	509	22%					40	11%			544	4%
Major	1,647	6%	93	4%	1,869	10%	40	16%	29	8%	14	45%	379	3%
Standard	3,170	11%	400	17%	4,361	24%	48	20%	52	15%	9	29%	1,340	10%
Minor	16,517	59%	1,257	55%	10,358	57%	155	64%	205	59%	8	26%	10,296	81%
Immediate	4,744	17%	42	2%	1,593	9%			24	7%			205	2%
Permit Variation														
Total	27,770		2,301		18,181		243		350		31		12,764	

**TABLE 12(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,573	5%	685	12%	768	3%	32	3%	27	6%	22	9%	196	2%
Major	1,622	6%	294	5%	2,322	8%	121	10%	28	6%	36	15%	429	4%
Standard	10,869	38%	1,401	25%	9,090	32%	370	30%	104	24%	36	15%	4,915	43%
Minor	9,361	32%	2,489	44%	7,407	26%	358	29%	197	45%	34	15%	137	1%
Immediate	5,548	19%	105	2%	1,788	6%	75	6%	20	5%			3	0%
Permit Variation			706	12%	7,352	26%	271	22%	60	14%	106	45%	5,666	50%
Total	28,973		5,680		28,727		1,227		436		234		11,346	

**TABLE 13(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 4**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	2,647	8%	749	25%					25	5%			553	5%
Major	2,522	7%	130	4%	2,517	11%	192	16%	23	4%	21	10%	352	3%
Standard	4,603	13%	580	19%	6,030	26%	346	28%	107	20%	63	31%	1,242	11%
Minor	17,187	49%	1,489	49%	12,296	53%	611	50%	307	57%	102	50%	7,880	72%
Immediate	8,138	23%	93	3%	2,155	9%	78	6%	75	14%	18	9%	276	3%
Permit Variation													642	6%
Total	35,097		3,041		22,998		1,227		537		204		10,945	

**TABLE 13(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 5**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	2,160	6%	631	22%					51	11%			695	4%
Major	2,083	6%	120	4%	2,326	10%	50	16%	35	8%	18	47%	478	3%
Standard	4,111	12%	507	18%	5,512	24%	64	20%	64	14%	10	26%	1,672	10%
Minor	21,074	59%	1,569	55%	12,946	57%	202	64%	265	59%	10	26%	12,927	81%
Immediate	6,167	17%	51	2%	2,018	9%			31	7%			250	2%
Permit Variation														
Total	35,595		2,878		22,802		316		446		38		16,022	

**TABLE 13(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 6**

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	2,034	6%	845	12%	768	2%	32	2%	32	6%	22	8%	223	2%
Major	2,046	6%	361	5%	2,755	8%	157	11%	36	7%	42	15%	496	4%
Standard	11,621	32%	1,647	24%	10,166	30%	418	28%	122	23%	47	17%	5,023	39%
Minor	13,912	38%	3,262	47%	10,887	32%	510	34%	259	48%	47	17%	1,421	11%
Immediate	7,002	19%	129	2%	2,244	7%	95	6%	26	5%	7	3%	11	0%
Permit Variation	-	0%	706	10%	7,352	22%	271	18%	60	11%	106	39%	5,666	44%
Total	36,615		6,950		34,172		1,483		535		271		12,840	

## KPI 2 - THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE.

Conditions are attached to applications by the Works Promoter or when requested by the Permit Authority and help deliver the Permit Scheme objectives and societal benefits.

**TABLE 14(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 4**

Date Constraints	28,859	13,771	42,630
Time Constraints	16,138	10,904	27,042
Out of Hours Work			
Material and Plant Storage	3,599		3,599
Road Occupation Dimensions	3,811	4	3,815
Traffic Space Dimensions	2,344	284	2,628
Road Closure	3,575	2,464	6,039
Light Signals and Shuttle Working	10,319	1,510	11,829
Traffic Management Changes	4,563	17	4,580
Work Methodology	12,365	2,715	15,080
Consultation and Publicity	28,858	13,771	42,629
Environmental	482	4	486
Local			
<b>Total</b>	<b>114,913</b>	<b>45,444</b>	<b>160,357</b>

**TABLE 14(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 5**

Date Constraints	30,861	15,371	46,232
Time Constraints	17,662	13,324	30,986
Out of Hours Work	897	74	971
Material and Plant Storage	5,044	21	5,065
Road Occupation Dimensions	4,015	67	4,082
Traffic Space Dimensions	3,791	328	4,119
Road Closure	5,724	5,234	10,958
Light Signals and Shuttle Working	14,291	7,441	21,732
Traffic Management Changes	6,891	3,559	10,450
Work Methodology	13,248	4,148	17,396

<b>Consultation and Publicity</b>	30,861	15,371	46,232
<b>Environmental</b>	1,651	58	1,709
<b>Local</b>	261	36	297
<b>Total</b>	<b>135,197</b>	<b>65,032</b>	<b>200,229</b>

**TABLE 14(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 6**

<b>Date Constraints</b>	31,031	17,274	48,305
<b>Time Constraints</b>	18,175	15,720	33,895
<b>Out of Hours Work</b>	476	44	520
<b>Material and Plant Storage</b>	3,490	53	3,543
<b>Road Occupation Dimensions</b>	4,602	160	4,762
<b>Traffic Space Dimensions</b>	3,072	182	3,254
<b>Road Closure</b>	5,077	5,666	10,743
<b>Light Signals and Shuttle Working</b>	16,467	9,812	26,279
<b>Traffic Management Changes</b>	9,765	3,594	13,359
<b>Work Methodology</b>	11,112	2,774	13,886
<b>Consultation and Publicity</b>	31,031	17,276	48,307
<b>Environmental</b>	946	107	1,053
<b>Local</b>	372	27	399
<b>Total</b>	<b>135,616</b>	<b>72,689</b>	<b>208,305</b>



### KPI 3 - THE NUMBER OF APPROVED EXTENSIONS

TABLE 15(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 4

Month	Highway Authority	Utilities	Total
March	7	36	43
April	29	175	204
May	57	171	228
June	51	236	287
July	19	198	217
August	32	208	240
September	64	176	240
October	27	196	223
November	13	201	214
December	15	112	127
January	15	173	188
February	20	226	246
Total	349	2,108	2,457

**TABLE 15(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 5**

Month	Highway Authority	Utilities	Total
March	5	103	108
April	18	208	226
May	21	169	190
June	27	223	250
July	34	328	362
August	22	287	309
September	36	265	301
October	16	264	280
November	27	323	350
December	14	208	222
January	31	227	258
February	28	264	292
<b>Total</b>	<b>279</b>	<b>2,869</b>	<b>3,148</b>

**TABLE 15(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 6**

Month	Highway Authority	Utilities	Total
March	10	45	55
April	17	176	193
May	34	233	267
June	31	292	323
July	31	244	275
August	21	232	253
September	30	157	187
October	43	240	283
November	41	256	297
December	13	83	96
January	112	260	372
February	26	160	186
<b>Total</b>	<b>409</b>	<b>2,378</b>	<b>2,787</b>

## KPI 7 - NUMBER OF INSPECTIONS CARRIED OUT TO MONITOR CONDITIONS

This KPI is broken down by promoter and shown as the number of sample permit condition checks carried out as a percentage of those issued.

**TABLE 16(A) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 4**

Promoter	Passed	Non-Compliant	Total inspections
Highway Authority	177	258	435
Broadband for the Rural North (B4RN)	4	2	
BT	1,414	870	
Cadent Gas Limited	8	6	
Cityfibre Metro Networks Ltd	454	740	
ES Pipelines Ltd	6	12	18
EE Ltd	6	4	10
Electricity North West Limited	15	2	17
Energy Assets Networks Limited	7	8	15
Fulcrum Pipelines Limited	7	1	8
Gas Transportation Co Ltd	22	17	39
GEO	7		7
Grain Communications Limited	9	35	44
Kingston Comms (Hull)	77	174	251
Last Mile Asset Management			-
Last Mile Electricity Limited	3	4	7
National Highways		2	2
Network Rail	4	12	16
Northern Gas Networks	633	564	1,197
Northern Powergrid (Northeast) PLC	709	515	1,224
Northern Powergrid (Yorkshire) PLC	194	176	370
Northumbrian Water	148	84	232
Nynet Ltd	24	111	135
O2 (UK) Limited	7	1	8
Open Fibre Networks Limited	1		1
Quickline Communications Ltd	3	5	8

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<b>Royal Mail Property &amp; Facilities Solutions</b>	6	2	8
<b>TalkTalk Communications Limited</b>	210	134	344
<b>United Utilities Water Ltd</b>	7		7
<b>Virgin Media</b>	89	31	120
<b>Vodafone Group</b>	4	3	7
<b>Yorkshire Water</b>	2,514	1,775	
<b>Zzoomm Plc</b>	54	42	
<b>Utility Total</b>	<b>6,823</b>	<b>5,590</b>	<b>4,530</b>

**TABLE 16(B) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 5**

<b>Promoter</b>	<b>Passed</b>	<b>Non-Compliant</b>	<b>Total inspections</b>
<b>Highway Authority</b>	157	153	310
<b>Abovenet Communications UK Ltd</b>			-
<b>Allpoints Fibre Networks Limited</b>			-
<b>Arqiva Ltd</b>			-
<b>Boundless Networks Limited</b>			-
<b>Broadband for the Rural North (B4RN)</b>	2	4	
<b>BT</b>	1,125	700	
<b>Cadent Gas Limited</b>	4		
<b>Cellnex OT UK</b>			
<b>Cityfibre Metro Networks Ltd</b>	424	627	
<b>Connexin Limited</b>			
<b>Cornerstone Telecommunications Infrastructure Limited</b>			
<b>Department for Transport</b>			
<b>ES Pipelines Ltd</b>	3	1	4
<b>EE Ltd</b>	6		6
<b>Electricity Network Company Limited</b>		2	2
<b>Electricity North West Limited</b>	7	13	20
<b>Energy Assets Networks Limited</b>	5	3	8
<b>Energy Assets Pipelines Limited</b>	1	1	2
<b>ESP Electricity</b>	1	2	3

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<b>Facto</b>	2	1	3
<b>Fulcrum Pipelines Limited</b>	6	5	11
<b>Gas Transportation Co Ltd</b>	11	14	25
<b>GEO</b>	3		3
<b>Gigaclear Limited</b>			-
<b>Grain Communications Limited</b>	6		6
<b>Hutchingson 3G Ltd</b>		17	17
<b>Independent Water Networks Ltd</b>			-
<b>ITS Technology Group Limited</b>			
<b>Kingston Comms (Hull)</b>	114	127	241
<b>Last Mile Asset Management</b>			-
<b>Last Mile Electricity Limited</b>	4	6	10
<b>Last Mile Gas Limited</b>			-
<b>LBR REMOVE</b>			-
<b>Metro West Yorkshire Combined Authority</b>			-
<b>MUA Electricity Limited</b>			-
<b>National Gas Transmission</b>			-
<b>National Grid Electricity Transmission</b>			-
<b>National Highways</b>			-
<b>Neoscorp :Ltd</b>			-
<b>Netomnia Limited</b>			-
<b>Network Rail</b>	2	8	10
<b>Nexfibre Networks Limited</b>	10	45	55
<b>Northern Gas Networks</b>	402	443	845
<b>Northern Powergrid (Northeast) PLC</b>	511	344	855
<b>Northern Powergrid (Yorkshire) PLC</b>	177	190	367
<b>Northumbrian Water</b>	66	139	205
<b>Nynet Ltd</b>	52	35	87
<b>O2 (UK) Limited</b>	3	1	4
<b>Open Fibre Networks Limited</b>	4	4	8
<b>Quickline Communications Ltd</b>	18	68	86
<b>Royal Mail Property &amp; Facilities Solutions</b>	1		1

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<b>Secure Web Service Ltd</b>			-
<b>Swish Fibre Ltd</b>	7	22	29
<b>TalkTalk Communications Limited</b>	104	32	136
<b>UK Power Distribution Ltd</b>			-
<b>United Utilities Water Ltd</b>	3	5	8
<b>Virgin Media</b>	108	311	419
<b>Vodafone Group</b>	2	6	8
<b>Voneus Limited</b>	12	10	22
<b>West Northamptonshire Council</b>			-
<b>Yorkshire Water</b>	1,897	1,388	
<b>Zzoomm Plc</b>	251	455	
<b>Utility Total</b>	5,511	5,182	3,816

**TABLE 16(C) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 6**

Promoter	Passed	Non-Compliant	Total inspections
Highway Authority	165	270	435
Abovenet Communications UK Ltd			-
Allpoints Fibre Networks Limited	81	54	135
Arqiva Ltd			-
Boundless Networks Limited			-
Broadband for the Rural North (B4RN)	4		
BT	1,332	601	
Cadent Gas Limited	9	1	
Cellnex OT UK			
Cityfibre Metro Networks Ltd	605	213	
Connexin Limited			
Cornerstone Telecommunications Infrastructure Limited	1	2	
Department for Transport			
ES Pipelines Ltd	2	3	5
EE Ltd	2		2
Electricity Network Company Limited	1	1	2
Electricity North West Limited	4	4	8
Energy Assets Networks Limited	13	56	69
Energy Assets Pipelines Limited	1	2	3
ESP Electricity			-
Facto		5	5
Fulcrum Pipelines Limited			-
Gas Transportation Co Ltd	14	8	22
GEO	1		1
Gigaclear Limited	61	119	180
Grain Communications Limited	39	65	104
Hutchingson 3G Ltd	1	2	3
Independent Water Networks Ltd			-
ITS Technology Group Limited			
Kingston Comms (Hull)	113	93	206



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<b>Last Mile Asset Management</b>			-
<b>Last Mile Electricity Limited</b>	3	3	6
<b>Last Mile Gas Limited</b>			-
<b>LBR REMOVE</b>			-
<b>Metro West Yorkshire Combined Authority</b>			-
<b>MUA Electricity Limited</b>	3	3	6
<b>National Gas Transmission</b>	3	3	6
<b>National Grid Electricity Transmission</b>			-
<b>National Highways</b>			-
<b>Neoscorp :Ltd</b>			-
<b>Netomnia Limited</b>	2	1	3
<b>Network Rail</b>	5	18	23
<b>Nexfibre Networks Limited</b>	232	116	348
<b>Northern Gas Networks</b>	694	472	1,166
<b>Northern Powergrid (Northeast) PLC</b>	803	565	1,368
<b>Northern Powergrid (Yorkshire) PLC</b>	255	156	411
<b>Northumbrian Water</b>	112	132	244
<b>Nynet Ltd</b>	23	7	30
<b>O2 (UK) Limited</b>	1	1	2
<b>Open Fibre Networks Limited</b>	1	3	4
<b>Quickline Communications Ltd</b>	310	382	692
<b>Royal Mail Property &amp; Facilities Solutions</b>			-
<b>Secure Web Service Ltd</b>			-
<b>Swish Fibre Ltd</b>	41	40	81
<b>TalkTalk Communications Limited</b>	46	10	56
<b>UK Power Distribution Ltd</b>			-
<b>United Utilities Water Ltd</b>	1	2	3
<b>Virgin Media</b>	668	75	743
<b>Vodafone Group</b>	3	1	4
<b>Voneus Limited</b>	42	65	107
<b>West Northamptonshire Council</b>			-
<b>Yorkshire Water</b>	2,421	1,533	

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<b>Zzoomm Plc</b>	261	216	
<b>Utility Total</b>	8,379	5,303	6,483

## HAUC TPI MEASURES

**TABLE 17(A) TPI 1 WORKS PHASES STARTED (BASE DATA) BY PROMOTER. YEAR 4**

Activity Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	4,814	4,179	12,866	7,020	1,007	29,886
Highway Authority	2,034	667	3,916	1,010	19	7,646
Utilities	2,780	3,512	8,950	6,010	988	22,240

**TABLE 17(B) TPI 1 WORKS PHASES STARTED (BASE DATA) BY PROMOTER. YEAR 5**

Activity Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	1,853	3,466	13,584	7,268	1,013	27,184
Highway Authority	720	564	4,297	68	14	5,663
Utilities	1,133	2,902	9,287	7,200	999	21,521

**TABLE 17(C) TPI 1 WORKS PHASES STARTED (BASE DATA) BY PROMOTER. YEAR 6**

Activity Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	1,896	3,152	16,721	6,589	835	29,193
Highway Authority	798	733	7,756	149	78	9,514
Utilities	1,098	2,419	8,965	6,440	757	19,679

**TABLE 18 TPI 1 WORKS PHASES STARTED (BASE DATA) FOR HIGHWAY AUTHORITY WORKS.**

This data is not available from the IT system at this time.

**TABLE 19 TPI 1 WORKS PHASES STARTED (BASE DATA) FOR UTILITY WORKS.**

This data is not available from the IT system at this time.

**TABLE 20(A) TPI 2 WORKS PHASES COMPLETED (BASE DATA) BY PROMOTER. YEAR 4**

Activity Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	4,813	4,179	12,866	7,019	1,007	29,884
Highway Authority	2,033	667	3,916	1,009	19	7,644
Utilities	2,780	3,512	8,950	6,010	988	22,240

**TABLE 20(B) TPI 2 WORKS PHASES COMPLETED (BASE DATA) BY PROMOTER. YEAR 5**

Activity Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	1,794	3,253	12,973	6,975	994	25,989
Highway Authority	720	564	4,297	44	10	5,635
Utilities	1,074	2,689	8,676	6,931	984	20,354

**TABLE 20(C) TPI 2 WORKS PHASES COMPLETED (BASE DATA) BY PROMOTER. YEAR 6**

Activity Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	2,069	3,152	16,721	6,366	791	29,099
Highway Authority	973	733	7,756	118	56	9,636
Utilities	1,096	2,419	8,965	6,248	735	19,463

**TABLE 21 TPI 2 WORKS PHASES COMPLETED (BASE DATA) FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY.**

This data is not available from the IT system at this time.

**TABLE 22 TPI 2 WORKS PHASES COMPLETED (BASE DATA) FOR UTILITY WORKS BY REINSTATEMENT CATEGORY**

This data is not available from the IT system at this time.

**TABLE 23(A) TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED BY PROMOTER. YEAR 1**

	Major	Standard	Minor	Urgent	Emergency	Total
<b>All Promoters</b>	62,095	20,458	23,633	20,259	3,764	130,209
<b>Highway Authority</b>	39,837	4,305	10,968	2,162	63	57,335
<b>Utilities</b>	22,258	16,153	12,665	18,097	3,701	72,874

**TABLE 23(B) TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED BY PROMOTER. YEAR 2**

	Major	Standard	Minor	Urgent	Emergency	Total
<b>All Promoters</b>	69,468	31,029	53,521	22,751	4,131	180,900
<b>Highway Authority</b>	39,368	7,745	27,442	299	124	74,978
<b>Utilities</b>	30,100	23,284	26,079	22,452	4,007	105,922

**TABLE 23(C) TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED BY PROMOTER. YEAR 3**

	Major	Standard	Minor	Urgent	Emergency	Total
<b>All Promoters</b>	134,742	33,662	55,624	20,463	4,026	248,517
<b>Highway Authority</b>	94,272	8,131	25,804	613	1,113	129,933
<b>Utilities</b>	40,470	25,531	29,820	19,850	2,913	118,584

**TABLE 24 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY**

This data is not available from the IT system at this time.

**TABLE 25 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED FOR UTILITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY**

This data is not available from the IT system at this time.

**TABLE 26(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 4**

Works Type	Highway Authority	Utility
Major	20	10
Standard	8	5
Minor	4	2
Immediate-Urgent	2	3
Immediate-Emergency	4	4

**TABLE 26(B) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 5**

Works Type	Highway Authority	Utility
Major	19	9
Standard	7	6
Minor	2	2
Immediate-Urgent	5	3
Immediate-Emergency	9	4

**TABLE 26(C) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 6**

Works Type	Highway Authority	Utility
Major	43	11
Standard	6	6
Minor	2	2
Immediate-Urgent	4	3
Immediate-Emergency	14	4

**TABLE 27(A) TPI 5 PHASES COMPLETED ON TIME.**

This data is not available from the IT system at this time.

**TABLE 28(A) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 4**

Highway Authority	63
Utility	474

**TABLE 28(B) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 5**

Highway Authority	90
Utility	356

**TABLE 28(C) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 6**

Highway Authority	76
Utility	399

**TABLE 29 TPI 7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS. YEAR 1**

This data is not available from the IT system at this time.

**TABLE 30 TPI7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY STREET.**

This data is not available from the IT system at this time.

**TABLE 31 TPI7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS FOR UTILITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY STREET.**

This data is not available from the IT system at this time.

**TABLE 32 NUMBER OF PAA APPLICATIONS SUBMITTED.**

Year 4	3,599
Year 5	2,982
Year 6	3,162

**TABLE 33 NUMBER OF PAA APPLICATIONS GRANTED**

Year 4	2,647
Year 5	2,160
Year 6	2,117

**TABLE 34 NUMBER OF PAA APPLICATIONS DEEMED**

Year 4	25
Year 5	51
Year 6	25

**TABLE 35 NUMBER OF “INITIAL” PERMIT APPLICATIONS SUBMITTED FOR A WORKS PHASE**

Year 4	42,628
Year 5	46,232
Year 6	48,306



**TABLE 36 NUMBER OF PERMIT APPLICATIONS GRANTED ON FIRST APPLICATION SUBMISSION**

This data is not available from the IT system at this time.

**TABLE 37 NUMBER OF “MODIFIED” APPLICATIONS SUBMITTED PRIOR TO PERMIT BEING GRANTED OR DEEMED**

This data is not available from the IT system at this time.

**TABLE 38 NUMBER OF PERMIT APPLICATIONS DEEMED**

Year 4	549
Year 5	461
Year 6	466

**TABLE 39 NUMBER OF APPLICATIONS CANCELLED PRIOR TO GRANT / DEEMED**

This data is not available from the IT system at this time.

**TABLE 40 NUMBER OF GRANTED / DEEMED PERMITS FOR WHICH AND ACTUAL START NEVER OCCURRED**

Year 4	10,617
Year 5	11,664
Year 6	9,304

**TABLE 41 NUMBER OF AUTHORITY IMPOSED VARIATIONS / REVOKES**

Year 4	941
Year 5	1,037
Year 6	631

**TABLE 42 NUMBER OF DURATION VARIATIONS AFTER WORKS STARTED**

This data is not available from the IT system at this time.

**TABLE 43 NUMBER OF DURATION VARIATIONS REFUSED**

Year 4	113
Year 5	87
Year 6	106

**TABLE 44 NUMBER OF PERMIT APPLICATIONS WITH “COLLABORATION INDICATOR” SET**

<b>Year 4</b>	312
<b>Year 5</b>	295
<b>Year 6</b>	224

## AUTHORITY MEASURES

**TABLE 45(A) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 4**

Works Type	Highway Authority	Utility
Major Works	22	9
Standard Works	7	6
Minor Works	2	2
Immediate Urgent Works	2	3
Immediate Emergency Works	4	4

**TABLE 45(B) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 4**

Works Type	Highway Authority	Utility
Major Works	19	9
Standard Works	7	6
Minor Works	2	2
Immediate Urgent Works	5	3
Immediate Emergency Works	9	4

**TABLE 45(C) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 6**

Works Type	Highway Authority	Utility
Major Works	43	11
Standard Works	6	6
Minor Works	2	2
Immediate Urgent Works	4	3
Immediate Emergency Works	14	4

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**TABLE 46(A) AM 2 CATEGORY A, B AND C INSPECTIONS AND FAILURE RATES BY PROMOTER. YEAR 4**

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority	4	1	25%	43	14	33%	39	2	5%	86	17	20%
Broadband for the Rural North (B4RN)				3		0%	1		0%	4		0%
BT	300	45	15%	522	42	8%	421	19	5%	1,243	106	9%
Cadent Gas Limited	2	1	50%	3		0%	4		0%	9	1	11%
Cityfibre Metro Networks Ltd	115	63	55%	115	29	25%				230	92	40%
ES Pipelines Ltd	2	1	50%	1	1	100%	1		0%	4	2	50%
EE Ltd	2	2	100%	3	1	33%				5	3	60%
Electricity North West Limited	5	1	20%	5		0%	4		0%	14	1	7%
Energy Assets Networks Limited	2	1	50%	2	1	50%	1		0%	5	2	40%
Fulcrum Pipelines Limited				1		0%	2		0%	3		0%
Gas Transportation Co Ltd	4	2	50%	6	2	33%	4		0%	14	4	29%
GEO				2		0%	2		0%	4	-	0%
Hutchingson 3G Ltd	40	6	15%	20	13	65%				60	19	32%
Northern Gas Networks	150	21	14%	150	20	13%	132	6	5%	432	47	11%
Northern Powergrid (Northeast) PLC	160	37	23%	154	34	22%	125	6	5%	439	77	18%
Northern Powergrid (Yorkshire) PLC	55	27	49%	53	3	6%	46	2	4%	154	32	21%

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<b>Northumbrian Water</b>	40	14	35%	40	5	13%	39	6	15%	119	25	21%
<b>Nynet Ltd</b>												
<b>O2 (UK) Limited</b>	1		0%	3		0%	2		0%	6		0%
<b>Open Fibre Networks Limited</b>							1		0%	1		0%
<b>Royal Mail Property &amp; Facilities Solutions</b>				3		0%	3		0%	6		0%
<b>TalkTalk Communications Limited</b>	1		0%	34	8	24%	38	32	84%	73	40	55%
<b>United Utilities Water Ltd</b>			#DIV/0!	3		0%	3	-	0%	6		0%
<b>Virgin Media</b>	3	3	100%	35	35	100%	32	32	100%	70	70	100%
<b>Vodafone Group</b>						0%	2		0%	3		0%
<b>Yorkshire Water</b>	702	177	25%	677	109	16%	544	29	5%	1,923	315	16%
<b>Utility Total</b>	<b>1,584</b>	<b>401</b>	<b>25%</b>	<b>1,836</b>	<b>303</b>	<b>17%</b>	<b>1,407</b>	<b>132</b>	<b>9%</b>	<b>4,827</b>	<b>836</b>	<b>17%</b>

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**TABLE 46(B) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 5**

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority	8	2	25%	46	8	17%	43	1	2%	97	11	11%
BT	316	22	7%	385	34	9%	400	12	3%	1,101	68	6%
Cadent Gas Limited				1		0%	3		0%	4		0%
Cityfibre Metro Networks Ltd	79	26	33%	78	16	21%	79	24	30%	236	66	28%
ES Pipelines Ltd							1		0%	1		0%
EE Ltd	1		0%	1		0%	1		0%	3		0%
Electricity North West Limited	3	1	33%	2		0%	2		0%	7	1	14%
Energy Assets Networks Limited	1		0%	1		0%	1		0%	3		0%
Gas Transportation Co Ltd	3		0%	3		0%	3		0%	9		0%
GEO							1		0%	1		0%
Grain Communications Limited	2	1	50%	2		0%			#DIV/0!	4	1	25%
Kingston Comms (Hull)	17	4	24%	17	6	35%	17	9	53%	51	19	37%
Last Mile Electricity Limited	1		0%	1		0%	1		0%	3		0%
Northern Gas Networks	128	14	11%	121	10	8%	114	12	11%	363	36	10%
Northern Powergrid (Northeast) PLC	140	9	6%	148	13	9%	143	6	4%	431	28	6%
Northern Powergrid	52	8	15%	55	3	5%	52	2	4%	159	13	8%

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(Yorkshire) PLC												
Northumbrian Water	19	2	11%	20	2	10%	22	1	5%	61	5	8%
Nynet Ltd	7	1	14%	22	3	14%	12	1	8%	41	5	12%
O2 (UK) Limited			#DIV/0!	1		0%	1		0%	2		0%
Open Fibre Networks Limited			#DIV/0!	2		0%	1		0%	3		0%
Quickline Communications Ltd	2	-	0%	2		0%				4		0%
Royal Mail Property & Facilities Solutions	2	-	0%	1		0%				3		0%
TalkTalk Communications Limited				31	5	16%	48	14	29%	79	19	24%
Virgin Media	28	9	32%	27	4	15%	33		0%	88	13	15%
Vodafone Group							3		0%	3		0%
Yorkshire Water	561	94	17%	540	54	10%	560	16	3%	1,661	164	10%
Zzoomm Plc	71	13	18%	78	28	36%				149	41	28%
Utility Total	<b>1,433</b>	<b>204</b>	<b>14%</b>	<b>1,539</b>	<b>178</b>	<b>12%</b>	<b>1,498</b>	<b>97</b>	<b>6%</b>	<b>4,470</b>	<b>479</b>	<b>11%</b>

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**TABLE 46(C) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 6**

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority	5	1	20%	40	9	23%	41	9	22%	86	19	22%
Broadband for the Rural North (B4RN)							4		0%	4		0%
BT	226	30	13%	290	40	14%	331	45	14%	847	115	14%
Cityfibre Metro Networks Ltd	77	35	45%	161	40	25%	339	41	12%	577	116	20%
Electricity North West Limited				2		0%	3		0%	5		0%
Energy Assets Networks Limited	1		0%	5	1	20%				6	1	17%
Fulcrum Pipelines Limited	1		0%	1		0%	1		0%	3		0%
Gas Transportation Co Ltd	2	1	50%	4		0%	4	2	50%	10	3	30%
Gigaclear Limited	16	5	31%	20	15	75%				36	20	56%
Grain Communications Limited	8	1	13%	7	4	57%	5	3	60%	20	8	40%
Kingston Comms (Hull)	12	4	33%	31	9	29%	34	7	21%	77	20	26%
Nexfibre Networks Limited	28	4	14%	27	5	19%				55	9	16%
Northern Gas Networks	101	21	21%	113	13	12%	106	20	19%	320	54	17%
Northern Powergrid (Northeast) PLC	151	33	22%	160	37	23%	150	33	22%	461	103	22%



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Northern Powergrid (Yorkshire) PLC	39	5	13%	36	3	8%	43	9	21%	118	17	14%
Northumbrian Water	14	6	43%	21	5	24%	16	3	19%	51	14	27%
Nynet Ltd				4		0%	13	3	23%	17	3	18%
Quickline Communications Ltd	14	4	29%	15	1	7%	16	3	19%	45	8	18%
Swish Fibre Ltd	4		0%	12	3	25%	1		0%	17	3	18%
TalkTalk Communications Limited				4		0%	42	8	19%	46	8	17%
United Utilities Water Ltd				1		0%	2		0%	3		0%
Virgin Media	3		0%	32	3	9%	61	5	8%	96	8	8%
Voneus Limited	4		0%	7	2	29%				11	2	18%
Yorkshire Water	337	102	30%	454	55	12%	621	102	16%	1,412	259	18%
Zzoomm Plc	22	7	32%	90	18	20%	115	53	46%	227	78	34%
Utility Total	1,060	258	24%	1,497	254	17%	1,907	337	18%	4,464	849	19%

### TABLE 47 AM 3 - DAYS OF DISRUPTION SAVED/ NUMBER OF COLLABORATIVE WORKS

The type of collaboration (Permit / Trench Sharing) is not available from the IT system at this time.

	Number of Collaborative Works	Days Saved
Total Collaborative Works Year 4	312	2,883
Total Collaborative Works Year 5	301	2,023
Total Collaborative Works Year 6	224	963

## AM 4 - RESPONSE CODE

Previous response codes have been replaced with the table below.

The below table outlines 5 categories for reporting on Permit Refusals and Modification Requests, further refusals codes and sample text are provided for specific refusals reasons within those broad categories.

Authorities should wherever possible utilise the detailed codes in preference to the generic codes (e.g., RC11 or RC12 should be used over RC10) as this will drive more meaningful outputs and identify areas of improvement in permit applications, therefore only the codes below should be used to bring National consistency.

Both Authorities and Undertakers can report on this data and use the results to drive improvements in the quality of Permit Applications.

It is very important to note that whatever code is used, the reason for the refusal must be entirely clear.

If using the general codes (RC10, RC20), the specific reason must be clearly stated.

Please also refer to Regulation 9 (10) of the amended Regulations.

Equally, all works promoters should be fully aware it is an offence to undertake works without a valid permit.

Each code is worded ambiguously, so the Highway Authority will need to specify if it requires a refusal or modification.

## PERMIT RESPONSE CODES, TYPE, DESCRIPTION AND SUGGESTED TEXT

<b>Permit Response Code RC10 Missing Information</b>	This would include instances where required conditions have not been provided/are not necessary or conflict. The works description or location information provided is insufficient. Use this code for missing information issues not covered by the below.
<b>Permit Response Code RC11 Condition Not Provided/Not Necessary</b>	You have omitted essential conditions for these works. If you still plan to proceed with the activity, you must supply the appropriate conditions within the conditions text box. [NAME] [Tel]
<b>Permit Response Code RC12 TM Not Received</b>	Please provide the required [illustration/traffic management drawing/works activity footprint] for this activity. Please supply the required plan and submit a new application once you have received approval. [NAME] [Tel]
<b>Permit Response Code RC20 Incorrect Details on Permit</b>	This would include where the dates, USRN or primary recipient of the Permit are incorrect. Use this code for incorrect Permit detail issues not covered by the below.
<b>Permit Response Code RC21 Incorrect Primary Recipient</b>	You have incorrectly selected XXX as the primary recipient of the permit. If you still plan to proceed with this activity you must submit a new permit application ensuring that you have issued it to the correct permitting authority. [NAME] [Tel]

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<b>Permit Response Code RC22 Location Issues</b>	Your location description and map coordinates conflict, preventing effective coordination of these works. If you still plan to proceed with the activity you must amend this information. [NAME] [Tel]
<b>Permit Response Code RC23 Conflicting Information</b>	You have conflicting information contained within your permit application. You state [Example 1] which conflicts with [Example 2] If you still plan to proceed with the activity you must supply consistent information. [NAME] [Tel]
<b>Permit Response Code RC30 Co-ordination Issues</b>	This would include where the works will cause any sort of conflict (e.g with an event.) Use this code for co-ordination issues not covered by the below.
<b>Permit Response Code RC31 Clash of Works</b>	Your works will conflict with other activities for your proposed dates at this location, and collaboration is not possible. Please submit a new permit application with alternative dates. The conflicting works are estimated to be completed on [XX/XX/XXXX]. [NAME] [Tel]
<b>Permit Response Code RC32 Timing of Works</b>	You have not specified the precise [Times/Days] that your work site(s) will be occupying the public highway. If you still plan to proceed with this activity you must supply the necessary timing information. [NAME] [Tel]
<b>Permit Response Code RC33 Collaboration / Co-ordination</b>	Your works will conflict with other activities for your proposed dates at this location. Please confirm you can co-ordinate your works with the party who are (Name of Conflicting Promoter). If you still plan to proceed with this activity you must submit a new permit application with alternative dates or an agreement of collaboration. The conflicting works are estimated to be completed on [XX/XX/XXXX] by (XXXXXX promoter). [NAME] [Tel]
<b>Permit Response Code RC40 Lack of Approval</b>	This would include where TM approval has not been given, an early start has not been sought, the duration applied for is not viewed as acceptable or where the Permit applied for does not reflect prior agreements made. Use this code for general lack of approval or the codes below for a specific issue.
<b>Permit Response Code RC41 Incorrect TM</b>	You have not gained the relevant [TM plan/WAF/site meeting] (delete as appropriate) approval for these works. [NAME] [Tel]
<b>Permit Response Code RC42 Early Start Agreement</b>	No Early Start Agreement has [not been obtained/not been justified] for this activity. [NAME] [Tel]
<b>Permit Response Code RC43 S.58 Restriction</b>	This street is protected by a section 58 restriction. Please provided evidence that you have the relevant agreement to work within this restriction. [NAME] [Tel]
<b>Permit Response Code RC44 Duration</b>	The duration is considered to be excessive / insufficient [delete as required] because [XX]. Please specify a duration not longer than [XX] working days. [NAME] [Tel]
<b>Permit Response Code RC50 Other</b>	Any other reason not covered – As above you must clearly state the refusal reason – this category should be kept to a minimum otherwise the quality of the data can be diluted and made less useful in driving performance improvement.

**TABLE 48(A) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 4**

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	33	16	4	45		108	33	11	87	35	1	72	46		1	2	48
Boundless Networks Limited	2	1				1	1						1				2
BT	125	19	67	32		114	80	22	132	104	35	134	88	5	6	22	80
Cadent Gas Limited	1					1							1				2
Cityfibre Metro Networks Ltd	9	4		3		12	21	14	26	1		101	16		2	3	21
Connexin Limited			1							1							
ES Pipelines Ltd	1					1			1				1				
EE Ltd	1					2		1	1			2					3
Electricity North West Limited			1						1	2		2					
Energy Assets Networks Limited									2		1		1				
Fulcrum Pipelines Limited									1								
Gas Transportation Co Ltd						1	1		2			1					
Grain Communications Limited	2					1	6		4	2		2	3				6
Kingston Comms (Hull)	2	2	1	2		4	2	8	7	6	1		13			3	7
Last Mile Asset Management										1							1
Last Mile Electricity Limited	1								1								3
National Grid Electricity Transmission						1											

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<b>National Highways</b>									2								
<b>Network Rail</b>	2	6	22			9	7	2	8	5		53	2				4
<b>Northern Gas Networks</b>	34	30	18	5		40	37	8	43	32	1	36	41		6	23	36
<b>Northern Powergrid (Northeast) PLC</b>	21	10	6	1		24	19	2	23	25	4	22	25		9	12	17
<b>Northern Powergrid (Yorkshire) PLC</b>	7	3	6	1		4	4	1	8	4		2	7			4	5
<b>Northumbrian Water</b>	1	1	2			6			6	2		5			2		3
<b>Nynet Ltd</b>	6	2		1		7	2	9	7			2	5		1		5
<b>O2 (UK) Limited</b>						1		1									2
<b>Open Fibre Networks Limited</b>	1						1										
<b>Royal Mail Property &amp; Facilities Solutions</b>				1		1											1
<b>TalkTalk Communications Limited</b>	1					1	3	1				1	3			1	
<b>Virgin Media</b>	1	4	1			6	2	7	14			1	1				3
<b>Vodafone Group</b>	5								2				1				1
<b>Yorkshire Water</b>	53	45	76	91		136	61	21	121	85	8	124	61		8	28	77
<b>Zzoomm Plc</b>		2		3		37	3		12				5				9
<b>Utility Total</b>	276	129	201	140	-	410	250	97	424	270	50	488	275	5	34	96	288

**TABLE 48(B) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 5**

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
<b>Highway Authority</b>	14	25	1	45		77	31	2	93	24		43	41			1	59

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<b>Boundless Networks Limited</b>			1									1					
<b>Broadband for the Rural North</b>	1						1										
<b>BT</b>	76	17	43	38		87	46	11	94	68	9	118	74	3	10	8	164
<b>Cadent Gas Limited</b>						1											
<b>Cellnex OT UK</b>	1											1					
<b>Cityfibre Metro Networks Ltd</b>						4			2	1		21	4	4			13
<b>Connexin Limited</b>				1													
<b>ES Pipelines Ltd</b>			1							2		1					
<b>EE Ltd</b>																	1
<b>Electricity Network Company Limited</b>	1					3			3								
<b>Electricity North West Limited</b>			3	1					1	3		1	1				
<b>Energy Assets Networks Limited</b>													1				
<b>ESP Electricity</b>		1		1			2									1	1
<b>Facto</b>				2				1									
<b>Fulcrum Pipelines Limited</b>			1							2							
<b>Gas Transportation Co Ltd</b>	1	1				5			6	1			1		2		7
<b>Grain Communications Limited</b>	1	1				2				1			2				
<b>Independent Water Networks Ltd</b>						4			3								
<b>Kingston Comms (Hull)</b>	1					2	1		4			1	2				4

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<b>Last Mile Electricity Limited</b>	1					1	1		1			1					
<b>Network Rail</b>		3	18				2	5	7	3	2	43	11				5
<b>Nexfibre Networks Limited</b>	6					6	5	1	4	1					1	1	4
<b>Northern Gas Networks</b>	20	11	12	16		32	25	8	23	16	2	54	31	1	8	28	77
<b>Northern Powergrid (Northeast) PLC</b>	11	3	7	4		16	10		15	21	1	39	17		3	7	27
<b>Northern Powergrid (Yorkshire) PLC</b>	2	1	2	3		7	3		7	9		15	6			5	22
<b>Northumbrian Water</b>	2	3	6			1	2	1	1	7		10			1	1	2
<b>Nynet Ltd</b>	3	2		5		1			2	3		3	2				
<b>O2 (UK) Limited</b>	3	2	3			3			4				3				
<b>Open Fibre Networks Limited</b>				1		3			3			1					6
<b>Quickline Communications Ltd</b>	6	5	3	8		11	7		6	8	2	31	8		1	4	34
<b>Swish Fibre Ltd</b>	5			3		7	5		5	1		2	4				8
<b>TalkTalk Communications Limited</b>							1						1				
<b>United Utilities Water Ltd</b>	2		2	1					2			2	1				
<b>Virgin Media</b>	32	1	1	9		29	34	1	11	6		32	30		1	1	44
<b>Voneus Limited</b>	1			4												3	
<b>Yorkshire Water</b>	40	29	30	58		110	28	7	61	67	3	99	54	1	19	23	111
<b>Zzoomm Plc</b>	4	1		1		12	7	2	14	7		26	9		1	10	25
<b>Utility Total</b>	220	81	133	154	-	347	180	36	279	227	19	502	262	9	47	92	555

**TABLE 48(C) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 6**

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	41	46	1	98		164	54	28	143	126		159	83			4	98
Abovenet Communications UK Ltd	5	5	1	3		17	6	3	5	8	1	6	8		1	2	6
Broadband for the Rural North		1															
BT	137	95	77	35		217	53	44	44	143	6	242	109		10	11	132
Cadent Gas Limited	1			1		2							1				
Cityfibre Metro Networks Ltd	1	7	2	1		6	1		17	1		40	1		1		13
Connexin Limited			1						2								
Cornerstone Telecommunications Infrastructure Limited	1	2		2		1						1	1				1
ES Pipelines Ltd													3				
EE Ltd												3	2				
Electricity Network Company Limited						1			2							1	
Electricity North West Limited	2	2	10	1		6	7		1	11		1	1		2	1	2
Energy Assets Networks Limited			1	1		1						1					1
Energy Assets Pipelines Limited	1	1	2	1													
ESP Electricity																	
Facto							1	2		1							1
Gas Transportation Co Ltd	2	1				3	1		2	3		1	1			2	
Gigaclear Limited	16	9	6	16		17	35	3	24	17	1	8	24		3	3	72



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Grain Communications Limited	9	3				3	9	1	4	1			10		1		5
Hutchingson 3G Ltd		1							1								
ITS Technology Group Limited				2													
Kingston Comms (Hull)	12	7	1	8		11	9	1	30	8		1	25			4	24
Last Mile Asset Management													1				
Last Mile Electricity Limited	1	1		1		6	1		1	1	1		1			1	1
Metro West Yorkshire Combined Authority	1			1													
MUA Electricity Limited		1				2	1		1	1						1	
National Gas Transmission	3	3		6		3				3		2					
Neoscorp :Ltd						1											
Netomnia Limited	1	5		2		2	5					1	2			2	1
Network Rail	3	9	15	3		13	5	3	21	34		70	2			3	13
Nexfibre Networks Limited	26	10	2	13		39	21	3	32	20		19	22		3	2	13
Northern Gas Networks	71	42	47	17		106	51	13	53	53	1	77	79	1	7	60	73
Northern Powergrid (Northeast) PLC	41	33	28	9		81	27	10	41	69	3	89	40		8	19	55
Northern Powergrid (Yorkshire) PLC	7	8	9	4		23	5	3	9	20		22	13		1	12	31
Northumbrian Water	3	6	2			19	3	4	4	18		11	6			3	
Nynet Ltd		3	1				1			1							

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<b>O2 (UK) Limited</b>	1												2				2
<b>Open Fibre Networks Limited</b>									3								1
<b>Quickline Communications Ltd</b>	69	69	41	32	1	105	73	64	181	125	8	77	114		13	15	181
<b>Swish Fibre Ltd</b>	11	6	2	5		16	8	4	9	9		1	7		3		7
<b>UK Power Distribution Ltd</b>	1	1		1		1			1								
<b>United Utilities Water Ltd</b>	1	1	1							1							
<b>Virgin Media</b>	5			3		8	5	2	14	1		3	4		3		4
<b>Vodafone Group</b>	2					1											
<b>Voneus Limited</b>	13	4	1	1		12	3	1	11	5		2	10		2		8
<b>Yorkshire Water</b>	99	101	58	43		282	77	26	137	148	1	152	101	1	15	26	130
<b>Zzoomm Plc</b>	3	5	2	4		13	9	2	4	14		9	4			1	5
<b>Utility Total</b>	549	442	310	216	1	1,018	416	187	654	715	22	839	594	2	73	169	781

## AM 5 FPNS (PERMIT BREACHES)

Table 50 below shows the number of fixed penalty notices. Under section 74 (7B) failure to give a notice under regulation 74 (charge for occupation of the highway where works unreasonably delayed); under section 19 (1) working without a Permit and under 20 (1) Permit breaches. The Permit Authority will continue to work with Promoters to reduce the number of FPN's.

## PERMIT BREACH CODE DESCRIPTIONS

<b>Code 70(6)</b>	Failure to comply with requirements to give notice of completion of reinstatement
<b>Code 74(7B)</b>	Failure to give a notice under regulation 74 (charge for occupation of the highway where works unreasonably delayed)
<b>Code 19(1)</b>	Works without a permit
<b>Code 20(1)</b>	Permit breaches

## TABLE 49(A) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 4

	<b>70(6)</b>	<b>74(7B)</b>	<b>19(1)</b>	<b>20(1)</b>	<b>Total</b>
<b>Highway Authority</b>	31	4,213	298	14	4,556
<b>Boundless Networks Ltd</b>	1	3			
<b>Broadband for the Rural North (B4RN)</b>		1			1
<b>BT</b>	148	473	32	149	802
<b>Cadent Gas Limited</b>		1		1	2
<b>Cityfibre Metro Networks Ltd</b>	45	190	47	135	417
<b>ES Pipelines Ltd</b>	1		1	5	7
<b>Electricity North West</b>		1		2	3
<b>Energy Assets Networks Ltd</b>	2	2		1	5
<b>Gas Transportation Co Ltd</b>	1	1		4	6
<b>Grain Communications Limited</b>	15	16	7	5	43
<b>Kingston Communications (Hull)</b>	258	102	7	32	399
<b>Last Mile Electricity Limited</b>			2	1	3
<b>MUA Electricity Limited</b>	1				1
<b>National Grid Electricity Transmission</b>		4			4
<b>National Highways</b>		46		1	47
<b>Northern Gas Networks</b>	172	202	51	227	652
<b>Network Rail</b>		22	6	7	35
<b>Nexfibre Networks Limited</b>					

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<b>Northern Powergrid (Northeast) Ltd</b>	57	133	13	133	336
<b>Northern Powergrid (Yorkshire) plc</b>	11	51	3	43	108
<b>Northumbrian Water</b>	4	26	9	14	53
<b>Nynet Ltd</b>	25	54	9	28	116
<b>Quickline Communications Ltd</b>	12	11		1	24
<b>Royal Mail Property &amp; Facilities Solutions</b>		2		1	3
<b>TalkTalk Communications Limited</b>					
<b>UK Power Distribution Ltd</b>					
<b>Virgin Media</b>	6	11	1		18
<b>Vodafone</b>		3			3
<b>Yorkshire Water</b>	245	821	84	423	1,573
<b>Zzoomm Plc</b>	11	24	6	19	60
<b>Utility Total</b>	<b>1,063</b>	<b>6,438</b>	<b>581</b>	<b>1,248</b>	<b>9,330</b>

**TABLE 49 (B) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 5**

	70(6)	74(7B)	19(1)	20(1)	Total
Highway Authority	21	3,196	335	3	3,555
BT	210	240	30	98	578
Broadband for the Rural North (B4RN)	1	2		2	5
Cadent Gas Limited					
Cityfibre Metro Networks Ltd	111	93	33	66	303
Department for Transport					
EE Ltd	2				2
Electricity North West Limited		3		1	4
Energy Assets Networks Ltd		1		2	3
ES Pipelines	1	1		1	3
ESP Electricity Ltd	1			1	2
Factco	1				1
Fulcrum Pipelines Limited		1		2	3
Gas Transportation Co Ltd	3	3		6	12
Grain Communications Limited	12	7	1	2	22
Hutchison 3G Ltd					
ITS Technology Group Limited					
Kingston Communications (Hull)	46	9	1	6	62
Last Mile Electricity Limited				2	2
National Grid Electricity Transmission		2			2
Northern Gas Networks	104	90	21	127	342
Neoscorp Ltd					
Netomnia Limited					
Network Rail	4	34	9	2	49
Nexfibre Networks Limited	29	32	2	6	69
Northern Powergrid (Northeast) Ltd	85	133	17	64	299
Northern Powergrid (Yorkshire) plc	27	41	14	41	123
Northumbrian Water	6	25	1	10	42
Nynet Ltd	12	12	3	3	30
Open Fibre Networks Limited				2	2

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<b>Quickline Communications Ltd</b>	44	36	6	11	97
<b>Swish Fibre Ltd</b>	10	4	4	2	20
<b>TalkTalk Communications Limited</b>	3	6			9
<b>O2 (UK) Limited</b>	1	2			3
<b>UK Power Distribution Ltd</b>					
<b>United Utilities Water Limited</b>		1			1
<b>Virgin Media</b>	57	165	22	45	289
<b>Vodafone</b>					
<b>Voneus Limited</b>				2	2
<b>West Northamptonshire Council</b>					
<b>Yorkshire Water</b>	140	346	25	210	721
<b>Zzoomm Plc</b>	61	64	14	81	220
<b>Utility Total</b>	<b>989</b>	<b>4,549</b>	<b>538</b>	<b>798</b>	<b>6,874</b>

**TABLE 49(C) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 6**

	70(6)	74(7B)	19(1)	20(1)	Total
Highway Authority	18	2,753	800	36	3,607
Abovenet Communications UK Ltd			1		1
Allpoints Fibre Networks Limited	2	9	1	5	17
Broadband for the Rural North (B4RN)	1				1
BT	156	174	56	59	445
Cadent Gas Limited	1				1
Cityfibre Metro Networks Ltd	8	18	5	6	37
Cornerstone Telecommunications Infrastructure Limited				1	1
Department for Transport		1			1
Electricity North West Limited	3	5		2	10
Energy Assets Networks Ltd	4	7	1	2	14
Energy Assets Pipelines Ltd	1	3			4
ES Pipelines		1		3	4
ESP Electricity Ltd	2				2
Factco	6			6	12
Gas Transportation Co Ltd		1		3	4
Gigaclear Limited	9	79	10	18	116
Grain Communications Limited	9	11	1	5	26
Kingston Communications (Hull)	16	39	6	9	70
MUA Electricity Limited	2	1		1	4
National Highways		37			37
National Gas Transmission		1		1	2
Northern Gas Networks	87	93	24	131	335
Network Rail	5	13	9	3	30
Nexfibre Networks Limited	2	26	5	19	52
Northern Powergrid (Northeast) Ltd	38	135	24	100	297
Northern Powergrid (Yorkshire) plc	15	61	5	33	114
Northumbrian Water	9	19	4	18	50

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<b>Nynet Ltd</b>	2	1			3
<b>Quickline Communications Ltd</b>	95	169	33	40	337
<b>Swish Fibre Ltd</b>	46	27	3	4	80
<b>United Utilities Water Limited</b>		4			4
<b>Virgin Media</b>	3	22	4	3	32
<b>Voneus Limited</b>	8	15	2	6	31
<b>West Northamptonshire Council</b>		1			1
<b>Yorkshire Water</b>	76	331	28	203	638
<b>Zzoomm Plc</b>	30	28	8	11	77
<b>Utility Total</b>	<b>648</b>	<b>4,085</b>	<b>1,030</b>	<b>722</b>	<b>6,485</b>

**TABLE 50 AM 6 - LEVELS OF CUSTOMER ENQUIRIES.**

This data is not available from the IT system at this time.



**TABLE 51(A) KPI 4 THE NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 1**

This KPI shows where promoters start their works without having to comply with the minimum Permit application lead-in period, commonly known as early start agreements.

**TABLE 51(A) KPI 4 THE NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 4**

	Highway Authority	Utilities	Total
Mar			-
Apr		5	5
May	2	27	29
Jun	2	11	13
Jul		14	14
Aug		3	3
Sep		18	18
Oct		13	13
Nov		11	11
Dec		10	10
Jan	1	15	16
Feb		7	7
Total	5	134	139

**TABLE 51(A) KPI 4 THE NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 5**

	Highway Authority	Utilities	Total
Apr		18	
May		2	2
Jun		20	20
Jul		23	23
Aug		9	9
Sep		6	6
Oct		10	10
Nov		6	6
Dec		9	9
Jan		2	2
Feb		12	12
Mar		9	9
Total		108	108

**TABLE 51(A) KPI 4 THE NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 3**

	Highway Authority	Utilities	Total
Apr	1	15	
May		4	4
Jun	3	9	12
Jul		25	25
Aug		16	16
Sep		9	9
Oct		9	9
Nov		8	8
Dec		15	15
Jan		8	8

<b>Feb</b>	15	94	109
<b>Mar</b>	55	159	214
<b>Total</b>	272	1,181	1,453

**TABLE 52 KPI 5 THE NUMBER OF AGREEMENTS TO WORK IN SECTION 58 AND SECTION 58A RESTRICTIONS.**

This data is not available from the IT system at this time.

**TABLE 53 KPI 6, THE PROPORTION OF TIMES THAT A PERMIT AUTHORITY INTERVENES ON APPLICATIONS.**

<b>Year 1 Percentage of time the Authority intervenes</b>	2%
<b>Year 2 Percentage of time the Authority intervenes</b>	2%
<b>Year 3 Percentage of time the Authority intervenes</b>	1%

## APPENDIX 3 INCOME AND COSTS

### FEE INCOME

The fourth-year report covers a 12-month period from the 1<sup>st</sup> February 2021 to the end of March 2022 inclusive.

The fifth-year report covers a 12-month period from the 1<sup>st</sup> April 2022 to the end of March 2023 inclusive.

The sixth-year report covers a 12-month period from the 1<sup>st</sup> April 2023 to the end of March 2024 inclusive.

In year 4 £1,683,815 of Permit and Permit Variation fee income was received.

In year 5 £1,874,028 of Permit and Permit Variation fee income was received.

In year 6 £1,775,476 of Permit and Permit Variation fee income was received.

Total fee income is increasing and then decreasing due to the increasing and decreasing number of permit applications.

### ALLOCATED COSTS

In year 4, £1,645,462 of costs were allocated to the Permit Scheme. This resulted in a surplus of £38,353.

In year 5, £1,961,473 of costs were allocated to the Permit Scheme. This resulted in a loss of £87,445.

In year 6, £2,063,836 of costs were allocated to the Permit Scheme. This resulted in a loss of £288,360.

Costs are rising and income has risen and is now falling over the three years.

Costs are rising and are expected to continue to rise whilst income is falling.

Therefore, increasing permits fees is recommended and proposed.

**TABLE 54 AM 11 ALLOCATED COSTS**

Operational Cost	Year 4	Year 5	Year 6
KPIs	£50,000	£50,000	£50,000
Invoicing	£150,000	£160,000	£170,000
IT support	£50,000	£50,000	£50,000
Unauthorised/Abandoned works	£60,000	£70,000	£80,000
Management Overhead	£800,000	£800,000	£800,000
Staff	£535,462	£831,473	£913,836
<b>Totals</b>	<b>£1,645,462</b>	<b>£1,961,473</b>	<b>£2,063,836</b>

## AVERAGE PERMIT COST AND COST BENEFIT ANALYSIS

By dividing the number of Permits applications by the Permit Scheme cost an average cost per Permit can be calculated.

This is a useful indicator of the general scheme costs to Utilities and can be compared to other schemes to show a general financial efficiency level.

These average Permit Costs are lower than the industry average of £50 to £70.

**TABLE 55 AM 11 AVERAGE PERMIT COST, YEAR 1**

Year 4 Total Permit Applications 42,135	Year 4 Total Scheme Cost £1,645,462	Year 4 Average Permit Cost £39
Year 5 Total Permit Applications 44,812	Year 5 Total Scheme Cost £1,961,473	Year 5 Average Permit Cost £44
Year 6 Total Permit Applications 47,733	Year 6 Total Scheme Cost £2,063,836	Year 6 Average Permit Cost £43

**TABLE 56 ANNUALISED COST BENEFIT RESULTS**

*Using the Halcrow Group report produced a report for the DfT on the impact of road works, quoted in DfT draft s Regulatory Impact Assessment (RIA), July 2007, working up from the actual number of Noticed Works in North Yorkshire and using the 'rule of thumb' estimate from the DfT report of £600 per works per day and an average 6 days and the assumption that there is a 5% reduction in works due to the Permit Scheme, the projected annual benefits are detailed below.*

Year 4 Cost £1,645,462	Year 4 Benefit £7,584,300	Year 4 Benefit to Cost Ratio <b>4.61:1</b>
Year 5 Cost £1,961,473	Year 5 Benefit £8,066,160	Year 5 Benefit to Cost Ratio <b>4.11:1</b>
Year 6 Cost £2,063,836	Year 6 Benefit £8,591,940	Year 6 Benefit to Cost Ratio <b>4.16:1</b>

END