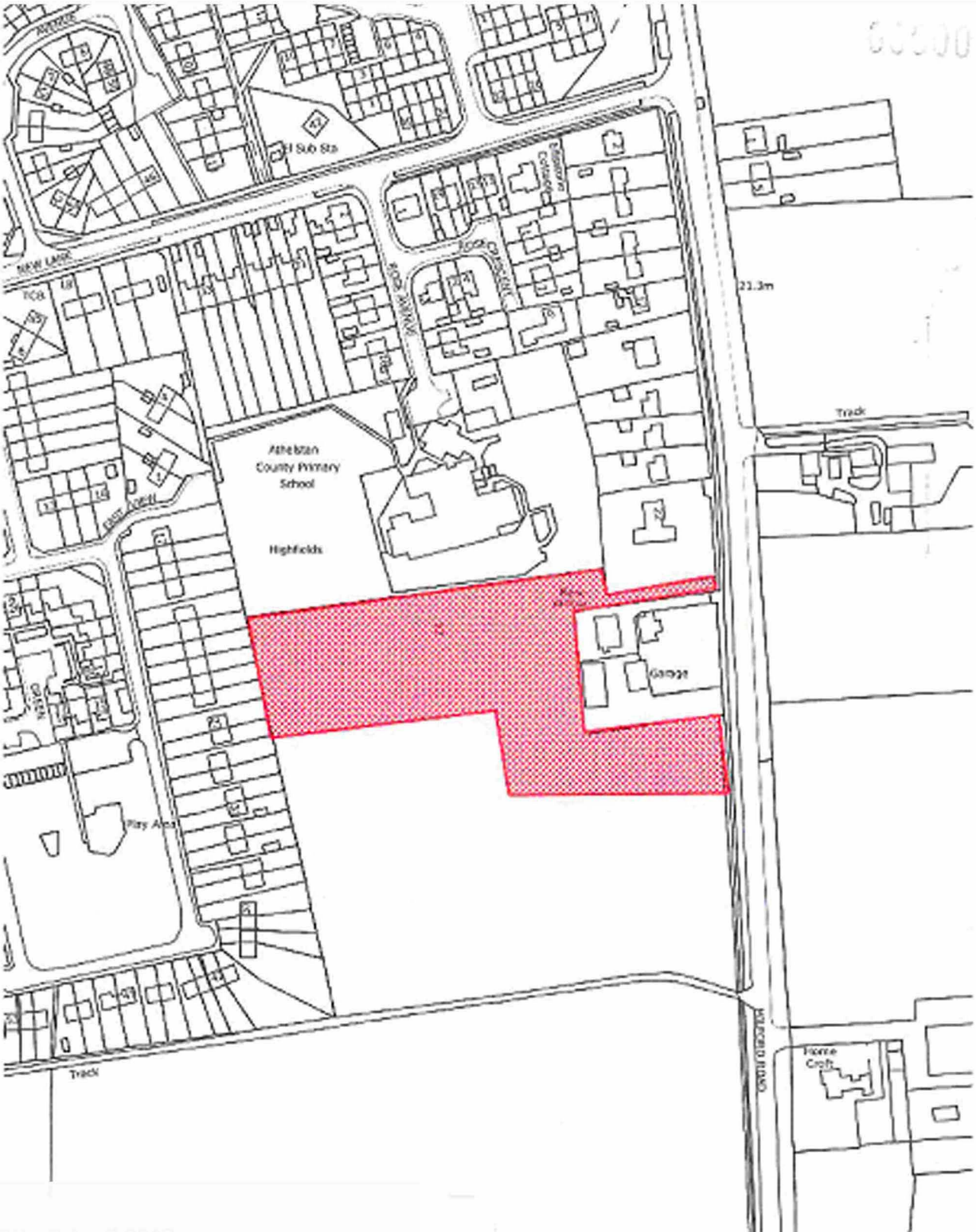Example of good quality enquiry plan for searches and enquiries